

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 February 2022 5:28 PM
To: 'peoplevehicle@gmail.com'
Cc: Cecilia Chong (LKK Auto)
Subject: RE: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine
Attachments: DS FORM_EU1882U.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>
Sent: Thursday, 17 February 2022 3:07 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

Dear Hsiao Tong,

Kindly take this as our acceptance for Global Sum of \$7,300.00 (All-in).

Thank you.

Regards,

Apple

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 17 February 2022 1:25 pm

To: peoplevehicle@gmail.com

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Re: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

Without Prejudice
(save as to costs)

Dear Apple,

We refer to your below email.

We have our principal instruction to revise our offer at a global sum of \$7,300.00(all-in).

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>

Sent: Thursday, 17 February 2022 12:10 pm

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

WITHOUT PREJUDICE

Dear Cecilia,

This email serves as a notice to you and AXA that we will now be handling this case to our lawyers for their settlement.

Regards,
Apple

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>

Sent: Thursday, 10 February 2022 5:06 pm

To: 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>

Subject: RE: S1M038TF_[TP REF:EU1882U]_Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

WITHOUT PREJUDICE

Dear Cecilia,

We will stand firm and reject the offer as it still does not meet our Letter of Demand.
Believe this is a direct settlement case and such issue should not arise.

We had gone through extra mile to provide 6 months' worth of salary abstraction to prove our client's earnings with breakdown and since AXA does not wish to pay even with evidence provided, our Client will stand firm to have this case handed over to the lawyers.

Moreover, this is his own vehicle and also his livelihood depends on this vehicle. If AXA's client would have been attentive and careful, this claimant would not have occurred.

Since AXA is not sincere with their offer, we will proceed to hand this case to the lawyers should AXA still not meet our Letter of Demand within **3 working days from today**.

Thank you.

Regards,
Apple

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Thursday, 10 February 2022 4:56 pm

To: peoplevehicle@gmail.com

Subject: RE: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

Without Prejudice

Dear Apple,

Our principal reverts to re-offer \$6907.45 (all-in).

Kindly confirm acceptance.

Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd



Save the Earth. Print only when necessary.

From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>

Sent: Thursday, 10 February 2022 12:13 pm

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

Dear Cecilia,

We do not accept the offer of GS \$6,450.00 (all-in).

Should your principal not accept our LOD within 3 working days, we will proceed to hand this to our lawyers for their settlement.

Thank you.

Regards,

Apple

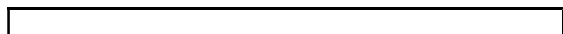
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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Wednesday, 9 February 2022 3:20 pm

To: peoplevehicle@gmail.com

Subject: RE: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

WITHOUT PREJUDICE

Dear Apple,

Our principal revert to offer GS \$ 6,450.00 (all-in).

COR approved at \$5970.60 (incl GST).

Kindly confirm acceptance.

Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>

Sent: Tuesday, 8 February 2022 11:59 am

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

Dear Cecilia,

Apologies for the missed in documents.
Find attached documents for your attention.

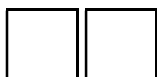
Thank you.

Regards,
Apple

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Tuesday, 8 February 2022 10:02 am

To: peoplevehicle@gmail.com

Subject: RE: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

WITHOUT PREJUDICE

Dear Apple,

Final repair invoice, LOA, Search invoice not found in attachment.

Please submit a copy of it to justify all this claim.

Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>

Sent: Monday, 7 February 2022 5:47 pm

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

Dear Cecilia,

Find attached documents for your attention.

Do let me know if there are further missing information you require from me.

Thank you.

Regards,
Apple

People's Vehicle Recovery Service

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bizSAFE



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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Thursday, 20 January 2022 10:32 am

To: peoplevehicle@gmail.com

Subject: RE: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

WITHOUT PREJUDICE

Dear Apple,

How about the LOD and other documents?

Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>

Sent: Monday, 17 January 2022 10:31 am

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

Dear Cecilia,

Kindly find attached grab income for your reference.

Regards,

Apple

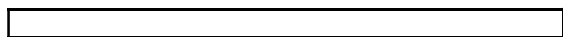
People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

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From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>

Sent: Thursday, 6 January 2022 11:39 am

To: 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>

Subject: RE: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

Dear Cecilia,

Noted, kindly give us sometime to retrieve from owner 6 months of Income as this is a Private Hire Car.

We only have 1 month of Income details as of date.

Will provide you once we get hold of the required documents.

Thank you.

Regards,
Apple

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Thursday, 6 January 2022 9:21 am

To: peoplevehicle@gmail.com

Subject: RE: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

WITHOUT PREJUDICE

Dear Apple,

We are pending for LOD and other documents from your end to seek quantum.

Please provide us a copy soon.

Repair cost as calculated is P/P \$ \$6,216.00 / 6 repair days . **[SUBJECTED TO PRINCIPAL's APPROVAL]**

Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108



Save the Earth. Print only when necessary.

From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>

Sent: Wednesday, 5 January 2022 5:02 pm

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: FW: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n
23/04/2021 22:50 PersonalAutoLine

Dear Cecilia,

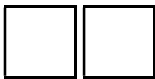
Believe this case is still open, any update on this case or is there anything that you require on my end that I may have missed out?

Regards,
Apple

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

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From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>

Sent: Tuesday, 5 October 2021 12:22 pm

To: 'Admin A' <admin-a@lkkauto.com>

Subject: FW: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n
23/04/2021 22:50 PersonalAutoLine

Dear Team,

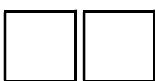
Kindly advice case handler for this.

Regards,
Apple

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

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From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>

Sent: Monday, 21 June 2021 12:25 pm

To: motor.survey@axa.com.sg

Subject: FW: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n
23/04/2021 22:50 PersonalAutoLine

Dear Team,

Kindly advice case handler for us to submit LOD

Regards,
Apple

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Workshop 6743 8552 | **Office** 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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 Please consider the environment before printing this email

From: People's Vehicle Group <peoplevehicle@gmail.com>

Sent: Monday, 26 April 2021 3:18 PM

To: AXA - MOTOR SURVEY <motor.survey@axa.com.sg>

Subject: FW: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n
23/04/2021 22:50 PersonalAutoLine

Dear Team,

We would like to appoint :-

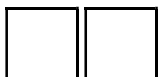
LKK Auto Consultants Pte Ltd

Regards,
Apple

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

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From: do not reply <donotreply@axa.com.sg>

Sent: Monday, 26 April 2021 1:33 PM

To: peoplevehicle@gmail.com

Cc: [filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>](mailto:filenet-ctom-p-sg@axa.com.hk)

Subject: S1M038TF_[TP REF:EU1882U] _Accident Involving SH6855T & EU1882U_along_Singapore n 23/04/2021 22:50 PersonalAutoLine

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to motor.survey@axa.com.sg

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:	
1.	LKK Auto Consultants Pte Ltd
2.	Vicom Ltd
3.	AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Santosh

From: People's Vehicle Group [<mailto:peoplevehicle@gmail.com>]

Sent: Monday, April 26, 2021 12:00 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: [EXTERNAL] Arranging of Surveyor for EU1882U | AXA Ref: SH6855T

Dear Team,

Find attached documents for your attention.

Regards,
Apple

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

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