

Re: Claim Documents for OUR CLIENT SKQ4446B DOA: 24/04/2021 with AIG INSURED SMX2883A LKK REF : CC4/AIG21005206/ps3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 21/9/2021 3:46 PM

To: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

 1 attachments (193 KB)

DV_SKQ4446B.pdf;

Without Prejudice

Hi Mui Hong,

We refer to the above matter.

We confirm settlement at \$700.99(all-in) as per you LOD.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Sent: Tuesday, 24 August 2021 3:35 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Claim Documents for OUR CLIENT SKQ4446B DOA: 24/04/2021 with AIG INSURED SMX2883A LKK REF : CC4/AIG21005206/ps3

Dear claims,

Pls see attached the Claim Documents for OUR CLIENT SKQ4446B DOA: 24/04/2021 with AIG INSURED SMX2883A LKK REF : CC4/AIG21005206/ps3

Pls advise your offer.

Thanks

Best Regards,

Kee Mui Hong

Ah Lim Motor @ AMK
10, Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint S568047
Tel : 6483 1244 Fax : 6483 6170

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 28 April 2021 4:14 PM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP / OUR CLIENT SKQ4446B DOA: 24/04/2021 POLICY NO. P10460086R00 YOUR INSURED SMX2883A LKK REF : CC4/AIG21005206/ps3

Without Prejudice

Dear Sirs/Mdm

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

*Kindly arrange for survey.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 28 April 2021 11:12 AM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>

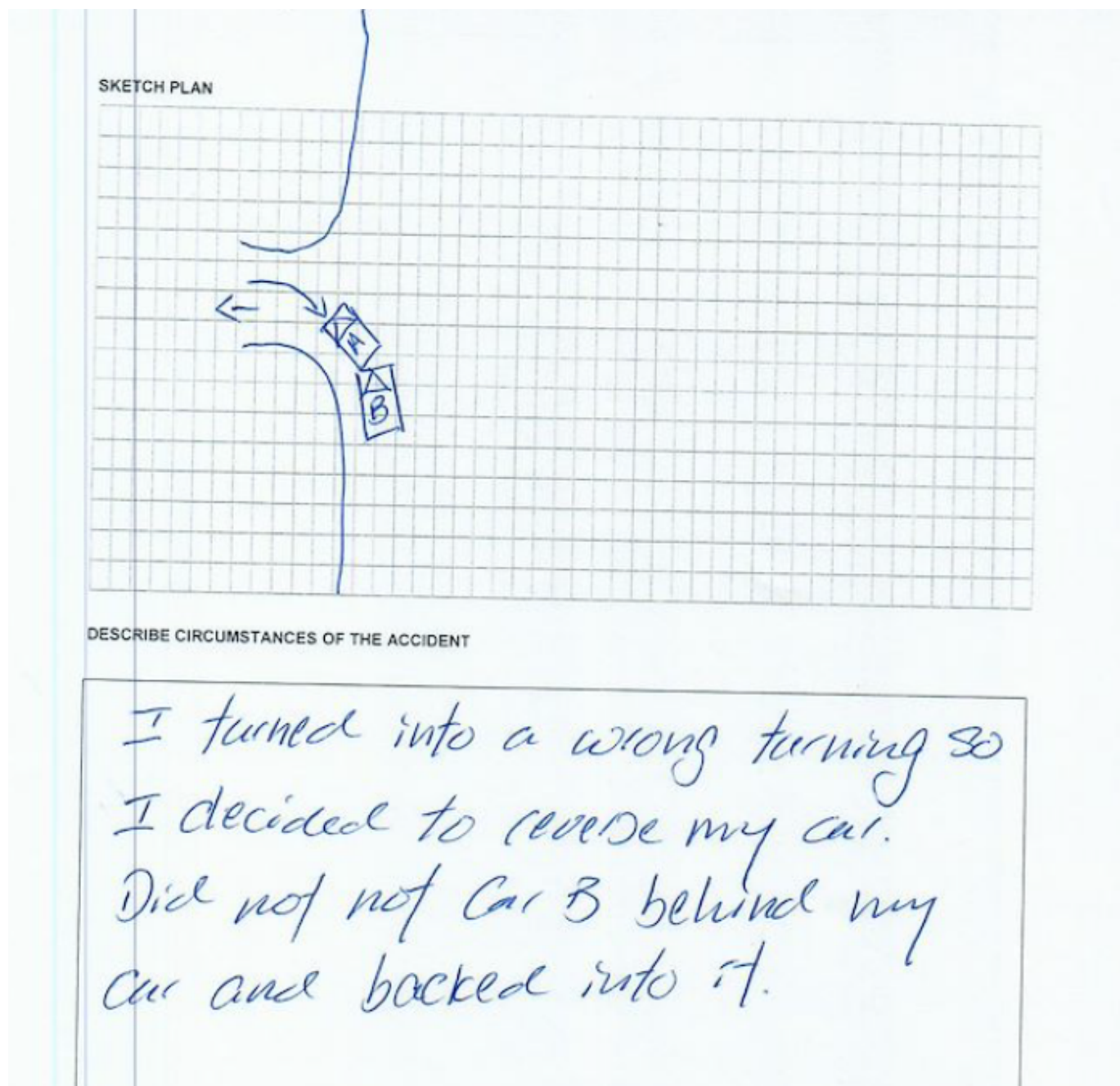
Subject: Re: TP / OUR CLIENT SKQ4446B DOA: 24/04/2021 POLICY NO. P10460086R00 YOUR INSURED SMX2883A LKK REF : CC4/AIG21005206/ps3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong via email.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Wednesday, April 28, 2021 10:54 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: TP / OUR CLIENT SKQ4446B DOA: 24/04/2021 POLICY NO. P10460086R00 YOUR INSURED SMX2883A

Hi,

Kindly advise if your insured has file for the report.

Pls advise liability for this case.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Sent: Tuesday, 27 April 2021 3:41 PM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Subject: RE: TP / OUR CLIENT SKQ4446B DOA: 24/04/2021 POLICY NO. P10460086R00 YOUR INSURED SMX2883A

Hi Zila,

We' ll appoint LKK to handle liability and survey.

Thanks.

AIG Claims Survey

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Tuesday, April 27, 2021 3:26 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>

Subject: [EXTERNAL] TP / OUR CLIENT SKQ4446B DOA: 24/04/2021 POLICY NO. P10460086R00 YOUR INSURED SMX2883A

This message is from an external sender; be cautious with links and attachments.

Hi Claims Dept,

Kindly arrange for survey.

Note: Vehicle is not in – To be arrange

Pls advise OIC & liability for this case.

Thanks

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170