

## Hsiao Tong (LKKAuto)

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**From:** Wennis Liew <wennis.liew@premierauto.com.sg>  
**Sent:** Tuesday, 2 May 2023 11:13 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; AccReport  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3 \*\*3RD REMINDER

WITHOUT PREJUDICE

Dear Hsiao Tong,

Payment received.

Thank you for your kind assistance.

***Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.***

Warmest regards,

Wennis Liew  
Claims Executive  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
**Tel: 6214 8880 EXT: 076 | DID: 6410 0946 | Fax: 6214 1511**  
Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd | Premier Realty Pte Ltd  
**Visit us at: [www.premier-rentacar.com](http://www.premier-rentacar.com) | [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)**

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, 2 May 2023 8:12 am  
**To:** Wennis Liew <wennis.liew@premierauto.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3 \*\*3RD REMINDER

Without Prejudice

Dear Sirs,

Please be informed that our insured had paid for settlement amount at \$1,070.00.

Please check and confirm. Thanks.

22:54



Successful



Ref ID: SG23043000624167760000



From

**SUPERSALARY**

0109660285



Paid to

**premier automaticr services pte L**

DBS BANK LIMITED: 0039052367



Amount

**SGD 1.070.00**

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Wennis Liew <[wennis.liew@premierauto.com.sg](mailto:wennis.liew@premierauto.com.sg)>

**Sent:** Tuesday, April 4, 2023 3:00 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>

**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3  
\*\*3RD REMINDER

**Importance:** High

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to the above mentioned claim matter and following emails.

Could you advise if there is any update on the payment from your insured ?

Appreciate if you could revert to us soonest possible.

Thank you.

Warmest regards,

Wennis Liew

Claims Executive

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

**Tel: 6214 8880 EXT: 076 | DID: 6410 0946 | Fax: 6214 1511**

Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd | Premier Realty Pte Ltd

**Visit us at:** [www.premier-rentacar.com](http://www.premier-rentacar.com) | [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)

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**From:** Wennis Liew  
**Sent:** Thursday, 27 October 2022 11:22 am  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AccReport@premierauto.com.sg' <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3  
\*\*2ND REMINDER  
**Importance:** High

**REMINDER**

WITHOUT PREJUDICE

Dear Hsiao Tong,

Any update on this case ?

Please revert soonest.

Thank you.

Warmest regards,

Wennis Liew  
Claims Executive  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
**Tel: 6214 8880 EXT: 076 | DID: 6410 0946 | Fax: 6214 1511**  
Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East)  
Pte Ltd | Premier Realty Pte Ltd  
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**From:** Wennis Liew  
**Sent:** Thursday, 15 September 2022 1:46 pm  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AccReport@premierauto.com.sg' <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3  
\*\*REMINDER  
**Importance:** High

**REMINDER**

WITHOUT PREJUDICE

Dear Hsiao Tong,

Any update on this case ?

Warmest regards,

Wennis Liew  
Claims Executive  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
**Tel: 6214 8880 EXT: 076 | DID: 6410 0946 | Fax: 6214 1511**  
Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East)  
Pte Ltd | Premier Realty Pte Ltd  
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---

**From:** Wennis Liew  
**Sent:** Tuesday, 26 July 2022 1:03 pm  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AccReport@premierauto.com.sg' <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3  
\*\*REMINDER

WITHOUT PREJUDICE

Dear Hsiao Tong,

Any update on this case ?

Please assist to expedite.

Thank you.

Warmest regards,

Wennis Liew  
Claims Executive  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
**Tel: 6214 8880 EXT: 076 | DID: 6410 0946 | Fax: 6214 1511**  
Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East)  
Pte Ltd | Premier Realty Pte Ltd  
**Visit us at: [www.premier-rentacar.com](http://www.premier-rentacar.com) | [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)**

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, 25 May 2022 9:24 am  
**To:** Wennis Liew <[wennis.liew@premierauto.com.sg](mailto:wennis.liew@premierauto.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3  
\*\*REMINDER

Without Prejudice

Dear Sirs/Mdm,

Apologised for late response.

We are still pending payment from our insured.

We have sent reminders to him.

We will follow up and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Wennis Liew <[wennis.liew@premierauto.com.sg](mailto:wennis.liew@premierauto.com.sg)>  
**Sent:** Saturday, 21 May 2022 10:10 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3  
\*\*REMINDER  
**Importance:** High

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to the above claim matter and our following emails.

Please respond to us soonest possible.

Thank you.

Warmest regards,

Wennis Liew  
Claims Executive  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
**Tel: 6214 8880 EXT: 076 | DID: 6410 0946 | Fax: 6214 1511**  
Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd | Premier Realty Pte Ltd  
**Visit us at: [www.premier-rentacar.com](http://www.premier-rentacar.com) | [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)**

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---

**From:** Wennis Liew <[wennis.liew@premierauto.com.sg](mailto:wennis.liew@premierauto.com.sg)>  
**Sent:** Monday, 11 April 2022 11:05 am  
**To:** Hsiao Tong (LKKAuto <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

**Without Prejudice**

Dear Hsiao Tong,

We refer to our following emails pertaining the above mentioned accident claim.

May I check if there is any update on the payment ?

Appreciate if you could revert to us soonest possible.

Thank you.

Warmest regards,

Wennis Liew  
Claims Executive  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
**Tel: 6214 8880 EXT: 076 | DID: 6410 0946 | Fax: 6214 1511**  
Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd | Premier Realty Pte Ltd  
**Visit us at: [www.premier-rentacar.com](http://www.premier-rentacar.com) | [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)**

**Note: Please be informed that we have changed our email from [weedek.goh@premiertaxi.com](mailto:weedek.goh@premiertaxi.com) to [weedek.goh@premierauto.com.sg](mailto:weedek.goh@premierauto.com.sg)**

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**From:** Vincent Chua <[vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)>  
**Sent:** Wednesday, 16 February 2022 4:02 pm  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

**Without Prejudice**

Dear Hsiao Tong,

I refer to the email below.

My Accounts informed me that there is no outstanding or unidentified payment that could be related to your insured. Attached email.

Appreciate if you could check with your insured and provide any form of transaction payment record for verification purposes.

Thank you.

Regards

Vincent Chua  
Operations Officer & Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511  
Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)

*NOTE: Please be informed that we have changed our email from [Vincent.chua@premiertaxi.com](mailto:Vincent.chua@premiertaxi.com) to [Vincent.chua@premierauto.com.sg](mailto:Vincent.chua@premierauto.com.sg)*

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---

**From:** Vincent Chua  
**Sent:** Wednesday, 16 February 2022 12:39 pm  
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Goh Wee Dek <[weedek.goh@premierauto.com.sg](mailto:weedek.goh@premierauto.com.sg)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

Without Prejudice

Dear Hsiao Tong,



We refer to the email below.

As spoken on the phone, kindly note that Ms Shafawati has left and is no longer with Premier Automotive Services.

As such, all claims settlement cases may be directed to me or Mr Goh Wee Dek for further assistance.

Will check with my Accounts team to see if there is any payment made by your insured.

Thank you.

Regards

Vincent Chua  
Operations Officer & Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511  
Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)

*NOTE: Please be informed that we have changed our email from [Vincent.chua@premiertaxi.com](mailto:Vincent.chua@premiertaxi.com) to [Vincent.chua@premierauto.com.sg](mailto:Vincent.chua@premierauto.com.sg)*

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---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, 9 February 2022 9:56 am  
**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

Without Prejudice

Hi Shafawati,

Noted.

We will check with our insured again on this matter and get back to you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

**"Wishing You Happiness & Prosperity Chinese New Year 2022"**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Sent:** Wednesday, 9 February 2022 9:42 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

WITHOUT PREJUDICE

Hi Hsiao Tong,

We refer to our tele-conversation earlier.

We have checked with our accounts department and no payment received.

Please advise your insured to forward us the transaction details to confirm the payment.

Thank you

Regards

Shafawati Md Rabu

Claims Settlement Officer

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

**Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511**

---

**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Sent:** Tuesday, 25 January 2022 1:53 pm

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above mentioned.

Please advise the status soonest.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 10 January 2022 1:12 pm  
**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

Without Prejudice

Dear Sirs/Mdm,

We are pending response from our insured on this matter.

We are following up and will get back to you asap.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>  
**Sent:** Tuesday, 4 January 2022 4:27 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to the above mentioned.

Please advise the payment status soonest.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

---

**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>  
**Sent:** Thursday, 23 December 2021 2:03 pm  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

WITHOUT PREJUDICE

Hi Hsiao Tong,

We refer to your email below.

We attached the bank details for your kind attention.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

---

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 23 December 2021 2:00 pm  
**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

Without Prejudice

Hi Shafawati,

As spoken, kindly assist to provide your company bank details for payment process.

Thank you for your kind assistance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Sent:** Wednesday, 10 November 2021 11:24 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above mentioned.

We wish to follow up on the case.

Please advise any offer for this case.

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu

Claims Settlement Officer

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

**Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511**

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 10 September 2021 1:26 pm

**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

Without Prejudice

Dear Sirs/Mdm,

We are engaging our insured on this matter as insured has concern on damages.

We will expedite the matter and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>  
**Sent:** Friday, 10 September 2021 9:51 am  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above mentioned.

We wish to follow up on the case.

Please advise any offer for this case?

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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**From:** Shafawati  
**Sent:** Thursday, 5 August 2021 11:15 am  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

WITHOUT PREJUDICE

Dear Sirs,

Any updates on the offer?

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]  
**Sent:** Monday, 12 July 2021 9:36 am  
**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

Without Prejudice

Dear Sirs/Mdm,

We are pending for mandate approval from our principal.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Sent:** Thursday, 8 July 2021 10:11 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above mentioned.

We wish to follow up on the case.

Please advise any offer for this case?

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu

Claims Settlement Officer

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

**Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511**

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, 10 June 2021 2:54 pm

**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

Without Prejudice

Dear Sirs/Mdm,

Our insured driver has just lodged the accident report.

We will look into the matter and get back to you asap.



Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Sent:** Thursday, 10 June 2021 1:49 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

WITHOUT PREJUDICE

Dear Hsiao Tong,

We wish to follow on the case.

Any offer for the case?

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu

Claims Settlement Officer

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

**Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511**

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 20 May 2021 4:01 pm

**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021 \*\*\* LKK REF: CC4/AIG21005120/Npa3

Dear Sir / Madam,

We acknowledge receipt of your email.

Our respective case handler, HT will look into the matter and get back to you in due course.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Shafawati [<mailto:shafawati.rabu@premierauto.com.sg>]

**Sent:** Thursday, 20 May 2021 3:26 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD / Accident involving SHD1485L AND SKC754L on 22/04/2021

WITHOUT PREJUDICE

Dear Sirs,

Your Ref: SKC754L

Our Ref: SHD1485L/SR

Date of accident: 22/04/2021

We refer to the above mentioned accident.

Hereby we would like to append our losses from AIG Asia Pacific Insurance Pte Ltd, as insurers of vehicle number SKC754L which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand, supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you.

Regards

Shafawati Md Rabu

Claims Settlement Officer

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511