

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|---------------------------------|---|---------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 26 Apr 2021 09:07 | Clim Veh Model Changed | (202899) TOYOTA WISH 1.8 CVT (A). | [I] Iryani Binte Amin |
| 2 | 26 Apr 2021 09:07 | Clim Created | Reg No: SLX2656B. Policy No: 29149972ATM. Acct Date: 2021/04/23. Claim Type: OD. Created from SAS:SB0G214O0001 | [I] Iryani Binte Amin |
| 3 | 26 Apr 2021 11:04 | Adj Co Assigned | MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):to revert - check brake and tyre | [I] Kwok Woon Choo |
| 4 | 26 Apr 2021 11:04 | Adj Next Rpt Changed | Next Rpt:Im. Advice.Due Date:2021/04/27 | [I] Kwok Woon Choo |
| 5 | 26 Apr 2021 11:04 | Adj Mandate Set | Approved:25000.00.Reinsp:Adj decides. | [I] Kwok Woon Choo |
| 6 | 26 Apr 2021 11:24 | Assignment 1st Accessed | | [A] Crystal Lee |
| 7 | 26 Apr 2021 11:34 | Adj Assignment Cancelled | Car in. Outsource as per WC instruction. | [I] Crystal Lee |
| 8 | 26 Apr 2021 11:34 | Adj Est Details Deleted | Deleting Est Details For Cancelling Adjuster Assignment | [I] Crystal Lee |
| 9 | 26 Apr 2021 11:35 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ):Car in. Survey and Revert. to revert - check brake and tyre | [I] Crystal Lee |
| 10 | 26 Apr 2021 11:35 | Adj Next Rpt Changed | Next Rpt:Im. Advice.Due Date:2021/04/27 | [I] Crystal Lee |
| 11 | 26 Apr 2021 11:35 | Adj Mandate Set | Approved:25000.00.Reinsp:Adj decides. | [I] Crystal Lee |
| 12 | 26 Apr 2021 11:41 | Assignment 1st Accessed | | [A] LEE SU THING |
| 13 | 26 Apr 2021 14:52 | Adj Adjuster Assigned | [None] -> MOHD RASUL | [A] LEE SU THING |
| 14 | 27 Apr 2021 13:52 | Adj Rpt Initiated | | [A] SHIAU CHAN |
| 15 | 27 Apr 2021 13:55 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2021/05/26 | [A] SHIAU CHAN |
| 16 | 27 Apr 2021 13:55 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/05/26 | [A] SHIAU CHAN |
| 17 | 27 Apr 2021 13:58 | Adj Mandate Request | Cur Req:11346.10:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. BRAKE SYSTEM AND TYRES ARE IN ORDER. WE HAVE NOT AUTHORISE REPAIR. | [A] SHIAU CHAN |
| 18 | 27 Apr 2021 15:06 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/05/26. Mandate Remarks: Please proceed to authorise repair if consistent. Check items to verify upon re-survey. Excess of \$500/- applies. | [I] Richard Ang Wei Guang |
| 19 | 27 Apr 2021 15:06 | Adj Mandate Set | Approved:6967.83:Please proceed to authorise repair if consistent. Check items to verify upon re-survey. Excess of \$500/- applies. | [I] Richard Ang Wei Guang |

Date From   
 Date To   
 Audit Type 

ACTIVITY

[26/04/2021 11:33] Winnie Chua Ping Ping:
 To do physical survey as per CH's instruction.
 [26/04/2021 11:31] Crystal Lee:
 Thomas informed car grounded. Outsource as per WC instruction.
 [26/04/2021 11:29] Crystal Lee:
 CH informed to check brake and tyre due to owner cannot stop in time. Pend for WC revert conduct physical or desktop survey.
 [26/04/2021 11:28] Crystal Lee:
 Assign to Kalvin conduct desktop survey as per WC instruction.

| Merimen Billing for this case - Transaction History | | | | | | | | |
|---|----------------------|-----------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
| 2689546 | 27 Apr 2021 13:52:54 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SLX2656B | | 11.00 |

