

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 27 April 2021 3:01 PM
To: 'Subramaniam, Divyashni'; SUR; Olea, Maricel; Cheok, Lee Wai
Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCE812L AND SMG1657H ON 21/04/2021

Dear Maricel/Kathlyn,

We have conducted vehicle SMG 1657H.

Please be informed that there is BI involved.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 26 April 2021 3:13 PM
To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCE812L AND SMG1657H ON 21/04/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Monday, 26 April, 2021 3:05 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCE812L AND SMG1657H ON 21/04/2021

Hi LKK,

Kindly assist on attached PRI.

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni
Sent: Monday, April 26, 2021 3:00 PM
To: peijie@expresscar.com.sg
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCE812L AND SMG1657H ON 21/04/2021

Without Prejudice

Your Reference: SMG1657H
Our Reference : 5093491589SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: peijie@expresscar.com.sg <peijie@expresscar.com.sg>
Sent: Monday, April 26, 2021 11:41 AM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCE812L AND SMG1657H ON 21/04/2021

Dear Sir,

We do not agree to your list of surveyor.

Refer below for our list of surveyor :

- 1) Kelvin Teo – Kelvin Automotive Appraising Services
- 2) Chang Fuh Keong, Dave – Sincere Appraisal Services
- 3) Ho Joo Loong, Danny – HJL Auto Appraiser Services
- 4) Lee Kok Weng – Lee Automobile Appraisers Services
- 5) Ong Ah Keng, Kent – KTO Automobile Assessors
- 6) Ong Poh Meng – Aeon Auto Consultants LLP
- 7) Philip Foo – Presicion Appraisal Services
- 8) Thor Teck Soon, David – JAS Appraisal Services

Thanks.

Best Regards,

Peijie

From: Subramaniam, Divyashni

Sent: Mon, 26 Apr 2021 03:34:22 +0000

To: peijie@expresscar.com.sg

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCE812L AND SMG1657H ON 21/04/2021

Without Prejudice

-

Your Reference: SMG1657H

Our Reference : 5093491589SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

-----Original Message-----

From: peijie@expresscar.com.sg <peijie@expresscar.com.sg>

Sent: Friday, April 23, 2021 4:17 PM

To: ClaimsDocManagement <ClaimsDocManagement@aig.com>

Subject: [EXTERNAL] Accident between vehicle no SMG1657H and Vehicle no SCE812L on 21/04/2021 @ 2030Hrs

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

Refer to attach for PRI.

Send us your list of surveyor within two working days.

Thanks.

Best Regards,

Peijie

25 Kaki Bukit Road 4

#01-55 SYNERGY@KB

S(417800)

DID: 91690825