

Our Ref: CT0421/SHA2879T/JW(st)  
Date: 15.06.2021

5059/71P

**COMFORTDELGRO**  
**ENGINEERING**

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

**Without Prejudice**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 21.04.2021 INVOLVING SHA2879T & GBE6493X ALONG UPPER THOMSON RD**

**Workshops**

**Braddell**

205 Braddell Road  
Singapore 579701

**Loyang**

59 Loyang Drive  
Singapore 508969

**Sin Ming**

383 Sin Ming Drive  
Singapore 575717

**Pandan**

45 Pandan Road  
Singapore 609286

**Ubi**

320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**

7 Sungei Kadut Way  
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA2879T, which was involved in the captioned accident with your insured vehicle No GBE6493X.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	3,608.55
2. Loss of Rental	6 days x S\$ 125.19	S\$	751.14
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **4,841.69**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **Hyundai Ioniq SHA2879T , GBE6493X** **ON 21-Apr-21 13:25**  
**ALONG** **UPPER THOMSON RD**

I / We **TAN SWEE KIM** (Hirer) NRIC No.: **SXXXX673D**

and/or (Relief) NRIC No.: **SXXXX673D**

Taxi Number **SHA2879T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **21-Apr-2021**

Name of Hirer **TAN SWEE KIM**

Hirer NRIC **SXXXX673D**

Signature :



Address **622 JURONG WEST STREET 61 #09...  
640622**

Contact No. **86970388**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,300.00** (Global Sum) for vehicle no. **SHA 2879T** that was damaged pursuant to the accident which occurred on **21/04/2021** (date) along **UPPER THOMSON ROAD** (location) involving vehicle no/s **GBE 6493X**.

This is pursuant to the inspection conducted on **23/04/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 2879T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 2879T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12th (day) of Aug (month) 2021 (year)



MTH

Signed by appointed surveyor

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508989

All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA2879T

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
22.10.2019

CHASSIS CODE  
KMHC851CVLU186567

INV. NO/DATE  
91565341 27.05.2021

JOB NO.  
305465103

ODOMETER READING

DATE/TIME IN  
21.04.2021 13:25

Description : 3P 21.04.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0104-2288	BEAM-RR BUMPER	1	394.80	20.00	315.84
0003	04-01-0104-2545	MOULDING-REAR BUMPER LWR CTR	1	155.00	20.00	124.00
0004	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0005	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0006	04-01-0104-2271	EMBLEM-IONIQ	1	31.30	20.00	25.04
0007	28-01-0103-0005	REAR BOOT LOGO CTPL	1	30.00	0.00	30.00
0008	28-01-0103-0006	REAR BOOT TEL NUMBER CTPL*	1	30.00	0.00	30.00
0009	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT, IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91565341	3,608.55	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA2879T

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
22.10.2019

CHASSIS CODE  
KMH851CVLU186567

INV. NO/DATE  
91565341 27.05.2021

JOB NO.  
305465103

ODOMETER READING

DATE/TIME IN  
21.04.2021 13:25

S/No	Part No.		Qty	Unit Price	%Disc	Net
0010	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0011	04-01-0104-2226	LAMP ASSY-LICENSE PLATE	1	85.30	20.00	68.24
0012	04-01-0104-2540	COVER-RR BPR UNDER CTR	1	225.00	20.00	180.00
0013	09-01-0104-2133	ANTENNA ASSY-SMARTKEY	1	40.50	20.00	32.40
0014	04-01-0104-2544	CAP-RR HOOK	1	98.80	20.00	79.04
0015	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0016	FNPS	NUMBER PLATE FRONT	1	50.00	0.00	50.00
0017	04-01-0104-2546	COVER-RR BUMPER SIDE UNDER LH	1	108.00	20.00	86.40
0018	04-01-0104-3819	STAY-RR BUMPER LH	1	138.10	20.00	110.48
0019	04-01-0104-3919	STAY-RR BUMPER RH	1	138.10	20.00	110.48
SUB-TOTAL			:			2,227.48

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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

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ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91565341	3,608.55	

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA2879T

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
22.10.2019

CHASSIS CODE  
KMH851CVLU186567

INV. NO/DATE  
91565341 27.05.2021

JOB NO.  
305465103

ODOMETER READING

DATE/TIME IN  
21.04.2021 13:25

S/No	Part No.		Qty	Unit Price	%Disc	Net
JOB NATURE						
0001	PB	PANEL BEATING		525.00		525.00
0002	SP	SPRAYPAINT CHARGE		500.00		500.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
0004	20-22	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
0005	23-01	TOWING FEE		60.00		60.00
SUB-TOTAL			:			1,145.00

Items total	3,372.48
Add GST @ 7.000 %	236.07
Invoice amount	3,608.55

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A member of COMFORTDELGRO

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Singapore 579701

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ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91565341	3,608.55	

**GST REG. NO. M2-8921817-3****TAX INVOICE**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

**VEHICLE NO**  
SHA2879T**MAKE**  
HYUNDAI**MODEL**  
IONIQ(G3)**DATE OF REG**  
22.10.2019**CHASSIS CODE**  
KMH851CVLU186567**INV. NO/DATE**  
91565341 27.05.2021**JOB NO.**  
305465103**ODOMETER READING****DATE/TIME IN**  
21.04.2021 13:25Issued by : CHEWBEELENG 27.05.2021 15:18:30  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

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**ComfortDelGro Engineering Pte Ltd**  
A member of **COMFORTDELGRO**Head Office:  
205 Braddell Road  
Singapore 579701

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**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91565341	3,608.55	

Our Ref: CT21040384



Date: 27 May 2021

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	21/04/2021 @ 13:25 hrs
ALONG	UPPER THOMSON RD
INVOLVING	GBE6493X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2879T** (the "Taxi"). The Taxi was hired to **TAN SWEE KIM IC NO SXXXX673D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
		1600	1601	1602		FROM	TO		
14.04.21	7AN	1609	62		268	06.11	17.43		
15.04.21	7AN	1612	30		246	06.06	17.38		
16.04.21	7AN	1614	76		292	06.13	18.01		
17.04.21	7AN	1617	68		293	06.13	17.51		
18.04.21	7AN	1620	61		289	06.23	17.41		
19.04.21	7AN	1623	50		286	06.11	17.56		
20.04.21	7AN	1626	36		285	06.06	17.23		
21.04.21	7AN	1629	21			06.06			
21.04.21	7AN				28797	13.25			
25.04.21	Accident Repairs						13.30		

INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

GBE6493X

Date of Accident

21/04/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... AIG Asia Pacific Insurance Pte....

Period of Insurance ..... 22/02/2021 - 21/02/2022

Requested By ..... Por Moy Juan (COMFORTDELG...

Requested Date ..... 21/04/2021 16:44

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SNA 2879T

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 30 April 2021 12:26 PM  
**To:** vinoth@shiners.com.sg  
**Subject:** ACCIDENT INVOLVING GBE 6493X(AIG) AND SHA 2879T AT/ALONG UPPER THOMSON ROAD ON 21/04/2021

30 April 2021

**M/s SHINERS FACILITIES PTE LTD**  
Driver: Mr N VINOTH S/O NARASIMAN

[By Email Only]

Dear Sir/Madam,

**You Ref: GBE6493X**  
**Our Ref: CC4/AIG21005059/T1pa3**  
**ACCIDENT INVOLVING GBE 6493X(AIG) AND SHA 2879T AT/ALONG UPPER THOMSON ROAD ON 21/04/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHA2879T against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Apr 2021 18:50	<b>Clim Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	22 Apr 2021 18:50	<b>Clim Veh Model Changed</b>	(206517) HYUNDAI AE IONIQ HEV FL 1.6 DCT (A).	[A] HOW MEI KWAN
3	22 Apr 2021 18:50	<b>Clim Created</b>	Reg No: SHA2879T. Acct Date: 2021/04/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	22 Apr 2021 18:50	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Apr 2021 18:50	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/05/03	[A] HOW MEI KWAN
6	22 Apr 2021 18:50	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Apr 2021 18:50	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	22 Apr 2021 18:51	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	22 Apr 2021 18:51	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	28 May 2021 12:42	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	28 May 2021 12:42	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	28 May 2021 12:42	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/10/22.	[A] JOANNE LEE KHANG MIN
13	28 May 2021 12:42	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	28 Jun 2021 09:55	<b>Adj Mandate Request</b>	Cur.Reg:4486.50:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$3,608.55 + (b)LOR(5days x \$125.19): \$625.95 + (c)LOI(5days x \$50): \$250.00 + (d)LTA/GIA search fee: \$2.00= Total: \$4,486.50 *3recommendation repair days + 1Sunday + 1PRS = 5days *For you	[A] CHEW HSIAO TONG
15	03 Aug 2021 17:38	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/05/03. Mandate Remarks: subject to all docs in place Cost of Repair : \$3,608.55 Loss if Income : \$200.00 4 days @ S\$ 50/day Loss of Rental : \$500.76 4 days @ S\$ 125.19/day LTA/ GIA Search Fee : \$2.00	[I] Ler, Bernard-JQ
16	03 Aug 2021 17:38	<b>Adj Mandate Set</b>	Approved:4311.31:subject to all docs in place Cost of Repair : \$3,608.55 Loss if Income : \$200.00 4 days @ S\$ 50/day Loss of Rental : \$500.76 4 days @ S\$ 125.19/day LTA/ GIA Search Fee : \$2.00 Total : \$4,311.31	[I] Ler, Bernard-JQ

Date From     Date To     Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2689803	28 Apr 2021 09:49:55	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHA2879T	GBE6493X	11.00
2697646	28 May 2021 12:42:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA2879T	GBE6493X	11.00

