

Jasper Chua (LKK Auto)

From: Alex Kok <azrael5286@gmail.com>
Sent: August 4, 2021 12:43 PM
To: Jasper Chua (LKK Auto)
Subject: Re: ACCIDENT INVOLVING GBK 4718E AND SLQ 5592T ALONG ORCHARD ROAD ON 24/03/2021
Attachments: IMG_7004.jpeg

Hi Jasper,

What do u mean by letter of authorization to drive the vehicle?

The vehicle is under the AXA insurance that any 3rd party can drive it so I don't need a letter of authorization right ?

Policy holder is my mother (Chan Lee Meng).

Also, as the files are too big, would you mind providing me your HP number so that I can what's app u please.

Thank you.

Regards,
Alex

On Wed, 4 Aug 2021 at 12:33, Jasper Chua (LKK Auto) <jasperchua@lkkauto.com> wrote:

04 August 2021

CHAN LEE MENG

Driver : KOH WEI JIAN ALEX

Dear Sir/ Madam,

OUR REF : CS/ASM21004504/Bba3e2-1

YOUR REF : SLQ 5592T

ACCIDENT INVOLVING GBK 4718E AND SLQ 5592T ALONG ORCHARD ROAD ON 24/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from TEAM AUTOPRO PTE LTD acting on behalf of the owner of GBK 4718E against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to jasperchua@lkkauto.com within 7 days from the date of this email **if not provided at our reporting centre.** The list below is not all inclusive and further document may be required (highlighted in yellow):

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization of KOH WEI JIAN ALEX(driver) to drive the vehicle.
- Clarify relationship between the policy owner and driver.
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6841 2928 or jasperchua@lkkauto.com . Please quote our claim reference when you contact us that we can assist you more effectively.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.