

Mei Kwan (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 28 April, 2021 10:17 AM
To: Asher Sng (LKKAuto); Mei Kwan (LKKAuto); Admin A
Subject: FW: OUR REF: SNM21D202366/C02/PA3734B/TAYHP & YOUR REF: CC3/CTI21005161/Eea3-SHB5165J-TPP ON DIRECT SETTLEMENT
Attachments: TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf; SAS REPORT PA3734B.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Sir/Mdm,

Enclosed herewith a copy of our insured GIA REPORT as requested by you.

Regards,
Irene Tay

From: Claims Dept of CTI
Sent: Tuesday, April 27, 2021 7:31 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Meikwan@lkkauto.com; Asher Sng (LKKAuto <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM21D202366/C02/PA3734B/TAYHP & YOUR REF: CC3/CTI21005161/Eea3-SHB5165J-TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Irene,

Please revert to LKK Auto on Direct Settlement **SHB5165J** soonest possible.

Officer In Charge: Irene Tay- DID 63896192

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, April 27, 2021 5:53 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PA3734B (OI : CTI - TBA) and SHB5165U (TP : LKK REF - CC3/CTI21005161/Eea3) on 23/04/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi all,

Resend with the correct subject.

I apologise for any inconvenience caused.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, 27 April, 2021 5:09 PM

To: claimsdept@sg.cntaiping.com

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMZ112U (OI : CTI - TBA) and SHB5555C (TP : LKK REF - CC3/CTI21004781/Qea3) on 13/04/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5165U at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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