

# STARS AUTOWORKS

160 Sin Ming Drive #05-21 Sin Ming Auto City Singapore 575722  
M: +65 8434 3111 | F: +65 6722 0663 | E: [starsauto.claims@gmail.com](mailto:starsauto.claims@gmail.com)

Date: 16<sup>th</sup> June 2021  
Our Ref: SJC 2464 Y  
Your Ref:

## ATTN: The Motor Claims Department

**AXA Insurance Pte Ltd**  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

Dear Sir/Mdm,

## ACCIDENT INVOLVING SJZ943Z/ SJC2464Y ON 19<sup>th</sup> APRIL 2021

Please refer to the above-mentioned accident.

We are writing on behalf of Stars Rental & Leasing, the registered owner of motor vehicle no: **SJC2464Y** which was involved in the above-mentioned accident.

We are instructed that the above-mentioned accident was caused solely and completely by negligence of your insured's vehicle no: **SJZ943Z**. As a result of which, our client have suffered loss and expenses.

We are instructed by our client to claim for:-

1. Cost Of Repair	: S\$ 1,600.00
2. Loss of Use Car Rental (3days @S\$180/day)	: S\$ 540.00
3. LTA Search Fee	: S\$ 7.45
<b>TOTAL :</b>	<b><u>S\$ 2,147.45</u></b>

We enclosed hereby the following documents for your perusal:

- a: Original Tax Invoice
- b: GIA Report lodged by our driver
- c: Rental Agreement
- d: LTA Search Fee

Kindly acknowledge receipt of the above said documents, your prompt and favorable reply will be greatly appreciated.

Yours Sincerely,

STARS AUTOWORKS

Joshua Chia



## LETTER OF AUTHORITY

We/I, STARS RENTAL & LEASING ("the third party claimant") of UEN/NRIC No. 53312317L, owner of vehicle Reg.No SJC 24647 hereby authorize M/s STARS AUTO WORKS (533987224) ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use and/or survey fee ("claim") for my vehicle no. SJC 24647 that was damaged pursuant to the accident which occurred on 19/4/2021 along ANGULIA PARK involving vehicle no/s SJ29432 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 of APRIL 20 21

  
  
Signed by the third party claimant



This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present of future that may manifest arising directly or indirectly from this accident

This settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.

### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJZ 943Z (Insd veh)	Model: HONDA STREAM
	SJC 2464Y (TP veh)	
Date of Accident/ Time:	19/04/2021	

Repair Estimate	: \$	4,077.64	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	1,950.00	(global sum)
Payee Name : STARS AUTOWORKS			
Is Third Party Workshop GIA Registered? [ ] YES [X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: 22	
	BOLA Liability: (%)	Assessed Liability (*): (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
Name of Representative: CWA BZE LIAC  
Date: 4/10/2021



Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: marcus lee  
Date: 04/10/2021

Signature of AXA's surveyor/representative:  
Name of AXA's surveyor /Representative:  
Date: 29/09/2021

# STARS AUTOWORKS

160 Sin Ming Drive #05-21 Sin Ming Auto City Singapore 575722  
M: +65 8434 3111 | F: +65 6722 0663 | E: [starsauto.claims@gmail.com](mailto:starsauto.claims@gmail.com)

## FINAL REPAIR BILL

**AXA Insurance Pte Ltd**  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

Date : 16<sup>th</sup> June 2021  
Vehicle Number : SJC 2464 Y  
Make/Model : Honda Stream 1.8 A  
Accident Date : 19<sup>th</sup> April 2021  
Our Ref : SJC 2464 Y  
Your Ref :

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AMOUNT S\$

LUMP SUM REPAIR INCLUSIVE OF SUPPLYING PARTS,  
LABOUR, PANEL BEATING AND SPRAY PAINTING.

TOTAL AMOUNT: **S\$1,600.00**

Singapore Dollars: One Thousand Six Hundred Only

STARS AUTOWORKS

  
.....  
Joshua Chia







# STARS RENTAL & LEASING

50 Serangoon North Avenue 4 #02-11 First Centre Singapore 555856 T: +65 9125 9200 | F: +65 6570 8977

## Vehicle Rental Agreement

### Details of Vehicle

**Date Of Contract:** 20/4/2021

Car Make/Model	Mitsubishi Lancer EX 1.5a		
Registration No.	SJE2872S	Insurance Excess	SGD \$2,000
Engine Number	As Per Log card	Chassis Number	As Per Log card

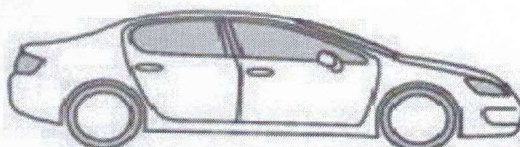
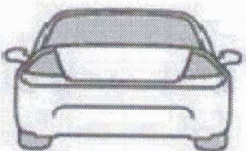
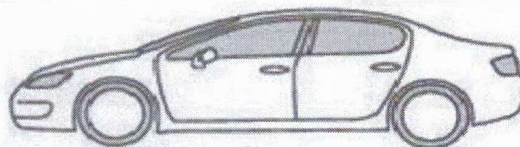
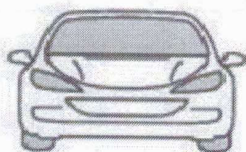
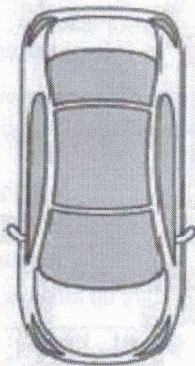
### Details of Hirer

Name	CHEN DENENG, BENNY
NRIC	S8104232B
Date Of Birth	17/02/1981
Address	365B SEMBAWANG CRESCENT #15-121 SINGAPORE 752365
Contact Number	88288824

### HEREBY AGREES TO RENT THE VEHICLE MENTIONED ABOVE

CONTRACT DATE	Commence:20/04/2021	Ceases:22/04/2021
AGREED RENTAL	\$180/day	Daily / Weekly / Monthly ACCIDENT REPLACEMENT
Deposit Paid	\$0/-	Paid (Cheque/C.O/Cash) FOR SJC2464Y. TOTAL 3
Adv. Installment		Paid (Cheque/C.O/Cash) DAYS USAGE.
M'sia Surcharge		Paid (Cheque/C.O/Cash)
Handover Date & Time	20/04/2020 @ 1500HRS	

\*\*\* It is hereby agreed that the hirer will be fully responsible for the vehicle from date and time stated above for any damages and/or any illegal acts done to arising from the use thereof including traffic offences.



Legend	D: Dent   C: Crack   S: Scratch   G: Gap   P: Paint Off		
Petrol Level	BAR	Mileage on Handover	KM

Hirer's Signature & Date  
Name:  
ID No.:



STARS RENTAL & LEASING  
Name:  
ROC:



**Date: 20/04/2021**

**Name: CHEN DENENG BENNY**

**NRIC: SXXXX232B**

**Address: BLK 365B SEMBAWANG CRESCENT #15-121 S752365**

### **PAYMENT INVOICE:**

**VEHICLE MODEL AND CARPLATE:**  
**MITSUBISHI LANCER EX 1.5A / SJE2872S.**

**RENTAL RATE: \$180/DAY**

**TOTAL RENTAL PAYMENT: \$120 X 3 DAYS = \$360 PAID**

**THIS LETTER SERVE AS AN OFFICIAL INVOICE FOR PAYMENT.**



**STARS RENTAL & LEASING**  
**53312317L**

[> Back to OneMotoring](#)


Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Apr 2021 / 14:38:13

Receipt Date/Time : 19 Apr 2021 / 14:38:13

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-210419-002320

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJZ943Z				
As at 19 Apr 2021/12:31:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SJZ943Z			
	Enquiry Fee	7.00	0.49	7.49
	20210419143636901255			
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
419031XXXXXX0576		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 8 July 2021 2:19 PM  
**To:** 'tim.delahunty@sc.com'  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM21005132/Kgs3 \*\*\*  
ACCIDENT INVOLVING SJZ 943Z & SJC 2464Y ON 19/04/2021 \*\*\*

08 JULY 2021

**DELAHUNTY TIMOTHY JOHN TRUE  
DRIVER: DELAHUNTY PETA JANE**

**BY EMAIL ONLY**

Dear Sir/ Mdm

**OUR REF : CC4/ASM21005132/Kgs3  
YOUR REF : SJZ 943Z  
ACCIDENT INVOLVING SJZ 943Z AND SJC 2464Y ALONG/AT ORCHARD PUBLIC CAR PARK ON  
19/04/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **STARS AUTOWORKS** acting on behalf of the owner of **SJC 2464Y** against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. We are of the view that the case would be settled at equal liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- **Video footage of accident (if any)**
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



Re:RE: Re:RE: Re:<MANDATE IA>

Type

 Question

Message

Hi Cecilia Liability 100% down, please proceed as follow: COR: \$1600 LOR: \$360 (\$120X3DAYS) TOTAL: \$1960

Reply