

CSH/AXA21005094/N/C

ASS. REC. BY: NA2

REF:

AXA

LIM LIS

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
LMS	RMS

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHD 3272X Yr Regn: 28 JULY 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: HYUNDAI 140 C.C. 1,685

Colour: BLUE A/C: Insured / Std / NI / NA

Sp. Reading: N/A T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMALB41UMG40.92273

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60 R16

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or WESTAKE

Front

Rear

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 22/4/2021 D.O.I. 26/4/2021

Survey held at CDGE LAYANG

Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or

FRONT

OFF-SIDE

NEAR-SIDE

Interior burnt

The U/C / Chassis frame / Body Structure affected due to collision.

AXA LIS

Date / Time Action / Instruction

Book Value \$44,389

Parf Rebate \$30,155

Nett Loss \$14,234

submit unecnomical total loss report

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: --

Resurvey No. of Trip: --

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

scdf report
\$170

Report Format :

OD-TL

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ 500)☐ : Weekend (\$ _____)

RE: (FIRE CASE) - SHD3272X Acc 22/04/2021

CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Fri 23/4/2021 3:49 PM

To: Doris Lim Puay Noi <doris_lim@cdgtaxi.com.sg>; AXA_SG_DL_Comfortdelgroclaims <Comfortdelgroclaims@axa.com.sg>

Cc: Tan Pei Wei <tanpw@cdge.com.sg>; Roger How Keen Meng <rogerhow@cdge.com.sg>; Lim Tien Siong <limts@cdge.com.sg>; Taxi Business Fleet Safety <Taxi_Business_Fleet_Safety@cdgtaxi.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

CAUTION : This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Hi Doris,

Thank you for the notification.

We will appoint 'LKK' to conduct survey for the above matter.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards,



KC Chan |

Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Customer Care No: 1800-880 4888

Email: kianchuan.chan@axa.com.sg

www.axa.com.sg

We remain available to serve you during the circuit breaker period. For AXA's COVID-19 updates & initiatives, please visit <https://www.axa.com.sg/covid-19-updates>.



Think Green. Please don't print this message unless it's really necessary. Thank you.

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Internal

From: Doris Lim Puay Noi <doris_lim@cdgtaxi.com.sg>

Sent: Friday, April 23, 2021 3:39 PM

To: AXA_SG_DL_Comfortdelgroclaims <Comfortdelgroclaims@axa.com.sg>

Cc: Tan Pei Wei <tanpw@cdge.com.sg>; Roger How Keen Meng <rogerhow@cdge.com.sg>; Lim Tien Siong

<limts@cdge.com.sg>; Taxi Business Fleet Safety <Taxi_Business_Fleet_Safety@cdgtaxi.com.sg>

Subject: [EXTERNAL] (FIRE CASE) - SHD3272X Acc 22/04/2021

Dear AXA Team

Pls assist to appoint surveyor for the above matter.

Taxi is grounded at 59 Loyang Drive.

Kindly contact Mr Lim@ 62148398 if you need any other information.

Thank you.

Regards

Doris Lim

Fleet Safety Department

ComfortDelGro Taxi

DID: 6550 8606/ Hotline: 6550 8768

#ComfortUnited, Together We Can Overcome

 **cid:3819872b-d1a4-4c14-b4b8-25ed206f5af3**

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CityCab Pte Ltd Registration No. 199502839G

Comfort Transportation Pte Ltd [Registration No. 199303821R]

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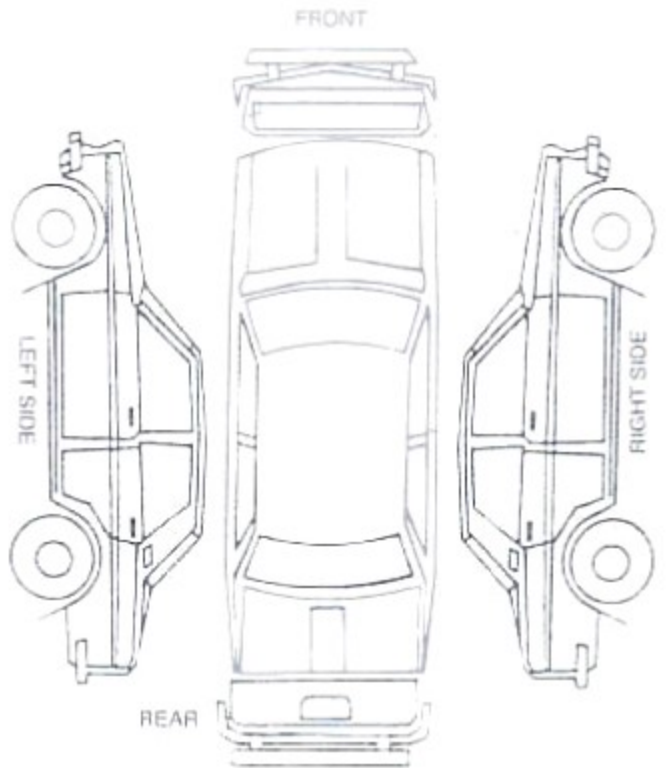
Team: ARC Repair OD(CLSO)1 JOB CARD Sales Order: JC NO:305465152

TOMER	REGN NO: SHD3272X	MILEAGE
MS COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL
TOMER NO. 7010045	MODEL I40	E.....1/2.....F
RESS 383 SIN MING DRIVE	YR OF MANU 28.07.2016	DATE/TIME IN 22.04.2021 11:00
Singapore SINGAPORE 575717	CHASSIS CODE KMHLB41UMGU092273	TARGET DATE
(R) 65508755 (O)		COMPLETION DATE/TIME:
(P)		
COUNT CARD NO.		

JOB DESCRIPTION

Accident Date: 22.04.2021
NATURE: OD 22.04.2021 **FIRE CASE**

S/NO LABOR CODE DESCRIPTION



CKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip	Exit Pass
No.: SHD3272X LIMITS	Vehicle No.: SHD3272X
Name of Service Advisor	Name of Service Advisor
Signature/Date	Date
Returned to Service Reception upon collection	To be kept by Security Guard

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	23/04/2021 12:46 (SGT)
Date of Accident	22/04/2021 11:00 (SGT)
Exact Location of Accident	Serangoon Rd, Singapore
Additional Location Information	JUNCTION AFTER KITCHENER ROAD
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHD3272X
INSURED/POLICYHOLDER	
Is company?	Yes
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Company Reg No	1XXXXX821R
Email Address	fleetsafety@cdgtaxi.com.sg
Mobile Phone No	(Phone) +65-82129101
Alternative Phone No	(Office) +65-65508768

VEHICLE PARTICULARS

Manufacturer	Hyundai
Model	I40
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private hire
Are you claiming under your own insurance policy for repair to your vehicle?	No - Reporting only
Vehicle Category	Taxi
Transmission	Manual
CC	1685

INSURANCE COMPANY

Name of Insurance Company	AXA Insurance Pte Ltd
Type of Coverage	ThirdPartyFireTheft
Fleet Policy	Yes
Policy Number	VFX/P2419138
Cover Note Number	-

DRIVER

Name of Driver	LIM ANG SWEE STEPHEN
NRIC No	SXXXX239Z

Date Of Birth	03/07/1949
Occupation	Outdoor
Date Of Driving Pass	01/04/1975
Driving experience	46 YEARS
Gender	Male
Mobile Number	(Phone) +65-81219101
Alt. Phone Number	-
Email Address	fleetsafety@cdgtaxi.com.sg
Address	BLK 47 SIMEI RISE #02-33
Address complement	-
Postcode	528787
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Fire, explosion or lightning
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	1
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other material or property damaged?	No
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

ON 22/4/21 AT AROUND 1100HRS, A PEDESTRIAN TOLD ME THAT HE SAW WHITE SMOKE COMING OUT FROM THE EXHAUS PIPE. AT THAT POINT IN TIME I WAS QUEVEIY AT TEKKA MARKET TAXI STAND. I D3CIDED NOT TO TAKE ANY PASSENGER AND DRIVE OFF TO LOYANG. ALONG THE WAY, THE VEHICLE CAUGHT FIRE. THERE WAS NO INJURY.

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Reasons for not uploading a video of the accident	FILE IS NOT SUITABLE
Was there any audio recorded?	No

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GI Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA) I understand, acknowledge, agree and consent that :
 - (a) My insurer , my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
 (collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & time

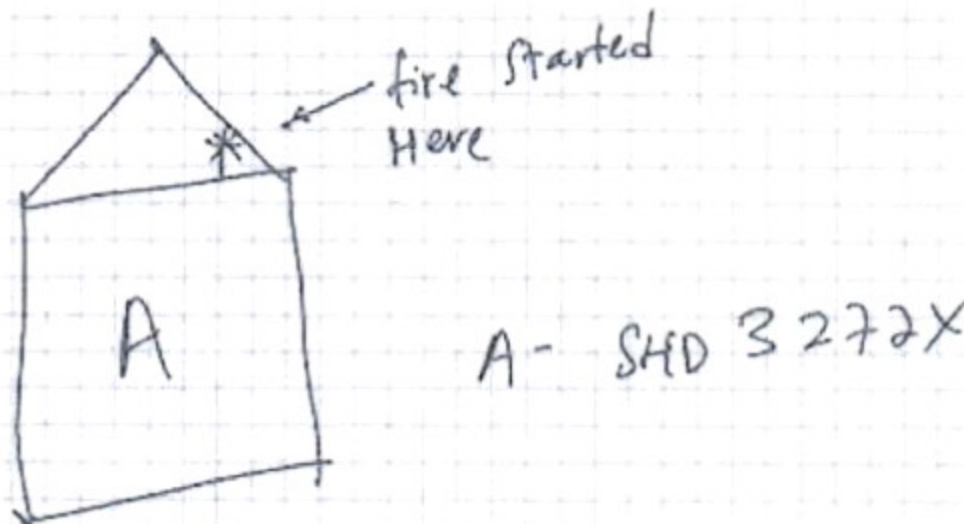
Sketch Plan

Driver's Signature (if driver is not the policyholder)/ Date & Time

22/10/21 16:10

Witnessed by Reporting Personnel

KH#100



Describe Circumstances of the Accident

On 22/4/21 at around 1100 hrs, a pedestrian told me that he saw white smoke coming out from the exhaust pipe. At that point in time it was queveiy at terkka market taxi stand. I decided not to take any passenger and drive off to layang. Along the way, the vehicle caught fire. There was no injuries.

Declaration

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & time

Driver's Signature (if driver is not the policyholder)/ Date & Time

22/4/21 1610

Witnessed by Reporting Personnel

khm pul

COMFORT DELGRO ENGINEERING PTE LTD

Effective Date: 1 Nov 2020

REPAIR ESTIMATE

TOTAL : 04 Pages

DATE: 23.04.2021INSURANCE: FIRE CASEMODEL: Hyundai i40MVA: LIM T SVEHICLE NO: SHD3272X

PAGE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1	Bonnet	1		\$2,265.90
	Bonnet Rubber (LH)	1		\$35.70
	Bonnet Rubber (RH)	1		\$35.70
	Bonnet Hinge (LH/RH)	2	\$126.70	\$253.40
	Bonnet Moulding	1		\$105.20
	Bonnet Lock	1		\$142.20
	Bonnet Absorber (LH/RH)	2	\$61.60	\$123.20
	Bonnet Insulator	1		\$202.50
	Bonnet Seal	1		\$31.90
	Bonnet Insulator Clips	10	\$1.50	\$15.00
	Bonnet Cable	1		\$69.60
	Radiator Grille H Emblem	1		\$129.50
	Radiator Grille	1		\$1,480.00
	Front Bumper Cover	1		\$1,052.20
	Front Bumper Sponge	1		\$379.20
	Front Bumper Reinforcement	1		\$588.40
	Headlamp Support Panel Assy	1		\$907.40
	Headlamp (LH/RH)	2	\$1,388.00	\$2,776.00
	Headlamp Support Top Cover	1		\$222.60
	Headlamp Halogen Bulb (LH/RH)	2	\$28.80	\$57.60
	Radiator	1		\$1,637.20
	Radiator Fan Blade, Cowling, Motor Assy	1		\$1,194.20
	Radiator Bracket (LH/RH)	2	\$13.00	\$26.00
	Radiator Hose Upper	1		\$229.50
	Radiator Hose Lower	1		\$135.60
	Radiator Expansion Tank	1		\$163.80
	Radiator Guard	1	\$76.50	\$153.00
	Horn Unit (LH/RH)	2	\$73.80	\$147.60
	Horn Wire	1		\$156.60
	Air Cleaner Assy	1		\$118.60
	Air Filter	1		\$63.70
	Air Cleaner Cover	1		\$47.80
	Air Duct	1		\$171.70
	Air Flow Sensor	1		\$527.80
	Resonator Tank Hose	1		\$218.30
	Air Cleaner Hose	1		\$432.60
	Air Cleaner Body	1		\$112.30
	Air Cleaner Housing	1		\$88.50
	Air Cleaner Bottom Assy	1		\$325.00
	Aircon Blower Motor Unit	1		\$1,056.40
	Aircon Expansion Valve	1		\$182.90
	Aircon Sensor Pressure-Suc/Liq	1		\$238.10
	Aircon Condenser	1		\$947.80
	Aircon Receiver	1		\$71.50
	Aircon Suction & Liquid Hose	1		\$624.00
	Aircon Discharge Hose	1		\$194.40
	Aircon Blower Motor	1		\$271.90
	Aircon Compressor	1		\$2,578.00
	Aircon Evaporation Coil & Heater Unit	1		\$2,077.00
	Aircon Control Assy	1		\$983.70
	Battery Tray	1		\$146.20

BURNT

PAGE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
2	Battery Stay	1		\$20.90
	New Battery	1		\$207.00
	Fuse Box Front	1		\$415.20
	Front Windscreen Side Garnish	1		\$298.00
	Front Pillar Upper Cover/Garnish	1		\$225.00
	Front Windscreen Glass	1		\$1,017.80
	Front Windscreen Moulding	1		\$133.70
	Front Windscreen Sealant	2	\$46.00	\$92.00
	Front ERP Sticker	1		\$26.00
	Wiper Blade	1		\$73.60
	Wiper Motor	1		\$480.00
	Wiper Arm	1		\$56.00
	Wiper Panel Top Garnish	1		\$476.60
	Wiper Link	1		\$355.00
	Wiper Container	1		\$61.90
	Wiper Container Motor	1		\$75.00
	Wiper Washer Tank Hose	1		\$54.90
	Front Chassis Member	2	\$1,060.70	\$2,121.40
	Timing Cover Assy	1		\$535.80
	Timing Cover Upper	1		\$485.30
	Timing Cover Lower	1		\$454.20
	Timing Gear	1		\$677.50
	Timing Belt	1		\$244.50
	Timing Tensioner Assy	1		\$398.20
	Fan Belt	1		\$116.20
	Fan Idler Pulley	1		\$179.70
	Fan Belt Tensioner Bearing	1		\$263.40
	Brake Master Pump	1		\$562.40
	Brake Booster Pump	1		\$853.50
	Engine Mounting	1		\$456.30
	Engine Under Cover	1		\$334.60
	Engine Cross Member	1		\$2,094.40
	Engine Lower Cover	1		\$146.90
	Front Cushion Seat (RH)	1		\$5,992.00
	Front Cushion Seat (LH)	1		\$4,193.30
	Engine MTG (Front)	1		\$235.30
	Engine MTG (Rear)	1		\$279.60
	Engine Support Bracket Assy	1		\$546.60
	Engine Support Bracket Assy	1		\$546.60
	Gearbox	1		\$15,800.00
	Gearbox Mounting	1		\$596.10
	Instrumental Panel	1		\$1,664.40

BURNT

PAGE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
3	Dashboard Complete	1		\$3,326.00
	Dashboard Re-Inforcement Bar	1		\$658.80
	Console Box Assy	1		\$1,920.00
	Console Box Cover	1		\$427.45
	Dashboard Speedo Meter Assy	1		\$2,880.00
	P/STG Hose & Bracket	1		\$76.45
	Power Steering Pump	1		\$754.20
	Power Steering Tank	1		\$181.70
	Power Steering Pressure Hose Assy	1		\$614.30
	Power Steering Outlet Hose & Bracket	1		\$76.45
	Power Steering Pipe Assy	1		\$76.45
	Power Steering Pulley	1		\$68.15
	Water Pump	1		\$812.40
	Alt /P Stg V-Belt Crdi	1		\$182.70
	Alternator Assy	1		\$1,115.50
	Fuel Pump Rubber Seal & Hose	1		\$192.00
	Fuel Injector	1		\$1,680.00
	Fuel Filter	1		\$144.00
	Fuel AC Pump	1		\$354.20
	Fuel Pump	1		\$714.20
	Starter Motor Assy	1		\$950.00
	Steering Shaft	1		\$1,440.00
	Steering Column & Shaft Assy	1		\$1,264.55
	Steering Column	1		\$504.00
	Steering Flexible Joint	1		\$552.00
	ECU Bracket	1		\$368.10
	ECU Unit	1		\$3,502.90
	Oil Cooler-Assy	1		\$267.10
	Inter Cooler	1		\$1,032.50
	Inter Cooler Mounting (2 Pcs)	2	\$25.90	\$51.80
	Hose B To Inter Cooler	1		\$229.70
	Hose C To Inter Cooler Inlet	1		\$294.50
	Pipe To Inter Cooler	1		\$167.05
	Pipe To Inter Cooler Outlet	1		\$244.50
	Controller (PWN)	1		\$504.70
	Oil Cooles Assy	1		\$283.90
	Turbo Charger	1		\$3,611.10
	Wiring-Engine	1		\$3,326.00
	Wiring-Front	1		\$1,960.80
	Wiring-ECM	1		\$3,243.00
	Wiring-FEM	1		\$168.00
	Wiring-Battery	1		\$1,191.30
	Actuator Swirl Control	1		\$814.60
	Junction Box Assy	1		\$1,081.80
	Inhibitor Switch	1		\$104.40
	M.T.V. Set Assy	1		\$2,760.00
	Engine Assy	1		\$23,800.00
	Auto Gear Oil	1		\$92.00
	Engine Top Cover	1		\$386.00
	Throttle Body Assy	1		\$1,096.60
Manifold Assy	1		\$1,856.30	
Roof Upholstery	1		\$2,000.00	
SUB TOTAL				\$145,445.85
LESS 20%				\$29,089.17
DISCOUNTED TOTAL				\$116,356.68

BURNT

PAGE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
4	Labour Charge			
	Panel Beating			\$5,600.00
	Spray Painting Charge			\$1,500.00
	Wiring Charge			\$300.00
	Tuff Kote			\$160.00
	Towing Charge			\$60.00
	Remove/Refix Cushion & Upholstery Rear			\$150.00
	Remove/Refix Frt Windscreen Glass			\$120.00
	Remove/Refix Undercarriage			\$400.00
	Remove/Refix Radiator			\$90.00
	Remove/Refix Aircon & Refill Gas			\$150.00
	Remove/Refix Engine			\$1,200.00
	Remove/Refix Dashboard			\$450.00
	Remove/Refix Fuse Box			\$180.00
	Remove/Refix Steering Rack/Wheel/Dr Shaft			\$150.00
	Remove/Refix Power Steering Pump			\$120.00
	Remove/Refix Brake Master & Booster Pump			\$120.00
	Diagnostic & Resetting To Erase Fault Code			\$480.00
	TOTAL LABOUR			\$11,230.00
	ESTIMATE TOTAL			\$127,586.68

NEC

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

NAZ LKIC

26/4/2021 1515

L/S

- vehicle burnt. uneconomical to repair.
- recommend total loss.
- request book value
- request latest servicing records.

LKP Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No alterations/modifications allowed
- Supplier's items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date: