



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 15/06/2021

Your Ref : SMM920Y

To : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SMQ2877E & SMM920Y ON 23/04/2021 AT  
ALONG TPE TOWARDS SLE AFTER KPE EXIT.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.218083 @ S\$1,926.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$800.00 (4 Days x S\$200)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 8121 1373

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : Zheng Jiaxin

Address : Blk 325C Sengkang East Way  
#12-631 S(543325)

Contact No : \_\_\_\_\_

TO: China taiping Insurance (Singapore) Pte Ltd.

Dear Sirs,

ACCIDENT INVOLVING SMQ 2877E AND SMM920Y ON 23/04/21  
AT/ALONG TPE towards SLE after KPE Exit.

I/We, Zheng Jia Xin, am/~~are~~ the registered owner of  
motor car no. SMQ 2877E

Please note that I have assigned all compensations monies due to me/us in the above said accident to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant



Witness By

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00144342000

Claim No : SNM21D202412/LKKDS

Claimant : ZHENG JIAXIN

Amount : S\$ 2,173.45

SINGAPORE DOLLARS TWO THOUSAND ONE HUNDRED SEVENTY THREE  
AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMQ 2877E

Insured Vehicle No. : SMM 920Y

Date of Loss : 23/04/2021

Place of Accident : TPE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WEE SUNG MENG

Driver Name : JERMIC WEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

---

|                                                                         |       |          |
|-------------------------------------------------------------------------|-------|----------|
| (1) General Damages                                                     | S\$   |          |
| (2) Cost of Repair/ <del>Excess</del>                                   | S\$   | 1,926.00 |
| (3) Loss of Use/ <del>Rental/Earning</del>                              | S\$   | 240.00   |
| (4) <del>GIA/Police Reports/</del><br>Investigation Results/Search Fees | S\$   | 7.45     |
| (5) Medical Reports/Expenses                                            | S\$   |          |
| (6) Survey Fees/P.T. Fees                                               | S\$   |          |
| (7) Cost including Disbursement                                         | S\$   |          |
|                                                                         | ===== |          |
| TOTAL . . . . .                                                         | S\$   | 2,173.45 |
|                                                                         | ===== |          |

---

Claimant Name : ZHENG JIAXIN

NRIC No : S9629071C

Signature : 

Date : 13/08/2021

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

Co's stamp & Authorised Signature

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 24 Apr 2021 / 14:37:58

Receipt Date/Time : 24 Apr 2021 / 14:37:53

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-210424-001467

Previous Receipt No. :

| S/N                                                       | Item Description/<br>Business Transaction Reference<br>No. | Amount<br>Before<br>GST (S\$)                   | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|-----------------------------------------------------------|------------------------------------------------------------|-------------------------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - SMM920Y                     |                                                            |                                                 |                        |                              |
| As at 23 Apr 2021/17:35:00                                |                                                            |                                                 |                        |                              |
| Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD |                                                            |                                                 |                        |                              |
| 1                                                         | Insurance Enquiry - SMM920Y                                |                                                 |                        |                              |
|                                                           | Enquiry Fee                                                | 7.00                                            | 0.49                   | 7.49                         |
|                                                           | 20210424143702623150                                       |                                                 |                        |                              |
| <b>Sub-Total</b>                                          |                                                            | <b>7.00</b>                                     | <b>0.49</b>            | <b>7.49</b>                  |
| <b>Total Before Rounding</b>                              |                                                            | <b>7.00</b>                                     | <b>0.49</b>            | <b>7.49</b>                  |
| <b>Rounding Difference</b>                                |                                                            |                                                 |                        | <b>0.04</b>                  |
| <b>Total Amount Payable</b>                               |                                                            |                                                 |                        | <b>7.45</b>                  |
| Paid By                                                   |                                                            |                                                 |                        |                              |
|                                                           | 20210424143713297                                          | Direct Debit: eNETS Debit<br>(Internet Banking) |                        | 7.45                         |
| <b>Total</b>                                              |                                                            |                                                 |                        | <b>7.45</b>                  |
| <b>Cash Change</b>                                        |                                                            |                                                 |                        | <b>0.00</b>                  |
| <b>Tendered Amount</b>                                    |                                                            |                                                 |                        | <b>7.45</b>                  |
| <b>Excess Refundable Amount</b>                           |                                                            |                                                 |                        | <b>0.00</b>                  |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Jaslin Kok (LKK Auto)**

---

**From:** Jaslin Kok (LKK Auto)  
**Sent:** Tuesday, 4 May 2021 9:18 AM  
**To:** 'ADEN.1111@YAHOO.COM'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMM 920Y / SMQ 2877E / OTHERS ON 23/04/2021

Our Ref: CC6/CTI21005218/Ars3

**WEE SUNG MENG – BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMM 920Y / SMQ 2877E / OTHERS ON 23/04/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMQ 2877E against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter. Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**RE: OUR REF: SNM21D202412/C02/SMM920Y/CHNGPW & YOUR REF: CC6/CTI21005218/Ars3-SMQ2877E-TPP ON DIRECT SETTLEMENT**

Adeline Chng <adeline.chng@sg.cntaiping.com>

Tue 7/27/2021 4:50 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

[Strictly Confidential]

**Without Prejudice**

Dear Jaslin

Please proceed to resolve claim at \$2,253.45 (all-in).

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Sent:** Wednesday, 14 July 2021 6:42 PM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Re: OUR REF: SNM21D202412/C02/SMM920Y/CHNGPW & YOUR REF: CC6/CTI21005218/Ars3-SMQ2877E-TPP ON DIRECT SETTLEMENT

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMM 920Y (CTI) AND SMQ 2877E (TP) ON 23/04/2021**

We refer to the above matter.

We seek your approval to offer repairer "MG SOLUTION PTE LTD" at **\$ 2,253.45 (all-in).**

The summary is as follows: -

|                                    | Amount Claimed            | Amount Revised                 |
|------------------------------------|---------------------------|--------------------------------|
| 1. Cost of Repair                  | \$ 5,379.84               | \$ 1,926.00 (\$1,800.00+7%GST) |
| 2. Loss of Use (4 days x \$200.00) | \$ 800.00                 | \$ 320.00 (4 days x \$80.00)   |
| 3. LTA Report fee                  | \$ 7.45                   | \$ 7.45                        |
| <b>Total</b>                       | <b><u>\$ 6,187.29</u></b> | <b><u>\$ 2,253.45</u></b>      |

Surveyor recommended 3 days for repair + 1 PRS= 4 days

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Monday, May 3, 2021 4:39 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** RE: OUR REF: SNM21D202412/C02/SMM920Y/CHNGPW & YOUR REF: CC6/CTI21005218/Ars3-SMQ2877E-TPP ON DIRECT SETTLEMENT

[Strictly Confidential]

Dear LKK

Attached herewith our insured's SAS report for your perusal.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 28 April 2021 12:49 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)

**Subject:** OUR REF: SNM21D202412/C02/SMM920Y/CHNGPW & YOUR REF: CC6/CTI21005218/Ars3-SMQ2877E-TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Adeline,

Please revert to LKK Auto on Direct Settlement **SMQ2877E** soonest possible.

Officer In Charge: Adeline Chng- DID 63896155.

\*Kindly quote our claim reference number when replying.\*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Angie Foo**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, April 28, 2021 10:12 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMM 920Y (OI : CTI - TBA) and SMQ 2877E (TP : LKK REF - CC6/CTI21005218/Ars3) on 24/04/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMQ 2877E at M/s MG SOLUTION PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email.  
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**