

## Veron Chen (LKKAuto)

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**From:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Sent:** Thursday, 27 May 2021 1:52 PM  
**To:** Veron Chen (LKKAuto); Admin-D (LKKAuto)  
**Subject:** RE: SJQ7940H CLAIMING AGAINST SLR2630G DOA:20.04.2021

M12D15582105

Due to the COVID-19 situation, most of our staff are working from home.  
While we remain committed to serving you, there may be delay in our customer services.  
We thank you for your kind understanding under such challenging circumstances.

### Josephine Wong

Executive  
Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Thursday, May 27, 2021 12:19 PM  
**To:** WONG JOSEPHINE <josephinewong@uoi.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Subject:** RE: SJQ7940H CLAIMING AGAINST SLR2630G DOA:20.04.2021

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Kindly provides claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** WONG JOSEPHINE [<mailto:josephinewong@uoi.com.sg>]

**Sent:** Tuesday, 27 April 2021 9:40 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: SJQ7940H CLAIMING AGAINST SLR2630G DOA:20.04.2021

Dear Summer

This claim hasn't register yet with reference no, you can use the vehicle no first.

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

**Josephine Wong**

Executive  
Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, April 27, 2021 9:21 AM

**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** RE: SJQ7940H CLAIMING AGAINST SLR2630G DOA:20.04.2021

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Dear Josephine,

Kindly assist to provide the claim number.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Sent:** Monday, 26 April, 2021 11:16 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>; LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** FW: SJQ7940H CLAIMING AGAINST SLR2630G DOA:20.04.2021

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

**Josephine Wong**

Executive  
Claims



Serving Singapore since 1971

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>

**Sent:** Monday, April 26, 2021 10:37 AM

**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; Yun Li Khoo <[yunli@nhtmotor.com](mailto:yunli@nhtmotor.com)>; Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>

**Subject:** Re: SJQ7940H CLAIMING AGAINST SLR2630G DOA:20.04.2021

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Without Prejudice

Hi Josephine

Appreciated for your prompt reply.

Please arrange for LKK Auto Consultants Pte Ltd, thanks.

**\*\*\* Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\***

Best Regards,

**Sukyi Chong**

**Assistant Manager (Claim)**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276

On Mon, Apr 26, 2021 at 10:20 AM WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)> wrote:

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LKK Auto Consultants Pte Ltd

Priority Services

Premier Appraiser Services

STA Inspection Pte Ltd

Automobile Inspection Services Pte Ltd

Autoprobe Consultants

FormTeam Adjusters Pte Ltd

L.B.S. Auto Consultants Pte Ltd

RT Appraisal Pte Ltd

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

**Josephine Wong**

Executive

Claims



United Overseas Insurance Limited

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**From:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>  
**Sent:** Monday, April 26, 2021 9:42 AM  
**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** Re: SJQ7940H CLAIMING AGAINST SLR2630G DOA:20.04.2021

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Without Prejudice

Hi Josephine

Thanks for your prompt response.

We are unable to open your surveyor list attachment, kindly re-send, thanks.

Best Regards,

*Sukyi Chong*

***Assistant Manager (Claim)***

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Mon, Apr 26, 2021 at 9:39 AM WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)> wrote:

Without Prejudice

Dear Sukyi

We propose LBS Auto Consultants , if you do not agree, kindly choose from our lists of surveyors.

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

## Josephine Wong

Executive

Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>  
**Sent:** Monday, April 26, 2021 9:13 AM  
**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Cc:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Subject:** SJQ7940H CLAIMING AGAINST SLR2630G DOA:20.04.2021

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Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.



\*\*\* Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*

Best Regards,

*Sukyi Chong*

*Assistant Manager (Claim)*

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276