



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way, #08-06
Singapore 079120

23/6/2021

Attn: Motor Claims Dept

LETTER OF DEMAND

Our Ref : SJM3018T Your Ref : -

Dear Sir,

VEHICLE # : SJM3018T

ACCIDENT INVOLVING : SJM3018T & SGL76K ALONG CTE TOWARDS CITY BEFORE PIE (TUAS EIXT) ON 24/4/21

COST OF REPAIR : S\$6,100.00 (As agreed)

COR ADD GST 7% : S\$ 427.00

LOSS OF USE : S\$1,120.00
{9 work days + 3 weekends + 1 PH (1/5/21) + 1 day prs} X S\$80

LTA & GIA SEARCH : S\$36.45

TOTAL : S\$7,683.45

DOLLARS: SEVEN THOUSAND SIX HUNDRED EIGHTY-THREE AND CENTS FORTY-FIVE ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 24/4/2021 INVOLVING SJM3018T SGL76K SKC1788H

ALONG / AT

CTE TOWARDS CITY BEFORE PIE(TUAS EXIT)

I/We LAI HAN-WEI (NRIC No. S8411873G)

of APT BLK 430A FERNVALE LINK #08-209 S(791430)

1. The owner of motor vehicle no. SJM3018T hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 24/4/2021 20____



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, RYDER AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,527.00 (Repair Cost), S\$840.00 (Loss of Use/~~Rental~~), S\$36.45 (Disbursement) for vehicle no. SJM 3018T that was damaged pursuant to the accident which occurred on 24/04/2021 (date) along CTE (location) involving vehicle no/s SGL 76K. This is pursuant to the inspection conducted on 26/04/2021 (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner LAI HAN-WEI ("the third party claimant") of vehicle no. SJM 3018T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJM 3018T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of 8 (month) 20 21 (year)



LKP

Signed by appointed surveyor

Ryder Auto Pte Ltd

Signed by "the workshop" (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way, #08-06
Singapore 079120

23/6/2021

Attn: Motor Claims Dept

TAX INVOICE

Our Ref : SJM3018T Your Ref : -

Dear Sir,

VEHICLE # : SJM3018T

ACCIDENT INVOLVING : SJM3018T & SGL76K ALONG CTE TOWARDS CITY BEFORE PIE (TUAS
EIXT) ON 24/4/21

COST OF REPAIR : S\$6,100.00 (As agreed)

COR ADD GST 7% : S\$ 427.00

TOTAL : S\$6,527.00

DOLLARS: SIX THOUSAND FIVE HUNDRED AND TWENTY-SEVEN
ONLY.

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign
on behalf. Please see attached Letter of authorisation (see note 5) .**

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)





RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

RYDER AUTO PTE LTD - LAI HAN WEI

Invoice Number

GR-2021-001449

Invoice Issue Date

27 Apr 2021

Invoice Due Date

04 May 2021

Total Amount (\$\$)	27.10
Total GST 7.00% (\$\$)	1.90
Total Amount Incl. of GST (\$\$)	29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	26/04/2021,24/04/2021,SJM3018T,SGL76K	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00% (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

This is a computer generated document.

No signature is required.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 24 Apr 2021 / 13:10:12

Receipt Date/Time : 24 Apr 2021 / 13:10:11

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210424-001162

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SGL76K As at 24 Apr 2021/12:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SGL76K Enquiry Fee 20210424130949356928	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
88cwvm7g			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 29 April 2021 5:37 PM
To: DATINMANISAH@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SGL 76K / SJM 3018T / OTHERS ALONG/AT CTE ON 24/04/2021

Our Ref: CC6/AIG21005138/Ara3

MANISAH BINTE RATMAN – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SGL 76K / SJM 3018T / OTHERS ALONG/AT CTE ON 24/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJM 3018T against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Apr 2021 16:47	Clim Dtl Modified	Claimant's Name: -> LAI HAN WEI.	[A] HOW MEI KWAN
2	26 Apr 2021 16:47	Clim Veh Model Changed	(204611) HONDA VEZEL 1.5 1.5X CVT (A).	[A] HOW MEI KWAN
3	26 Apr 2021 16:47	Clim Created	Reg No: SJM3018T. Acct Date: 2021/04/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ryder Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	26 Apr 2021 16:47	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Apr 2021 16:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/05	[A] HOW MEI KWAN
6	26 Apr 2021 16:47	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Apr 2021 16:47	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	26 Apr 2021 16:48	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	26 Apr 2021 16:48	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	27 Apr 2021 09:30	Clim Registration Modified	Acct Time:00:00:00->12:00:00.	[I] AIG OneClaim Integration User
11	29 Apr 2021 17:25	Clim Veh Model Changed	(204611) -> (204487) NISSAN LATIO 1.5 L (A).	[A] HOW MEI KWAN
12	06 Jul 2021 09:02	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	06 Jul 2021 09:02	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	06 Jul 2021 09:02	Clim Dtl Modified	JPJ Reg. Date: -> 2008/12/27.	[A] JOANNE LEE KHANG MIN
15	06 Jul 2021 09:02	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	13 Jul 2021 18:25	Adj Mandate Request	Cur.Req:7403.45:Lia:100%*Quantum:(a)CORw/GST:\$6,527+(b)LOU(14days x \$60):\$840+(c)LTA/GIA search fee:\$36.45 = Total:\$7,403.45*Vehicle Model: Nissan Latio*Recommend 9 repair days +3SU N+1PRS+1PH =14Days	[A] Jaslin Kok Chin Yi
17	27 Jul 2021 10:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/05. Mandate Remarks: please proceed with settlement @ \$7,403.45 [COR- \$6527 (W GST) LOU-\$840 (14 days) LTA/GIA- \$36.45] subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
18	27 Jul 2021 10:22	Adj Mandate Set	Approved:7403.45:please proceed with settlement @ \$7,403.45 [COR- \$6527 (W GST) LOU-\$840 (14 days) LTA/GIA- \$36.45] subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2689276	26 Apr 2021 17:00:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJM3018T	SGL76K	11.00
2706723	06 Jul 2021 09:02:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJM3018T	SGL76K	11.00

