

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 27 April 2021 10:57 AM
To: 'FRANCYKL@GMAIL.COM'
Subject: ACCIDENT INVOLVING SMN 2744X(AIG) AND SML 46B AT/ALONG 9 DEMPSEY ROAD ON 22/04/2021

27 April 2021

Ms Chen Geok Leng

[By Email Only]

Dear Sir/Madam,

You Ref: SMN2744X

Our Ref: CC4/AIG21005147/ps3

ACCIDENT INVOLVING SMN 2744X(AIG) AND SML 46B AT/ALONG 9 DEMPSEY ROAD ON 22/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SML46B against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle reversed and hit onto third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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