Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 23 April, 2021 5:47 PM

To: Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A

Cc: Claims Dept of CTI; Alfred Toh

Subject: RE: OUR REF: SNM21D202267/C02/SMJ7688M/TOHHS & YOUR REF:

CC6/CTI21005085/Ara3-SJQ7029P

Attachments: REPORT OF SMJ7688M.pdf

Follow Up Flag: Follow up Flag Status: Flagged

Categories: HMK

LKK REF: CC6/CTI21005085/Ara3-SJQ7029P

CTI REF: SNM21D202267/C02/SMJ7688M/TOHHS

Dear Sirs

We refer to your email of 23 April 2021.

Attach herewith mutual client's SAS report for your attention and necessary action.

Please let us have your Preliminary advice at your earliest convenience.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG

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From: Claims Dept of CTI

Sent: Friday, April 23, 2021 4:25 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Meikwan@lkkauto.com; jaslinkok@lkkauto.com; Admin

A <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D202267/C02/SMJ7688M/TOHHS & YOUR REF: CC6/CTI21005085/Ara3-

SJQ7029P- TPP, DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Alfred,

Please revert to LKK Auto on Direct Settlement SJQ7029P soonest possible.

Officer In Charge: Alfred Toh- DID 63896183

Kindly quote our claim reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, April 23, 2021 3:27 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJM7688M (OI: CTI - TBA) AND SJQ7029P (TP: LKK

REF - CC6/CTI21005085/Ara3) on 19/04/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJQ 7029P at M/s Lee Sheng Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: $\underline{\text{MeiKwan@lkkauto.com}}$ | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)