



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SLH 9698 T

Your Ref.: XE 4828 S

Date: 24/3/2022

ATTN: Motor Claims Department

INS : AXA Insurance Pte Ltd

Dear Sir/Madam,

Accident Involving: SLH 9698 T & XE 4828 S

Date of Accident: 17/02/2021 1525HRS

Location: BUANGKOK LINK

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair: \$ 3,852.00

Loss of Use:

(6 Days x \$60/Day) \$ 360.00

Grand Total: \$ 4,212.00

***BASED ON NIMA PROTOCOL, YOU HAVE 8 WEEKS TO RESPOND. FAILURE IN COMPLIANCE AND OUR LEGAL SOLICITOR/S WILL TAKE OVER THE CASE IN FULL***

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Jacqueline @ 6286 6060, or email to claims@rico60.com.

Thank You,

Jacqueline Ng





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## LETTER OF AUTHORISATION

Accident on 17/02/2021 1525 HRS along Buangkok Link  
involving vehicles nos. SLH 9698T & XE 4820S

In consideration of **Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875**, repairing my/our motor vehicle no. SLH 9698T at my/our request, I/We, Flexible Group Pte Ltd ("the claimant") of 441A Bukit Batok West Ave 8 #02-885

(address) bearing NRIC no. 2020077596 the owner of motor vehicle no. SLH 9698T hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Rico 60 Auto Services Pte. Ltd.** I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to **Rico 60 Auto Services Pte. Ltd.** the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into **Rico 60 Auto Services Pte. Ltd.** account. Upon clearance of the said cheque, I/we further authorise **Rico 60 Auto Services Pte. Ltd.** and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to **Rico 60 Auto Services Pte. Ltd.** shall amount to a good discharge of **Rico 60 Auto Services Pte. Ltd.** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 17 day of 02 (month) 2021 (year).

**FLEXIBLE GROUP**

**PTE LTD**

**UEN 2020077596**

"The Claimant's" Signature



Rico 60 Auto Services Pte Ltd

Name: Flexible Group Pte Ltd

Name: Jacqueline Ng

NRIC No.: 2020077596



"My execution of this Discharge Voucher is only for my claim for property damage and not Prejudicial to any other claims"

### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	XE 4828S (Insd veh)	Model: VOLKSWAGEN JETTA 1.4 TSI
	SLH 9698T (TP veh)	
Date of Accident/ Time:	17/02/2021	

Repair Estimate	: \$	18,435.68	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	4,100.00	
Payee Name : RICO 60 AUTO SERVICES PTE LTD			
Is Third Party Workshop GIA Registered? [ ] YES [ X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability	100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
Name of Representative: DANIAN LIM  
Date: 25/04/2022

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: YUONKE  
Date: 25/04/2022

Signature of AXA's surveyor/representative:  
Name of AXA's surveyor /Representative:  
Date: 26/04/2022

**RICO 60 AUTO SERVICES PTE. LTD.**

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#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

UOB Bank -Current : 371-310-641-9

**STATEMENT OF CLAIM**

AXA Insurance Pte Ltd

1800 8804 888

Invoice No. : I2020111273  
Invoice Date : 24/03/2022  
Vehicle No. : SLH9698T  
Make & Model : VOLKSWAGEN JETTA  
Chassis No. : WVVZZZ16ZCM002894  
Mileage : -  
Terms : Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	3,600.00	3,600.00

7% GST	\$ 252.00
<b>GRAND TOTAL (INCLUSIVE OF 7% GST)</b>	<b>\$3,852.00</b>
Amount Paid	\$0.00
Balance Due	\$3,852.00



Signature/Company Stamp

*I agree to the price as listed above and affirm that the goods are received in good condition.*

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 25 October 2021 10:54 AM  
**To:** minna@taypaper.sg  
**Subject:** Claim Notification - ACCIDENT INVOLVING XE4828S(AXA) AND SLH9698T ALONG/AT BUANGKOK LINK ON 17/02/2021

25 Oct 2021

**M/S TAY PAPER RECYCLING PTE. LTD.**  
**Attn: The Management**  
**Driver: RAMACHANDRAN SARAVANAN**

**[By Email only]**

Dear Sir/ Mdm

**OUR REF : CC4/ASM21005124/T1pa3 // S1M033GY**

**YOUR REF : XE4828S**

**ACCIDENT INVOLVING XE4828S(AXA) AND SLH9698T ALONG/AT BUANGKOK LINK ON 17/02/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from SLH9698T against your motor insurance policy.

Based on all the available information on hand, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Driver's work permit.
- Copy of the letter of authorization to confirm that the driver is authorized/allowed to drive the vehicle and what is usage of the vehicle during the accident.(attached is a template)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and

consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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