

Hsiao Tong (LKKAuto)

From: Goh Liang Khoon <liangkhoon@taypaper.sg>
Sent: Friday, 17 December 2021 2:25 PM
To: Hsiao Tong (LKKAuto)
Cc: Sethuraj Marichamy
Subject: FW: Claim Notification - ACCIDENT INVOLVING XE4828S(AXA) AND SLH9698T ALONG/AT BUANGKOK LINK ON 17/02/2021
Attachments: 20211217143050299.pdf; Ramachandran Saravanan.pdf

Hi Ms Chew,

Please find attached as requested.

Regards,
Goh Liang Khoon
Logistics Manager



Tay Paper Recycling Pte Ltd

48 Gul Avenue, Singapore 629681

Mobile: +65 9825 6026

Email: liangkhoon@taypaper.sg | Web: <https://www.taypaper.sg>

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 17 December 2021 10:17 am
To: Goh Liang Khoon <liangkhoon@taypaper.sg>
Subject: FW: Claim Notification - ACCIDENT INVOLVING XE4828S(AXA) AND SLH9698T ALONG/AT BUANGKOK LINK ON 17/02/2021

Dear Sirs,

We noted that Ms Minna is no longer working in Logistics department.

Please assist on our below email.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 17 December 2021 9:23 AM

To: minna@taypaper.sg

Subject: RE: Claim Notification - ACCIDENT INVOLVING XE4828S(AXA) AND SLH9698T ALONG/AT BUANGKOK LINK ON 17/02/2021

URGENT

Dear Sirs/Mdm,

We refer to our email dated 25/10/2021.

We would like to follow up on the following documents in order for us to proceed the matter: -

- Driver's work permit.
- Copy of the letter of authorization to confirm that the driver is authorized/allowed to drive the vehicle and what is usage of the vehicle during the accident.(attached is a template)

Please reply within the next 7days.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 23 November 2021 11:49 AM

To: minna@taypaper.sg

Subject: Re: Claim Notification - ACCIDENT INVOLVING XE4828S(AXA) AND SLH9698T ALONG/AT BUANGKOK LINK ON 17/02/2021

Dear Sirs/Mdm,

We refer to our email dated 25/10/2021.

We would like to follow up on the following documents in order for us to proceed the matter: -

- Driver's work permit.
- Copy of the letter of authorization to confirm that the driver is authorized/allowed to drive the vehicle and what is usage of the vehicle during the accident.(attached is a template)

Appreciate an early reply.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 25 October 2021 10:53 am
To: minna@taypaper.sg <minna@taypaper.sg>
Subject: Claim Notification - ACCIDENT INVOLVING XE4828S(AXA) AND SLH9698T ALONG/AT BUANGKOK LINK ON 17/02/2021

25 Oct 2021

M/S TAY PAPER RECYCLING PTE. LTD.
Attn: The Management
Driver: RAMACHANDRAN SARA VANAN

[By Email only]

Dear Sir/ Mdm

OUR REF : CC4/ASM21005124/T1pa3 // S1M033GY
YOUR REF : XE4828S
ACCIDENT INVOLVING XE4828S(AXA) AND SLH9698T ALONG/AT BUANGKOK LINK ON 17/02/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from SLH9698T against your motor insurance policy.

Based on all the available information on hand, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Driver's work permit.
- Copy of the letter of authorization to confirm that the driver is authorized/allowed to drive the vehicle and what is usage of the vehicle during the accident.(attached is a template)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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