

Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67527740 Fax: 67528669
E-Mail: erofia@singnet.com.sg
Co Registration No: 201202259N

Our Ref: EMT1814/21/lt/FBJ1274T

WITHOUT PREJUDICE

Your reference: To Be Advised

BY HAND TO LKK

04 May 2021

AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01
AXA Tower
Singapore 068811

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SKG9948P AND FBH4469P ON 17 MARCH 2021**

We are instructed by our client Saravanan Batumalay to claim damages against your insured SKG9948P in connection with a road traffic accident on 17 March 2021 at about 23.15hrs Along Jurong Town Hall Road with our client's motorcycle registration number FBH4469P

As a result of the accident, our client's motorcycle was damaged and our client has been put to loss and expenses, particulars of which are as follows:


1.	Final Repair Bill as per surveyor's recommendation	S\$1,300.00
2.	Loss of Use (6 days x S\$20.00/day) Repair + PRI	S\$ 120.00
	Total to Claim	<u>S\$1,420.00</u>

Attached final repair bill for your early process of our claim

Thank you

Yours faithfully
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



Erofia Motor Trading Pte Ltd

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AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67527740 Fax: 67528669
Co Registration No: 201202259N


AUTHORISATION TO ACT


I/We, Saravanan Batumalay @ Saravanan S/O Batumalay ("the third party claimant") of
14 Jln palma 5 Tmn pulau hijau 81110 Kangkar Pulai Johor (address), owner of
FBH 4469P (vehicle no.) hereby authorize Erofia Motor Trading Pte Ltd ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. FBH 4469P That was damaged pursuant to the
accident which occurred on 17/03/2021 (date)
along Jurong Town Hall Road (location) involving vehicle no/s
SKG 9948P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deemed fit and the workshop is further authorized to receive payment further to settlement of my
claim with payment cheque/s being made in favour of the workshop - EROFIA MOTOR
TRADING PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the
other vehicle/s is concerned.

Dated this 22 (day) of 04 (month) 20 21 (year)


Signed by "the third party claimant"
(With company stamp if applicable)


Signed by "the workshop"
(With company stamp)

Provide always that this discharge of my
claim for damages relating to the damage to
my vehicle shall not prejudice or affect or
preclude me from making a further claim for
general and special damages for my personal
injuries sustained in the same accident.





AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKG 9948P (Insd veh)	Model: YAMAHA JUPITER 135 MANUAL
	FBH 4469P (TP veh)	
Date of Accident/ Time:	17/03/2021	

Repair Estimate	: \$	4,787.90	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum (Global Sum)	: \$	1,380.00	
Payee Name : EROFIA MOTOR TRADING PTE LTD			
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability <u>100</u> (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.



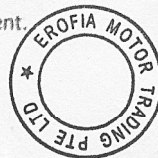
Signature of workshop representative / Workshop stamp

Name of Representative:

Date: 28/6/2021



cks



Signature of Witness / Workshop stamp (if applicable)

Name of Witness:

Date: 28/6/2021

Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date: 28/06/2021

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

Erofia Motor Trading Pte Ltd

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04 May 2021

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Yours faithfully
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



ACCIDENT INVOLVING SKG 9948P(AXA) AND FBH 4469P ALONG/AT JURONG TOWN HALL ROAD ON 17/03/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 20/5/2021 11:41 AM

To: stanleytan83.st@gmail.com <stanleytan83.st@gmail.com>; wong_jianloong@hotmail.com <wong_jianloong@hotmail.com>

 1 attachments (16 KB)

LETTER OF AUTHORISATION_company.docx;

20 May 2021

M/S REJOICINGS

[By Email only]

Driver: WONG JIAN LOONG

Dear Sirs/ Mdm

OUR REF : CC4/ASM21005092/Upa3// S1M038N0

YOUR REF : SKG9948P

ACCIDENT INVOLVING SKG 9948P(AXA) AND FBH 4469P ALONG/AT JURONG TOWN HALL ROAD ON 17/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a third-party claim(s) from EROFIA MOTOR TRADING PTE LTD acting on behalf of the owner of FBH4469P against your motor insurance policy.

Based on both parties' report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle.(Attached is a template)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Menu



Service Request Details

Claim

S1M038N0

Reference

CC4/ASM21005092/Upa3

Loss Date

17 March 2021

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

22 Apr 2021 4:09:04 PM

Request Date

7 June 2021

Due Date

23 April 2022

Services

Pre-Repair Survey

Actions

Next Step

Finish the work

Complete Work



Vehicle Information

Incident Vehicle Registration #
FBH4469P

Make
TPVD Yamaha

Model
JUPITER 135

Service Address

, , ,

Primary Contact/Insured

REJOICINGS
93B TELOK BLANGAH STREET 31, #09-169 TELOK BLANGAH PARCVIEW, 102093, Singapore
97291441
SALES@INSURELINK.COM.SG

Claim Handler

TEO Kitty

kitty.teo@axa.com.sg

Additional Instructions

Messages2

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE

SENT



16/6/21 10:32 AM



Menu

[SKG 9948P\(OI\) & FBH 4469P\(TP\) ON 17/04/2021\]](#)

BODY

[Hi Hsiao Tong Pls proceed @ \\$1400.](#)

TYPE



SENT

15/6/21 3:31 PM

FROM

TEO Kitty

SUBJECT

[Please ignore my mandate approval](#)

BODY

[Hi Hsiao Tong I need to seek approval as the to...](#)

TYPE



SENT

15/6/21 3:30 PM

FROM

TEO Kitty

SUBJECT

[Re:RE: Re:<Request for DS> - S1M038N0 \[ACCIDENT INVOLVING SKG 9948P\(OI\) & FBH 4469P\(TP\) ON 17/04/2021\]](#)

BODY

[Hi Hsiao Tong Pls proceed @ \\$1400.](#)

TYPE



SENT

6/6/21 12:53 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

[RE: Re:<Request for DS> - S1M038N0 \[ACCIDENT INVOLVING SKG 9948P\(OI\) & FBH 4469P\(TP\) ON 17/04/2021\]](#)

BODY

[Hi, We have uploaded a copy of TP LOD in Documents...](#)

TYPE



SENT

27/5/21 11:28 AM

FROM

CHEN Xinyou

SUBJECT


[Re:<Request for DS> - S1M038N0 \[ACCIDENT INVOLVING SKG 9948P\(OI\) & FBH 4469P\(TP\) ON 17/04/2021\]](#)

BODY

[Hi Hsiao Tong, please confirm TP workshop intend t...](#)



Menu

TYPE 


SENT 27/5/21 11:14 AM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT **RE: Re:RE: Re:RE: Re:<Request for DS> - S1M038N0 [ACCIDENT INVOLVING SKG 9948P(OI) & FBH 4469P(TP) ON 17/04/2021]**

BODY Hi, We have uploaded OI LOA for your easy referenc...



TYPE 


SENT 20/5/21 11:44 AM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT **RE: Re:RE: Re:RE: Re:<Request for DS> - S1M038N0 [ACCIDENT INVOLVING SKG 9948P(OI) & FBH 4469P(TP) ON 17/04/2021]**

BODY Hi, Noted. We will obtain a copy of OI LOA. Thanks...



TYPE 


SENT 19/5/21 2:46 PM

FROM CHEN Xinyou

SUBJECT **Re:RE: Re:RE: Re:<Request for DS> - S1M038N0 [ACCIDENT INVOLVING SKG 9948P(OI) & FBH 4469P(TP) ON 17/04/2021]**

BODY Hi, Insured Driver is able to drive vehicle as lon...



TYPE 

SENT 19/5/21 11:33 AM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT **RE: Re:RE: Re:<Request for DS> - S1M038N0 [ACCIDENT INVOLVING SKG 9948P(OI) & FBH 4469P(TP) ON 17/04/2021]**

BODY Hi, kindly advise if the our insured driver is a ...





Menu

18/5/21 4:12 PM

FROM CHEN Xinyou

SUBJECT **Re:RE: Re:<Request for DS> - S1M038N0 [ACCIDENT INVOLVING SKG 9948P(OI) & FBH 4469P(TP) ON 17/04/2021]**

BODY [Uploaded](#)



TYPE

SENT 18/5/21 3:59 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT **RE: Re:<Request for DS> - S1M038N0 [ACCIDENT INVOLVING SKG 9948P(OI) & FBH 4469P(TP) ON 17/04/2021]**

BODY [Hi, Kindly advise if OI had reported the accident ...](#)



TYPE

SENT 10/5/21 10:20 AM

FROM CHEN Xinyou

SUBJECT **Re:<Request for DS> - S1M038N0 [ACCIDENT INVOLVING SKG 9948P(OI) & FBH 4469P(TP) ON 17/04/2021]**

BODY [Insured still non-reporting](#)



TYPE

SENT 6/5/21 12:47 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT **<Request for DS> - S1M038N0 [ACCIDENT INVOLVING SKG 9948P(OI) & FBH 4469P(TP) ON 17/04/2021]**

BODY [Hi, we have uploaded a copy of TP-IA \(COR only\) in...](#)



TYPE

SENT 29/4/21 10:17 AM



Menu 

BODY

Dear Xin You, TP repairer proposed for a direct s...

