# RE: [EXTERNAL] - RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 463J [Our Ref. TCL.ro.50124.21.ess] | III REF: SLM5591S (GRAB)

## Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 4/26/2021 4:13 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; 'Ruby Ong' <ruby@htapartners.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Zuhaidah Samsuri' <aida@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 27-04-21.

Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 26 April, 2021 4:04 PM

To: Ruby Ong <ruby@htapartners.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Summer (LKK Auto) <admind@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: hengggweiii@gmail.com; Eurosuccess0202@gmail.com; Zuhaidah Samsuri <aida@iii.com.sg> Subject: RE: [EXTERNAL] - RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 463J [Our Ref.

TCL.ro.50124.21.ess] | III REF: SLM5591S (GRAB)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLD463J and let us have your report urgently.

This claim will be handled by Ms Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, **Gabriel Wee** 



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext - 248

From: Ruby Ong < <a href="mailto:ruby@htapartners.com.sg">ruby@htapartners.com.sg</a>>

Sent: Monday, 26 April 2021 3:56 pm

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: hengggweiii@gmail.com; Eurosuccess0202@gmail.com

Subject: RE: [EXTERNAL] - RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 463J [Our Ref.

TCL.ro.50124.21.ess] | III REF: SLM5591S (GRAB)

Importance: High

### WITHOUT PREJUDICE **SAVE AS TO COSTS**

Dear Sir / Madam

We refer to your email of even date.

Our client is agreeable to appoint LKK Auto Consultants Pte Ltd from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. SLD 463J.

Please make the necessary arrangements with the contact person. The details are as follows:

Venue **EURO SUCCESS SERVICES PTE LTD** 

> 1 Kaki Bukit Avenue 6 #02-03 Autobay Singapore 417883

Contact Person: Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards, Ruby Ong Secretary M/s Hin Tat Augustine & Partners 20 Upper Circular Road #02-10/12 The Riverwalk Singapore 058416

Tel: 6533 0212 ext 254 Fax: 6338 3536 / 6533 0313

#### www.htapartners.com.sg

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From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Monday, 26 April 2021 3:48 PM To: Ruby Ong < ruby@htapartners.com.sg>

Cc: hengggweiii@gmail.com

Subject: RE: [EXTERNAL] - RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 463J [Our Ref.

TCL.ro.50124.21.ess] | III REF: SLM5591S (GRAB)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- JP Knights Adjusters
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

## Best Regards, **Gabriel Wee**



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Ruby Ong < <a href="mailto:ruby@htapartners.com.sg">ruby@htapartners.com.sg</a>>

Sent: Monday, 26 April 2021 2:08 pm

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: hengggweiii@gmail.com

Subject: [EXTERNAL] - RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 463J [Our Ref.

TCL.ro.50124.21.ess] Importance: High

Your ref: WITHOUT PREJUDICE SLM 5591S

Our ref: TCL.ro.50124.21.ess

26 April 2021

**India International Insurance Pte Ltd** 

By Email Only

**Motor Claims Department** 

64 Cecil Street

#04-00 IOB Building Singapore 049711

### **VERY URGENT**

Dear Sirs,

**CLAIMANT: LEONG KAH WAI** 

NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING SLD 463J & SLM 5591S ALONG MOSQUE STREET ON 24 APRIL 2021 @ 1930HRS

We are instructed by Leong Kah Wai to notify you of a road traffic accident on 24 April 2021 at about 1930hrs along Mosque Street involving our client's vehicle registration number SLD 463J and vehicle registration number SLM 5591S driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards, **Ruby Ong** Secretary M/s Hin Tat Augustine & Partners 20 Upper Circular Road #02-10/12 The Riverwalk Singapore 058416

Tel: 6533 0212 ext 278 Fax: 6338 3536 / 6533 0313

www.htapartners.com.sg

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