

Our Ref: CT0421/SHC2639J/JW(st)  
Date: 19.05.2021



AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280  
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 26.04.2021 INVOLVING SHC2639J & SGS 631X ALONG BEDOK NORTH ST 2 TWDS  
BEDOK NORTH AVE 3**

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC2639J, which was involved in the captioned accident with your insured vehicle No SGS 631X.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	829.25
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **1,446.82**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely  
Jim Wong  
CDGE Claims Department  
DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** Hyundai Ioniq SHC2639J , SGS631X **ON 26-Apr-21 07:00**  
**ALONG** BEDOK NORTH ST 2 TWDS BEDOK NORTH AVE 3

I / We **ABDUL AZIZ S/O ABDU...** (Hirer) NRIC No.: **SXXXX063G**

and/or (Relief) NRIC No.: **SXXXX063G**

Taxi Number **SHC2639J**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE);

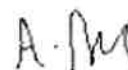
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Apr-2021**

Name of Hirer **ABDUL AZIZ S/O ABDUL RAHMAN**

Hirer NRIC **SXXXX063G**

Signature :



Address **863 WOODLANDS STREET 83 #02-...  
730863**

Contact No. **96666094**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,180.00** (Global Sum) for vehicle no. **SHC 2639J** that was damaged pursuant to the accident which occurred on **26/04/2021** (date) along **BEDOK NORTH STREET 2** (location) involving vehicle no/s **SGS 631X**.

This is pursuant to the inspection conducted on **27/04/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 2639J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 2639J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14<sup>th</sup> (day) of June (month) 2021 (year)



Signed by appointed surveyor

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

CLAIMS DEPARTMENT  
**COMFORTDELGRO ENGINEERING PTE LTD**  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 26.04.2021

VEHICLE NO  
SHC2639J

INV. NO/DATE  
91556252 30.04.2021

MAKE  
HYUNDAI

JOB NO.  
305465514

MODEL  
IONIQ(G2)

ODOMETER READING

DATE OF REG  
06.09.2018

DATE/TIME IN  
26.04.2021 09:40

CHASSIS CODE  
KMHC851CVKU107532

S/No Part No.

Qty Unit Price %Disc Net

### PART REQUISITION

0001	28-01-0103-0003	FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
SUB-TOTAL			:			75.00

### JOB NATURE

0001	PB	PANEL BEATING		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		250.00		250.00
0003	L	FRT DOOR ADVERTISEMENT STICKER		100.00		100.00
SUB-TOTAL			:			700.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91556252	829.25	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC2639J

INV. NO/DATE  
91556252 30.04.2021

MAKE  
HYUNDAI

JOB NO.  
305465514

MODEL  
IONIQ(G2)

ODOMETER READING

DATE OF REG  
06.09.2018

DATE/TIME IN  
26.04.2021 09:40

CHASSIS CODE  
KMHC851CVKU107532

Items total	775.00
Add GST @ 7.000 %	54.25
Invoice amount	829.25

Issued by : CHEWBEELENG 30.04.2021 08:31:40  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
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4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91556252	829.25	

Our Ref: CT21040450

Date: 29 April 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      26/04/2021    @ 07:00 hrs  
ALONG                              BEDOK NORTH ST 2 TWDS BEDOK NORTH AVE 3  
INVOLVING                        SGS631X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2639J** (the "Taxi"). The Taxi was hired to **ABDUL AZIZ S/O ABDUL RAHMAN IC NO SXXXX063G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.





INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SGS631X

Date of Accident

26/04/2021



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **22/01/2021 - 21/01/2022**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **26/04/2021 12:24**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SHC2639J



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 30 April 2021 9:30 AM  
**To:** kleecy@greenart.net  
**Subject:** ACCIDENT INVOLVING SGS 631X(AIG) AND SHC 2639J AT/ALONG JUNCTION OF BEDOK NORTH ST 3 AND BEDOK NORTH ST 4 ON 26/04/2021

30 April 2021

**Ms Lee Xin Ying** [By Email Only]

Dear Sir/Madam,

**You Ref: SGS631X**

**Our Ref: CC4/AIG21005145/Npa3**

**ACCIDENT INVOLVING SGS 631X(AIG) AND SHC 2639J AT/ALONG JUNCTION OF BEDOK NORTH ST 3 AND BEDOK NORTH ST 4 ON 26/04/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC2639J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was turning out from a minor road into major road and collided with third party who was turning into minor road from major road. Under Motor Accident Guide, vehicle turning from major road into minor road has precedence over vehicle turning from minor road to major road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Apr 2021 17:39	<b>CIm Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	26 Apr 2021 17:39	<b>CIm Veh Model Changed</b>	(205282) HYUNDAI AE IONIQ HEV DCT 1.6 (A).	[A] HOW MEI KWAN
3	26 Apr 2021 17:39	<b>CIm Created</b>	Reg No: SHC2639J. Acct Date: 2021/04/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyan g)	[A] HOW MEI KWAN
4	26 Apr 2021 17:39	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Apr 2021 17:39	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/05/05	[A] HOW MEI KWAN
6	26 Apr 2021 17:39	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Apr 2021 17:39	<b>CIm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	26 Apr 2021 17:39	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
9	26 Apr 2021 17:39	<b>Adj Adjuster Assigned</b>	[None] -> Muhammad Nazril Bin Abdullah	[A] HOW MEI KWAN
10	29 Apr 2021 22:05	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Tan, Bennie-WZ
11	30 Apr 2021 09:19	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	03 May 2021 16:42	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	03 May 2021 16:42	<b>CIm Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	03 May 2021 16:42	<b>CIm Dtl Modified</b>	JPJ Reg. Date: -> 2018/09/06.	[A] JOANNE LEE KHANG MIN
15	03 May 2021 16:42	<b>CIm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	27 May 2021 10:26	<b>Adj Mandate Request</b>	Cur.Req:1269.23:Liability: 100%(B9c) *Quantum: (a)CORw/GST: \$829.25 + (b)LOR(2.5days x \$125.19): \$312.98 +(c)LOI(2.5days x\$50): \$125.00+ (d)LTA/GIA search fee: \$2.00 = Total: \$1,269.23 *2 rec ommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
17	04 Jun 2021 23:11	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/05/05. Mandate Remarks: Subj to all docs/billings in order & in view TP log card, settlement at best from: \$1141.63-1181.63 (All-in).	[I] Tan, Bennie-WZ
18	04 Jun 2021 23:11	<b>Adj Mandate Set</b>	Approved:1181.63:Subj to all docs/billings in order & in view TP log card, settlement at best from: \$1141.63-1181.63 (All-in).	[I] Tan, Bennie-WZ

Date From    Date To    Audit Type

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2689871	28 Apr 2021 11:26:09	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC2639J	SGS631X	11.00
2690439	29 Apr 2021 16:22:39	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC2639J	Low, Xianyu	xx.xx
2691620	03 May 2021 16:42:14	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2639J	SGS631X	11.00

