

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHD 7104 Y**  
Your Ref : **GX 3277 P**

China Taiping Insurance (S) Pte Ltd  
3 Anson Rd, Springleaf Tower  
#16-00  
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 24.04.2021 @ 1920 hours along Pasir Panjang Road Singapore involving vehicles SHD 7104 Y and GX 3277 P

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost – Lump Sum (With GST)	\$	11,449.00
2. Loss of Income for 11 Days x \$80/- per day	\$	880.00
3. Loss of Rental for 11 Days x \$125.40/- per day (With GST)	\$	1,379.40
4. LTA/GIA Search fee (With GST)	\$	7.45
5. Towing Fee	\$	80.00
<b>TOTAL</b>	<b>\$</b>	<b>13,795.85</b>

Enclosed herewith a copy each of relevant LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrotauto.com](mailto:claims@bifrotauto.com)

Yours faithfully,  
**BIFROST AUTO PTE. LTD.**

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is charged where applicable*

# BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

## LETTER OF AUTHORISATION

Accident on 24.04.2021 @ 1920 hours along Pasir Panjang Road Singapore involving vehicles SHD 7104 Y and GX 3277 P

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHD 7104 Y** at my request, I/We, **Panier Selvem** ("the claimant") of **Blk 101 Tampines Street 11 #03-07 (S) 521101** (address) bearing NRIC No **SXXXX044C** the owner / hirer of motor vehicle no **SHD 7104 Y**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 04 day of 05 (month) 20 21 (year)

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R



Signed by "the claimant"

Name: **Panier Selvem**

NRIC No: **SXXXX044C**



Signed by Bifrost Auto Pte Ltd

Name: \_\_\_\_\_

5037037-1  
DGA : 24.04.2021  
DV : \$13,210.45  
SHD 7104Y  
China TaiPing

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00026542100 Claim No : SNM21D202401/C02/GX3277P/TOHHS  
Claimant : COMFORT TRANSPORTATION PTE LTD  
Amount : S\$13,210.45  
DOLLARS THIRTEEN THOUSAND TWO HUNDRED TEN AND CENTS FORTY  
FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 7104Y  
Insured Vehicle No. : GX 3277P

my execution of this Discharge Voucher is only  
my claim for property damage and not prejudicial  
to any other claims arising from the same accident

Date of Loss : 24/04/2021  
Place of Accident : PASIR PANJANG RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MAXISEAL PTE LTD  
Driver Name : AMIN MD AL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

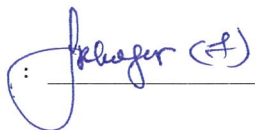
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	11,449.00
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	1,754.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	13,210.45
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature

→  
: 

Date

: 11/mar/2022

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## Tax Invoice

**China Taiping Insurance (S) Pte Ltd**  
**3 Anson Rd, Springleaf Tower**  
**#16-00**  
**Singapore 079909**

**Inv. No. :** BA.LT.2203011  
**Inv. Date :** 11-03-2022  
**Ref :** 24.04.2021  
**Terms :** 30 Days  
**Veh. No. :** SHD 7104 Y  
**Make & Model :** Toyota Prius

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMEDED BY SURVEYOR	1.0	\$10,700.00	\$10,700.00	\$749.00

**Subtotal for invoice :** S\$10,700.00  
**GST (7.0%) :** S\$749.00  
**Total :** S\$11,449.00

*I agree to the price as listed above and  
affirm that the goods are received in good  
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



A handwritten signature in blue ink, appearing to be "J. J. J." or similar.

(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT21040472

Date: 04 May 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      24/04/2021    @   19:20 hrs  
ALONG                              PASIR PANJANG X BALMEY HILL  
INVOLVING                      GX3277P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7104Y** (the "Taxi"). The Taxi was hired to **PANIER SELVEM IC NO SXXXX044C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



305465739

EHD7104Y

DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
									FROM	TO
20/04/2021	Ronan	7	3	2	7	8	6	166	1915	2345
21/04/21	JURAIMI	7	3	3	0	0	9	222	0530	1620
21/04/21	JURAIMI	7	3	3	1	0	6	97	1830	2350
22/04	Ronan	7	3	3	2	7	0	164	0600	1645
22/04/2021	Ronan	7	3	3	5	3	2	250	1730	0130
23/04	JURAIMI	7	3	3	0	7	3	140	0700	1640
23/04/21	JURAIMI	7	3	3	8	7	8	204	18:00	01:50
24/04	Ronan	7	3	3	9	9	9	121	0700	1655
23/04/2021	Ronan	7	3	3					1720	19:30
24.04.2021	Pamir Selvem								19:20	14:00
04.05.2021	Pamir Selvem									

DA



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

## CASH SALE/WORK ORDER

No. **207710**

Date: **24/4/2021**

寶號  
Messrs: Lim

車號  
Vehicle No: SHP 7104Y 車型  
Model No: Prous

時間(日/夜)  
Time (day/night): ① Contact No: \_\_\_\_\_

由  
Location: Pasir Panjang

到  
To: loyang CDG

Cash \$: 800 其他  
Others: \_\_\_\_\_

經手人  
Authorised By: \_\_\_\_\_ Tow Truck  
Driver Name: [Signature]

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 26 Apr 2021 / 16:23:30

Receipt Date/Time : 26 Apr 2021 / 16:22:20

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-210426-002688

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GX3277P As at 24 Apr 2021/19:20:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GX3277P Enquiry Fee 20210426162010902621	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - [REDACTED] As at 26 Apr 2021/10:37:00 Insurance Co: [REDACTED]				
2	Insurance Enquiry - [REDACTED] Enquiry Fee 20210426162010997880	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - [REDACTED] As at 25 Apr 2021/12:30:00 Insurance Co: [REDACTED]				
3	Insurance Enquiry - [REDACTED] Enquiry Fee 20210426162011095975	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		21.00	1.47	22.47
<b>Rounding Difference</b>				0.02
<b>Total Amount Payable</b>				22.45
Paid By				
	414746XXXXXX9258	eNETS Credit Card		22.45
<b>Total</b>				22.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				22.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



**Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 1 September 2021 4:28 PM  
**To:** kenix@maxiseal.com.sg  
**Subject:** ACCIDENT INVOLVING GX 3277P AND SHD 7104Y ON 24/04/2021

**Our Ref: CC6/CTI21005190/es3**

01 SEPT 2021

**MAXISEAL PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING GX 3277P AND SHD 7104Y ON 24/04/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAuto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Monday, 7 March 2022 11:07  
**To:** Asher Sng (LKKAuto); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202401/C02/GX3277P/TOHHS & YOUR REF: CC6/CTI21005190/es3-SHD7104Y-TPP ON DIRECT SETTLEMENT

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

### **WITHOUT PREJUDICE**

Dear Sirs

We refer to your email of 4 March 2022.

Please proceed to resolve claim up to \$13,210.45 (all in)

**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Friday, 4 March 2022 11:20 am  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM21D202401/C02/GX3277P/TOHHS & YOUR REF: CC6/CTI21005190/es3-SHD7104Y-TPP ON DIRECT SETTLEMENT

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Your ref : SNM21D202401/C02/GX3277P/TOHHS

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured make a right turn into the main road and hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **BIFROST AUTO PTE LTD**" at **\$13,210.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 27,039.55	\$ 11,449.00
2. Loss of Rental (11days x \$125.40)	\$ 1,379.40	\$ 1,254.00 (10days x \$125.40)
3. Loss of Income (11days x \$80)	\$ 880.00	\$ 500.00 (10days x \$50)
4. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 29,306.40	<b>\$ 13,210.45</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Wednesday, 28 April 2021 11:55

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM21D202401/C02/GX3277P/TOHHS & YOUR REF: CC6/CTI21005190/es3-SHD7104Y-TPP ON DIRECT SETTLEMENT

**LKK REF: CC6/CTI21005190/es3**

**CTI REF: SNM21D202401/C02/GX3277P/TOHHS**

Dear Sirs

We refer to the above matter.

Attach herewith mutual client's SAS report for your attention and necessary action.

Please let us have the Preliminary advice at your earliest convenience.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Claims Dept of CTI

**Sent:** Tuesday, April 27, 2021 6:54 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; [suli@lkkauto.com](mailto:suli@lkkauto.com); Asher Sng (LKKAuto <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** OUR REF: SNM21D202401/C02/GX3277P/TOHHS & YOUR REF: CC6/CTI21005190/es3-SHD7104Y-TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Alfred,

Please revert to LKK Auto on Direct Settlement **SHD7104Y** soonest possible.

Officer In Charge: Alfred Toh

\*Kindly quote our claim reference number when replying.\*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, April 27, 2021 4:46 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GX 3277P (OI : CTI - TBA) and SHD 7104Y (TP : LKK REF - CC6/CTI21005190/es3) on 24/04/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 7104Y at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.



***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li**| Admin Support

**LKK Auto Consultants Pte Ltd**