

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Apr 2021 15:31	Clm Veh Model Changed	(206704) VOLKSWAGEN SHARAN 2.0 TSI 7N24MY (A).	[I] Eileen Ang
2	20 Apr 2021 15:31	Clm Created	Reg No: SKR7576J. Policy No: 1001402263. Acct Date: 2021/04/18. Claim Type: OD. Created from SAS:SV0N214J0002	[I] Eileen Ang
3	20 Apr 2021 15:36	Notification Status Changed	Ins.Status => Potential Claim	[I] Eileen Ang
4	23 Apr 2021 14:34	Clm Registration Modified	Init.Est.:TBA->41,865.	[I] Eileen Ang
5	23 Apr 2021 14:34	Potential Claim Activated	Ins.Status => Incoming Claim	[I] Eileen Ang
6	23 Apr 2021 14:46	Clm Registration Modified	Rep:1137->205002. Init.Est.:41,865->39,100. Excess: -> 1500.00.	[I] Richard Ang Wei Guang
7	23 Apr 2021 15:03	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert. Excess of \$1.500/- applies.	[I] Richard Ang Wei Guang
8	23 Apr 2021 15:03	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2021/04/24	[I] Richard Ang Wei Guang
9	23 Apr 2021 15:03	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Richard Ang Wei Guang
10	23 Apr 2021 15:11	Assignment 1st Accessed		[A] Crystal Lee
11	23 Apr 2021 15:16	Adj Assignment Cancelled	Car in, Outsource as per Wee Ho instruction. Manually assigned to LKK via email on 23/04/2021.	[I] Crystal Lee
12	23 Apr 2021 15:16	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Crystal Lee
13	23 Apr 2021 15:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Car in. Survey and Revert. Manually assigned to LKK via email on 23/04/2021. Please revert. Excess of \$1.500/- applies.	[I] Crystal Lee
14	23 Apr 2021 15:16	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2021/04/24	[I] Crystal Lee
15	23 Apr 2021 15:16	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Crystal Lee
16	23 Apr 2021 15:24	Assignment 1st Accessed		[A] LEE SU THING
17	23 Apr 2021 15:53	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] LEE SU THING
18	26 Apr 2021 15:54	Adj Rpt Initiated		[A] Tan Hui Zhen
19	26 Apr 2021 16:26	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2021/05/23	[A] Tan Hui Zhen
20	26 Apr 2021 16:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/23	[A] Tan Hui Zhen

AUDIT TRAIL				
No.	On	Audit	Remarks	By
21	26 Apr 2021 16:29	Adj Mandate Request	Cur.Reg:24270.92:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] Tan Hui Zhen
22	27 Apr 2021 08:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/23. Mandate Remarks: Approve part by part repair at \$17,120.96. Subject to finalization with repairer provided the damages is consistent as reported. Check items to be verified. Excess \$1,500.00.	[I] Elaine Ngu Siau Mei
23	27 Apr 2021 08:22	Adj Mandate Set	Approved:17120.96:Approve part by part repair at \$17,120.96. Subject to finalization with repairer provided the damages is consistent as reported. Check items to be verified. Excess \$1,500.00.	[I] Elaine Ngu Siau Mei
24	26 Nov 2021 17:13	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2021/05/23	[A] SHIAU CHAN
25	26 Nov 2021 17:14	Adj Mandate Request	Cur.Reg:26377.54:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
26	29 Nov 2021 15:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/23. Mandate Remarks: Pending for surveyor to revert on labour costing. To KIV first.	[I] Richard Ang Wei Guang
27	29 Nov 2021 15:26	Adj Mandate Set	Revoked:Pending for surveyor to revert on labour costing. To KIV first.	[I] Richard Ang Wei Guang
28	02 Dec 2021 13:55	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2021/05/23	[A] SHIAU CHAN
29	02 Dec 2021 13:57	Adj Mandate Request	Cur.Reg:26377.54:We have re-adjust the labour cost. Kindly approve the repair cost of \$25,897.54.	[A] SHIAU CHAN
30	02 Dec 2021 16:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/23. Mandate Remarks: Agreed on adjusted repair cost, \$25,897.54 Excess of \$1,500 applies.	[I] Richard Ang Wei Guang
31	02 Dec 2021 16:39	Adj Mandate Set	Approved:25897.54:Agreed on adjusted repair cost, \$25,897.54 Excess of \$1,500 applies.	[I] Richard Ang Wei Guang

Date From 
 Date To 
 Audit Type 

ACTIVITY

[23/04/2021 15:15] Crystal Lee:
 Car in, Outsource as per Wee Ho instruction. Manually assigned to LKK via email on 23/04/2021.

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2688810	23 Apr 2021 14:34:11	OD/TP Case (Insurer)	Motor	MSIG Insurance (Singapore) Pte. Ltd.	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	SKR7576J	256212	xx.xx
2689225	26 Apr 2021 15:54:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKR7576J		11.00
2691272	20 Apr 2021 15:33:35	Auto SMS Charges (Insurer)	Motor	MSIG Insurance (Singapore) Pte. Ltd.	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	SKR7576J	256212	xx.xx

