## **Shiau Chan (LKKAuto)**

From: Rasul (LKKAuto)

**Sent:** Thursday, 2 December 2021 5:23 PM

**To:** SUR; CS A Team

**Subject:** FW: Immediate Advice submitted - SKR7576J - OD - 256212

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, 2 December 2021 5:22:29 PM (UTC+08:00) Kuala Lumpur, Singapore

To: Katherine Chong <katherine.chong@simedarby.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Azman Abdullah <azman.abdullah@simedarby.com.sg>

Subject: RE: Immediate Advice submitted - SKR7576J - OD - 256212

Dear Katherine,

WITHOUT PREJUDICE

Confirm final fig \$25,897.54 before excess \$1,500.00 & GST and 14 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Katherine Chong <katherine.chong@simedarby.com.sg>

**Sent:** Wednesday, 1 December 2021 1:47 PM **To:** Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Azman Abdullah <azman.abdullah@simedarby.com.sg>; Richard Ang <richard\_ang@sg.msig-asia.com>; Shiau

Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: RE: Immediate Advice submitted - SKR7576J - OD - 256212

Hi Rasul,

Please refer to attched file for the revised finalization report.

Thank You.

Regards,

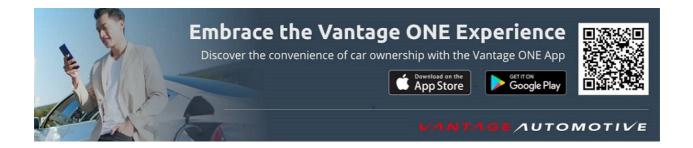
Katherine Chong Senior Assistant, Body & Paint

A division of Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942

T: +65 6477 7364 F: +65 6477 7300 E: katherine.chong@simedarby.com.sq

www.simedarbymotors.com | www.vantageauto.com.sg



From: Rasul (LKKAuto) < Rasul@lkkauto.com> Sent: Tuesday, 30 November, 2021 10:25 AM

**To:** Katherine Chong < <u>katherine.chong@simedarby.com.sg</u>>

Subject: FW: Immediate Advice submitted - SKR7576J - OD - 256212

Importance: High

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

Hi Katherine,

As spoken refer to email below from MSIG

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Rasul@lkkauto.com</u> | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

From: Shiau Chan (LKKAuto)

**Sent:** Monday, 29 November, 2021 11:38 AM

To: Rasul (LKKAuto)

Subject: FW: Immediate Advice submitted - SKR7576J - OD - 256212

Importance: High

Dear Rasul,

Kindly assist as below MSIG email.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Richard Ang <<u>richard ang@sg.msig-asia.com</u>>

**Sent:** Monday, 29 November 2021 11:33 am

To: SUR <sur@lkkauto.com>

Subject: RE: Immediate Advice submitted - SKR7576J - OD - 256212

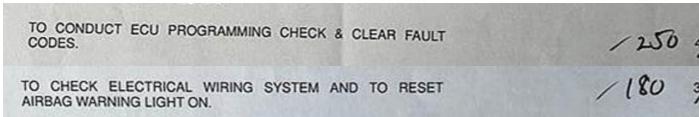
Importance: High

Dear Sir/ Madam,

We refer to the above mandate request.

In our opinion, these 2 sets of labour are repetitive jobs and can be lump together to pay off as one.

1.



2. TO REMOVE & INSTALL REAR HAT-TRAY, REAR SEAT, CARPET & ROOF TOP LINING TO FACILITATE THE CUTTING OF THE CENTRE, PILLAR RH, PILLAR LH & ROCKER PANEL RH. TO REPLACE ROOF TOP HEADLINING AND HEAD AIR BAG.

Please review accordingly and let us hear from you.

Thank you.

## **Richard Ang**

Executive, Claims Services (Motor) Direct line +65 6594 2560 | Direct fax +65 6225 7402 | richard ang@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

+65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



## A Member of MS&AD INSURANCE GROUP

📢 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates. For more details and updates, please refer to our official Facebook page or our website at msig.com.sg.

We encourage all customers and claimants to submit their claims and supporting documents through our online claim portals or via email. During this period, we may take a longer time than usual to process your claim.

Please bear with us should there be some service delay during this period. We remain committed to serving you and we thank you for your kind understanding.

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From: Do-Not-Reply < do-not-reply@merimen.com >

Sent: Friday, 26 November 2021 5:20 PM

To: Richard Ang < richard ang@sg.msig-asia.com >

Subject: Immediate Advice submitted - SKR7576J - OD - 256212

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

This mail is associated with:

\*SKR7576J (256212)

[SMR703G]

OD

Apr 18 2021 11:00AM

[Tan Kok Cheng]

Vantage Automotive Limited

Dear Richard Ang Wei Guang,

The immediate advice has been submitted for the above case. Please review and revise the reserves accordingly.

Thank you.

This is an auto-generated email. Do not reply to this email.

Sent by: Richard Ang Wei Guang (MSIG Insurance (Singapore) Pte. Ltd.)