

RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle SKF2781D7Z; Our Vehicle SMV8283C Accident involving SMV8283C & SKF2781D On 25 April 2021**WONG JOSEPHINE** <josephinewong@uoi.com.sg>

Tue 22/6/2021 10:10 AM

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; **SUR** <sur@lkkauto.com>; **assignments** <assignments@lkkauto.com>**Cc:** ryderautoworkshop@gmail.com <ryderautoworkshop@gmail.com>; **LEE KATIE** <katielee@uoi.com.sg>**M12D15592105**

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive

Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>**Sent:** Monday, June 21, 2021 10:42 AM**To:** WONG JOSEPHINE <josephinewong@uoi.com.sg>; **SUR** <sur@lkkauto.com>; **assignments** <assignments@lkkauto.com>**Cc:** ryderautoworkshop@gmail.com; **LEE KATIE** <katielee@uoi.com.sg>**Subject:** Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle SKF2781D7Z; Our Vehicle SMV8283C Accident involving SMV8283C & SKF2781D On 25 April 2021

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Please provide claim no.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Monday, 26 April 2021 1:38 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: ryderautoworkshop@gmail.com <ryderautoworkshop@gmail.com>; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle SKF2781D7Z; Our Vehicle SMV8283C Accident involving SMV8283C & SKF2781D On 25 April 2021

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive

Claims



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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, April 26, 2021 11:42 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle SKF2781D7Z; Our Vehicle SMV8283C Accident involving SMV8283C & SKF2781D On 25 April 2021

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Dear Josephine,

Kindly assign LKK Auto Consultants Pte Ltd instead.

Thank you.

Best regards
June

[Redacted]
2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

[Redacted]

On Mon, Apr 26, 2021 at 11:31 AM WONG JOSEPHINE <josephinewong@uoi.com.sg> wrote:

Without Prejudice

Dear June

We propose Autoprobe Consultants , if you do not agree, kindly choose from our lists of surveyors.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, April 26, 2021 11:29 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; LEE KATIE <katielee@uoi.com.sg>

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle SKF2781D7Z; Our Vehicle SMV8283C Accident involving SMV8283C & SKF2781D On 25 April 2021

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Dear Josphine,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

June

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277