

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 3 June 2021 4:44 PM  
**To:** Lim, Kok-Chong; Adrian Ling (LKKAUTO)  
**Cc:** SUR  
**Subject:** RE: SMU 5810G-DOA: 16/4/21 (AIG REF: 5346966071SG)

Dear Kok Chong,

According to surveyor as below:

Spray painting should be 3 pieces at \$550 each and 2 door handle at \$100 each.  
Therefore total spray painting is  $(3 \times \$550) + (2 \times \$100) = \$1850/-$

As for the supplementary spray painting, if the job is done at Premium Automobile, the breakdown will be as follow:

Front bumper spoiler=\$300  
Front wheel arch cover = $\$200 \times 2 = \$400$   
Rear LHS wheel arch cover=\$200  
Front and rear door cover= $\$250 \times 2 = \$500$   
Therefore total should be  $= \$300 + \$400 + \$200 + \$500 = \$1400/-$

However, if the supplementary spray painting is to be done by an independent workshop, his opinion is as follow:

Front bumper spoiler=\$150  
Front wheel arch cover= $2 \times \$80 = \$160$   
Rear LHS wheel arch cover=\$80  
Front and rear door cover= $2 \times \$100 = \$200$   
Therefore total should be  $\$150 + \$160 + \$80 + \$200 = \$590/-$

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lim, Kok-Chong [mailto:Kok-Chong.Lim@aig.com]  
**Sent:** Thursday, 3 June 2021 12:11 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: SMU 5810G-DOA: 16/4/21 (AIG REF: 5346966071SG)

Dear Veron,

Thanks for bringing this matter to our attention.

As per my review in OI policy, there is a F&A coverage and respray of the parts in the supplementary is part of the OD Claim repairs. Having said that, I opine the quotation provided by OI's preferred workshop / vendor is on a high side.

Hi Adrian,

Noticed the initial spray painting is over awarded, total 5 panels. Should be 3 main panels plus 2 door handle. Please revise this in the estimate again. Can I have your input what would be the amount you would award for the parts mentioned in the supplementary for our further consideration for OI's appeal.

Thanks and await for your reply soon.

Best Regards,

Kok Chong

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Thursday, June 3, 2021 8:29 AM  
**To:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** [EXTERNAL] SMU 5810G-DOA: 16/4/21 (AIG REF: 5346966071SG)

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Dear Kok Chong,

According to surveyor, the supplementary list for spray painting are actually for items which are originally black in colour and no spray paint is required.

However, owner spray painted the whole vehicle white in colour and also request that the mentioned parts in the supplementary list to be spray painted as well.

As Premium Automobile are not willing to undertake the job, owner is asking to be reimbursed as he will take the vehicle to his own workshop to do the spray painting job.

For your approval.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

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