

## Celine Fong (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 26 April 2021 3:06 PM  
**To:** 'Ivy Ratilla'; SUR; assignments  
**Cc:** 'Julie Mangubat'; 'Derrick Quok'; 'Kenneth Lim'  
**Subject:** RE: TPPD survey: Claim ref: C10009973/JM || OI-SGC9628G (White) TP- SFM2919Y || Est: \$ || Smartone Auto

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Sent:** Monday, 26 April, 2021 2:56 PM  
**To:** Nivitha (LKK Auto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Julie Mangubat <julie.m@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>  
**Subject:** TPPD survey: Claim ref: C10009973/JM || OI-SGC9628G (White) TP- SFM2919Y || Est: \$ || Smartone Auto

Hi Team,

We would like to arrange TP survey for SFM2919Y. TP chose Mr. Adrian Ling to survey this vehicle.

Please see attached file for reference. Our PH has not reported yet.

Kindly confirm. Thank you.

Regards,

**Ivy Ratilla**  
**Executive, Claims Admin**

**T** +65 6540 2185  
**F** +65 6725 0853  
**E** [ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)

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Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

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**From:** SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)>

**Sent:** Monday, 26 April 2021 9:35 AM

**To:** Ivy Ratilla <[ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)>

**Cc:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>; Julie Mangubat <[julie.m@budgetdirect.com.sg](mailto:julie.m@budgetdirect.com.sg)>

**Subject:** Re: SFM2919Y (Pre-inspection) / Your Vehicle : SGC9628G || C10009973

Dear Ivy,

Thanks for reply.

Please arrange **Mr. Adrian Ling (LKK Auto Consultant Pte Ltd)** come to survey the above vehicle.

Please advise liability after your study the case.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

SmartOne Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

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**From:** SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)>

**Sent:** Friday, 23 April 2021 6:05 PM

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Subject:** SFM2919Y (Pre-inspection) / Your Vehicle : SGC9628G

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**\*\* PLEASE ADVISE LIABILITY \*\***

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

SmartOne Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

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