

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 27 April, 2021 2:08 PM
To: 'Subramaniam, Divyashni'; Admin A; assignments
Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMC3952M vs SFL9833U (OI) on D.O.A.: 20/04/2021

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Sent: Tuesday, 27 April, 2021 11:59 AM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMC3952M vs SFL9833U (OI) on D.O.A.: 20/04/2021

Hi,

Please refer to the enclosed request from **Connect3**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Steve Chen Tsue Yee** as Single Joint Expert as requested.*

(Please be informed that OI GIA Report is not available as insured has yet to report the accident)

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

From: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Sent: Tuesday, April 27, 2021 11:03 AM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: Fwd: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFL9833U AND SMC3952M ON 20/04/2021

Hi Divyashni,

Kindly arrange LKK Steve for this PRI.

Thanks

Kok Chong

Begin forwarded message:

From: Winnie Chai <connect3winnie@gmail.com>

Date: 27 April 2021 at 10:51:49 AM SGT

To: "Lim, Kok-Chong" <Kok-Chong.Lim@aig.com>

Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFL9833U AND SMC3952M ON 20/04/2021

This message is from an external sender; be cautious with links and attachments.

Hi Kok Chong

We would like LKK Steve to attend the survey.

Thanks

On Tue, Apr 27, 2021 at 10:38 AM Lim, Kok-Chong <Kok-Chong.Lim@aig.com> wrote:

Hi Winnie,

Kindly refer to the email below.

Thanks

Kok Chong

Begin forwarded message:

From: "Subramaniam, Divyashni" <Divyashni.Subramaniam@aig.com>

Date: 26 April 2021 at 3:42:21 PM SGT

To: connect3winnie@gmail.com

Cc: "Lim, Kok-Chong" <Kok-Chong.Lim@aig.com>, "Abu Kassim, Noor Mariesa" <NoorMariesa.AbuKassim@aig.com>, "Hor, Yinrul" <Yinrul.Hor@aig.com>, "Teo, Ericweihong" <Ericweihong.Teo@aig.com>

**Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR
INSURED VEHICLE SFL9833U AND SMC3952M ON 20/04/2021**

Without Prejudice

Your Reference: SMC3952M
Our Reference : SFL9833U

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor
Company Name
Lawrence Ng Chun Kee
Priority Services
Jeffrey Ong Leng Kiat
Priority Services
Jimmy Lee
Priority Services
EC Looi
Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)
Formteam Adjusters Pte Ltd
Ng You Han
Formteam Adjusters Pte Ltd
Soon HanXin (Gary)
Formteam Adjusters Pte Ltd
Chow Bo Xiong
Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)
Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee
LKK Auto Consultants Pte Ltd
Xing Guo Qiang
LKK Auto Consultants Pte Ltd
Marcus Chua
LKK Auto Consultants Pte Ltd
Mohamad Taufikh
LKK Auto Consultants Pte Ltd
Adrian Ling
LKK Auto Consultants Pte Ltd
Mohammed Rasul
LKK Auto Consultants Pte Ltd
Kenneth Kong
LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com<mailto:Divyashni.Subramaniam@aig.com> |
www.aig.sg<<http://www.aig.sg>>

From: Winnie Chai

<connect3winnie@gmail.com><mailto:connect3winnie@gmail.com>>

Sent: Monday, April 26, 2021 11:05 AM

To: Chin, Lee-Ying <Lee-Ying.Chin@aig.com><mailto:Lee-Ying.Chin@aig.com>>; AIG
SGP, Claims-Survey

<AIGSGP_ClaimsSurvey@aig.com><mailto:AIGSGP_ClaimsSurvey@aig.com>>

Subject: [EXTERNAL] Request for pre repair inspection for accident involving
SMC3952M & SFL9833U (yr insured) on 20/04/2021

This message is from an external sender; be cautious with links and attachments.

Hi Lee Ying

Attached is the GIA report with CCTV.

Pls kindly let us have the surveyor list.

Thanks

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Winnie Chai

Connect3

HP:9850-9666

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Winnie Chai

Connect3

HP:9850-9666