

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 14.05.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SJP 7733U / SLR 8703R ON 22.04.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SJP 7733U** , which was involved in the captioned accident with your insured vehicle no: **SLR 8703R** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 8,560.00
2) Loss of Rental	\$ 900.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 9,462.00</u>

We enclosed herewith the following documents to support the claims:

- |                          |                                    |
|--------------------------|------------------------------------|
| a) Final Repair Invoice  | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result     | d) Letter of Authorisation, etc... |
| e) GIA Report            | f) I/C & Driving Licence           |
| g) Insurance Certificate | h) Vehicle Registration Log Card   |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 22.04.2021

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SJP 7733U / SLR 8703R

ALONG PIE towards TUAS Before Exit Clementi

ON 22.04.2021

I/We, Neo Giap Leong (Liang Yelong)

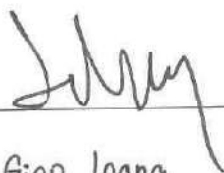
of (NRIC No./ROC No.) S7632835H

of Blk 741 Tampines Street 72 # 12-66 Singapore 520741

owner of vehicle no. SJP 7733U in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SJP 7733U at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



x

Name of Owner :

Neo Giap Leong

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00145562000 Claim No : SNM21D202331/C02/SMW4676Z/LEEPG

Claimant : NEO GIAP LEONG (LIANG YELONG)

Amount : S\$9,462.00  
DOLLARS NINE THOUSAND FOUR HUNDRED AND SIXTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJP 7733U  
Insured Vehicle No. : SLR 8703R

Date of Loss : 22/04/2021  
Place of Accident : PIE TWRDS TUAS BEFORE EXIT CLEMENTI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : INTERIOR CONTRACTOR PTE LTD  
Driver Name : BAI ZHENXIANG


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	8,560.00
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	900.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	9,462.00
	=====	

Claimant Name : NEO GIAP LEONG (LIANG YELONG)

NRIC No : SXXXX835H

Signature : 

Date : 06.01.2022

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22374

Date : 14.05.2021

Vehicle No : SJP 7733U

Make/Model : BMW X1

Chassis/Eng# :

Accident Date : 22.04.2021

Claim No :

Reference : 0421 -22374

Policy No :

Amount

To proceed on lump sum repair

S\$

8000.00

E. & O. E.

Total : S\$

8000.00

GST @ 7% : S\$

560.00

*Amount Due* : **S\$**

**8560.00**

for FASTECH AUTO PTE LTD

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: NEO GIAP LEONG

Invoice : DCR-2021-04-20

Date : 28.04.2021

Agreement No : 21796

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SMM 3427K</u> ( 0421-22374 )	\$ 900.00
Rental Period from <u>22.04.2021</u> to <u>28.04.2021</u> .	

E. & O. E.	Total	\$ <u>900.00</u>
------------	-------	------------------

SHI YING  
for Dynamic Car Rental

# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 21796

Name: <b>Neo Giap Leong</b>			REG. No. <b>SMM3427K</b>		MAKE MODEL:								
ADDRESS: <b>Blk 741 Tampines Street 72</b>					DIESEL		PETROL		E	1/4	1/2	3/4	F
#12-66			KM IN		DATE & TIME IN <b>28.04.2021 @ 12:10 pm</b>								
Singapore 520741			KM OUT		DATE & TIME OUT <b>22.04.2021 @ 13:10 pm</b>								
			KM DRIVEN		TIME USED								
NAMED DRIVER													
DRIVING LICENCE NO <b>S7632835H</b>			DATE OF EXPIRY		PLACE OF ISSUE		HOURS		@SS				
PASSPORT NO			DATE OF ISSUE		PLACE OF ISSUE		<b>6 DAYS</b>		@SS <b>150.00</b>		<b>\$900.00</b>		
ADD NAMED DRIVER													
DRIVING LICENCE NO			DATE OF EXPIRY		PLACE OF ISSUE		MONTHS		@SS				
PASSPORT NO			DATE OF ISSUE		PLACE OF ISSUE		BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL				
<b>IMPORTANT NOTES:</b> This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on Public Holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.													
<b>ADDITIONAL CONDITIONS:</b> <b>COMPREHENSIVE COVERED EXCESS:</b> *Section I - Used in S'pore Only : SGD 2000.00      *Section I - Used Outside S'pore : SGD 4000.00 *Section II - Used in S'pore Only : SGD 1500.00      *Section II - Used Outside S'pore : SGD 3000.00 *W/Screen Excess In S'pore : SGD 100.00      *W/Screen Excess Outside S'pore : SGD 100.00													
<b>THIRD PARTY COVERED EXCESS:</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 3000.00													
<b>YOUNG AND INEXPERIENCE DRIVER</b> Hirer or any authorised driver who is age 22 years old (on the date accident) and below or possess 18 month or less driving experience.													
<b>COMPREHENSIVE COVERED EXCESS:</b> *Section I - Used in S'pore Only : SGD 6000.00      *Section I - Used Outside S'pore : SGD 12,000.00 *Section II - Used in S'pore Only : SGD 6000.00      *Section II - Used Outside S'pore : SGD 12,000.00 *W/Screen Excess In S'pore : SGD 100.00      *W/Screen Excess Outside S'pore : SGD 100.00													
<b>THIRD PARTY COVERED EXCESS:</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 6000.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 12,000.00													
Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.													
X					PER DAY		PER WEEK		PER MONTH				
					\$		\$		\$				
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)													
X					PER DAY		PER WEEK		PER MONTH				
					\$		\$		\$				
PREPAYMENT							TOTAL CHARGE						
CHECK							DEPOSIT						
CASH													
RECEIPT NO.							NETT CHARGE						
AMOUNT DUE / REFUND													

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

X  DYNAMIC CAR RENTAL

X  RENTER'S/DRIVER'S SIGNATURE X

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SLR8703R

Date of Accident

22/04/2021 𠆞

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **10/10/2020 - 09/10/2021**

Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**

Requested Date ..... **22/04/2021 12:34**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**Asher Sng (LKKAUTO)**

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 21 October 2021 8:30 PM  
**To:** admin@interiorcontractor.com.sg  
**Subject:** ACCIDENT INVOLVING SLR 8703R AND SJP 7733U ON 22/04/2021

**Our Ref: CC6/CTI21005090/Ues3**

21 OCT 2021

**INTERIOR CONTRACTOR PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLR 8703R AND SJP 7733U ON 22/04/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*



## Asher Sng (LKKAuto)

---

**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Saturday, 11 December 2021 10:24 AM  
**To:** Asher Sng (LKKAuto); Admin A  
**Subject:** FW: [MANDATE REQUEST] RE: OUR REF: SNM21D202331/C02/SLR8703R/TAYHP & YOUR REF: CC6/CTI21005090/Ues3-SJP7733U- TPP-DIRECT SETTLEMENT  
**Attachments:** LETTER TO OI.pdf; TP LOD.pdf; LKK Survey Report.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Sir/Mdm,

Please proceed to offer repairer " **FASTECH AUTO PTE LTD**" at **\$9,462 (all-in)**.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Friday, December 3, 2021 1:19 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM21D202331/C02/SLR8703R/TAYHP & YOUR REF: CC6/CTI21005090/Ues3-SJP7733U- TPP-DIRECT SETTLEMENT

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$10,764.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 24,467.34	\$ 8,560.00
2. Loss of Rental (6days x \$150)	\$ 900.00	\$ 900.00 (6days x \$150)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 25,369.34	\$ 9,462.00

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Friday, 3 September 2021 6:55 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM21D202331/C02/SLR8703R/TAYHP & YOUR REF: CC6/CTI21005090/Ues3-SJP7733U- TPP-DIRECT SETTLEMENT

Dear Sir/Mdm,

Enclosed herewith insured SAS REPORT for your attention.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, September 1, 2021 4:24 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM21D202331/C02/SLR8703R/TAYHP & YOUR REF: CC6/CTI21005090/Ues3-SJP7733U- TPP-DIRECT SETTLEMENT

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Irene,

We refer to the above matter.

Kindly advise if insured reported, if so kindly forward us a copy.

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Asher Sng (LKKAuto)

**Sent:** Friday, 28 May 2021 2:23 PM

**To:** 'Irene Tay' <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM21D202331/C02/SLR8703R/TAYHP & YOUR REF: CC6/CTI21005090/Ues3-SJP7733U- TPP-DIRECT SETTLEMENT

Hi Irene,

We refer to the above matter.

Kindly advise if insured reported, if so kindly forward us a copy.

Enclosed a copy of the preliminary advice and estimate for your easy reference.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 14 May 2021 2:32 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM21D202331/C02/SLR8703R/TAYHP & YOUR REF: CC6/CTI21005090/Ues3-SJP7733U- TPP-DIRECT SETTLEMENT

Hi Irene,

We refer to the above matter.

Kindly advise if insured reported, if so kindly forward us a copy.

Enclosed a copy of the preliminary advice and estimate for your easy reference.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 26 April 2021 9:20 AM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** OUR REF: SNM21D202331/C02/SLR8703R/TAYHP & YOUR REF: CC6/CTI21005090/Ues3-SJP7733U- TPP-DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Irene,

Please revert to LKK Auto on Direct Settlement **SJP7733U** soonest possible.

Officer In Charge: Irene Tay- DID 63896192.

\*Kindly quote our claim reference number when replying.\*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Angie Foo**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Friday, April 23, 2021 5:07 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLR 8703R (OI : CTI - TBA) and SJP 7733U (TP : LKK REF - CC6/CTI21005090/Ues3) on 22/04/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJP 7733U at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**