

Our Ref: CT0421/SHD6611G
Date: 18.06.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 21.04.2021 INVOLVING SHD6611G & SKW 224U ALONG UPP SERANGOON RD
TWDS POTONG PASIR**

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD6611G, which was involved in the captioned accident with your insured vehicle No SKW 224U.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	5,243.00
2. Loss of Rental	9 days x S\$ 169.74	S\$	1,527.66
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	9 days x S\$ 80.00	S\$	720.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **7,492.66**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> [X] Original Repair Bill	<input checked="" type="checkbox"/> [X] Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> [X] GIA/Police Report(s)	<input checked="" type="checkbox"/> [X] Rental Rate Letter
<input checked="" type="checkbox"/> [X] LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> [X] Downtime/Mileage Record
<input type="checkbox"/> [] Survey Report / Bill	<input type="checkbox"/> [] Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> [] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING MERCEDES E220 SHD6611G , SKW224U ON 21-Apr-21 11:53
ALONG UPP SERANGOON RD TWDS POTONG PASIR

I / We **LOW KIM HENG (LIU JI...** (Hirer) NRIC No.: **SXXXX164Z**

and/or **NG TONG HIN** (Relief) NRIC No.: **SXXXX789H**

Taxi Number **SHD6611G**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):


1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **21-Apr-2021**

Name of Hirer **LOW KIM HENG (LIU JINXING)**

Hirer NRIC **SXXXX164Z**

Signature :



Address **18 JALAN SULTAN #15-156**
190018

Contact No. **81010912**

Name of Relief **NG TONG HIN**

Relief NRIC **SXXXX789H**

Signature :



Address **714 TAMPINES ST 71 #14-204**
520714

Contact No. **96699089**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00006252005

Claim No : SNM21D202309/LKKDS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$ 6,563.44

SINGAPORE DOLLARS SIX THOUSAND FIVE HUNDRED SIXTY THREE AND
CENTS FORTY FOUR ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 6611G

Insured Vehicle No. : SKW 224U

Date of Loss : 21/04/2021

Place of Accident : UPPER SERANGOON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SWEE SENG LEASING PTE LTD

Driver Name : SAADIAH BINTE KHAMIS

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,243.00
(3) Loss of Use/Rental/Earning	S\$	1,318.44
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 6,563.44

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : _____

Signature : _____

Date : 19/8/21

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

Description : 3P 21.04.2021

VEHICLE NO
SHD6611G

**MAKE
MERCEDES BENZ**

MODEL
E220CDI (E6)

DATE OF REG
23.03.2016

CHASSIS CODE
WDD2120012B316823

NO/DATE
91564307 24.05.2021

JOB NO.
305465139

ODOMETER READING

JOB TYPE

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	4,900.00
Add GST @ 7.000 %	343.00
Total Invoice amount	5,243.00

Issued by : KATHERINETAN 24.05.2021 14:57:42
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
05 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

[illegible]

Our Ref: CT21040387

Date: 24 May 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 21/04/2021 @ 11:53 hrs
ALONG UPP SERANGOON RD TWDS POTONG PASIR
INVOLVING SKW224U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6611G** (the "Taxi"). The Taxi was hired to **LOW KIM HENG (LIU JINXING) IC NO SXXXX164Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$169.74** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SKW224U

Date of Accident

21/04/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **14/10/2020 - 13/10/2021**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **22/04/2021 08:37****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Wednesday, 28 April 2021 11:20 AM
To: irean.ang@ssgroup.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING SKW 224U & SHD 6611G ALONG/AT UPPER SERANGOON ROAD ON 21/04/2021

Our Ref: CC3/CTI21005163/T1ra3

SWEE SENG LEASING PTE LTD – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKW 224U & SHD 6611G ALONG/AT UPPER SERANGOON ROAD ON 21/04/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 6611G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: OUR REF: SNM21D202309/C02/SKW224U/LEWLC & YOUR REF:
CC3/CTI21005163/T1ra3-SHD6611G -TPP ON DIRECT SETTLEMENT

Jenny Lew <jenny.lew@sg.cntaiping.com>

Tue 8/17/2021 1:18 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Jaslin

Please proceed as follows:

	Amount Revised
1. Cost of Repair	\$ 5,243.00 (\$4,900.00+ 7% GST)
2. Loss of Rental	\$ 1,018.44 - 1,188.18 (6 - 7 days x \$169.74)
3. Loss of Income	\$ 300.00 - 350.00 (6 - 7 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00
Total	<u>\$ 6,563.44 - 6,783.18</u>

Thank you.

-
** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

-
NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 29 July 2021 11:22 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: OUR REF: SNM21D202309/C02/SKW224U/LEWLC & YOUR REF: CC3/CTI21005163/T1ra3-SHD6611G -TPP ON DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKW 224U (CTI) AND SHD 6611G (TP) ON 21/04/2021

We refer to the above matter.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ 6,783.18(all-in)**.

The summary is as follows: -

□

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,170.00	\$ 5,5,243.00 243.00 (\$4,900.00+ 7% GST)
2. Loss of Rental (9 days x \$169.74)	\$ 1,527.66	\$ 1,188.18 (7 days x \$169.74)
3. Loss of Income (9 days x \$80.00)	\$ 720.00	\$ 350.00 (7 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,419.66	<u>\$ 6,783.18</u>

Surveyor recommended 3 days for repair + 1DOA + 2PRS + 1SUN = 7Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, April 28, 2021 11:14 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D202309/C02/SKW224U/LEWLC & YOUR REF: CC3/CTI21005163/T1ra3-SHD6611G -TPP ON DIRECT SETTLEMENT

Hi Mei Kwan,

As requested, please refer to attached.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, April 27, 2021 6:43 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; jaslinkok@lkkauto.com
Subject: OUR REF: SNM21D202309/C02/SKW224U/LEWLC & YOUR REF: CC3/CTI21005163/T1ra3-SHD6611G - TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Jenny,

Please revert to LKK Auto on Direct Settlement **SHD6611G** soonest possible.

Officer In Charge: Jenny Lew- DID 63896172.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, April 27, 2021 4:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKW224U (OI : CTI - TBA) and SHD6611G (TP : LKK REF - CC3/CTI21005163/T1ra3) on 21/04/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 6611G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)