

Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Sunday, 3 October, 2021 9:28 AM
To: Jaslin Kok (LKK Auto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM21D202267/C02/SMJ7688M/TOHHS & YOUR REF: CC6/CTI21005085/Ara3-SJQ7029P

Categories: HMK

YOUR REF: CC6/CTI21005085/Ara3-SJQ7029P
OUR REF: SNM21D202267/C02/SMJ7688M/TOHHS

Dear Sirs

Please proceed to resolve the claim up to \$2,114.00

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Saturday, October 2, 2021 4:10 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: OUR REF: SNM21D202267/C02/SMJ7688M/TOHHS & YOUR REF: CC6/CTI21005085/Ara3-SJQ7029P

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Dear Alfred,

We refer to our mandate request on 15/08/2021.

Kindly let us have your approval / instructions

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Sunday, August 15, 2021 12:32 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: OUR REF: SNM21D202267/C02/SMJ7688M/TOHHS & YOUR REF: CC6/CTI21005085/Ara3-SJQ7029P

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMJ 7688M (CTI) AND SJQ 7029P (TP) ON 19/04/2021

We refer to the above matter.

It is a head to rear collision. Liability is not in our insured driver's favor.

We seek your approval to offer repairer "**CITY AUTO PTE LTD**" at **\$ 2,114.00(all-in).**

The summary is as follows: -

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	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,463.00	\$ 1,712.00 (\$1,600.00+ 7% GST)
2. Loss of Rental (4 days x \$100.00)	\$ 400.00	\$ 400.00 (4 days x \$100.00)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,865.00	<u>\$ 2,114.00</u>

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instructions

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, April 23, 2021 5:46 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D202267/C02/SMJ7688M/TOHHS & YOUR REF: CC6/CTI21005085/Ara3-SJQ7029P

LKK REF: CC6/CTI21005085/Ara3-SJQ7029P

CTI REF: SNM21D202267/C02/SMJ7688M/TOHHS

Dear Sirs

We refer to your email of 23 April 2021.

Attach herewith mutual client's SAS report for your attention and necessary action.

Please let us have your Preliminary advice at your earliest convenience.

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
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From: Claims Dept of CTI

Sent: Friday, April 23, 2021 4:25 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Meikwan@lkkauto.com; jaslinkok@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D202267/C02/SMJ7688M/TOHHS & YOUR REF: CC6/CTI21005085/Ara3-SJQ7029P- TPP, DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Alfred,

Please revert to LKK Auto on Direct Settlement **SJQ7029P** soonest possible.

Officer In Charge: Alfred Toh- DID 63896183

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, April 23, 2021 3:27 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJM7688M (OI : CTI - TBA) AND SJQ7029P (TP : LKK REF - CC6/CTI21005085/Ara3) on 19/04/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJQ 7029P at M/s Lee Sheng Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)