# Mei Kwan (LKKAuto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Wednesday, 28 April, 2021 10:32 AM

To: Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A

**Subject:** RE: OUR REF: SNM21D202337/C02/SGS3844D/LOWCT & YOUR REF:

CC3/CTI21005162/T1ea3-SHC7085Z-TPP ON DIRECT SETTLEMENT

**Attachments:** SAS - SGS3844D.pdf

Follow Up Flag: Follow up Flag Status: Flagged

Categories: HMK

Hi Mei Kwan

Please refer to the attached SAS

Thank you.

# **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted.

# Cecilia Low (Ms)

Claims

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 27 April 2021 6:59 PM

**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>; Meikwan@lkkauto.com; Asher Sng (LKKAuto <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D202337/C02/SGS3844D/LOWCT & YOUR REF: CC3/CTI21005162/T1ea3-SHC7085Z-TPP ON

**DIRECT SETTLEMENT** 

### WITHOUT PREJUDICE

Dear Cecilia.

Please revert to LKK Auto on Direct Settlement SHC7085Z soonest possible.

Officer In Charge: Cecilia Low- DID 63896530.

\*Kindly quote our claim reference number when replying.\*

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Thank you

# **Angie Foo**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, April 27, 2021 4:50 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u> >; Admin A < <u>admin-a@lkkauto.com</u> >

Subject: Direct Settlement - Accident Involving SGS3844D (OI: CTI - TBA) and SHC7085Z (TP: LKK REF -

CC3/CTI21005162/T1ea3) on 21/04/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 7085Z at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- · TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)