

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 4 May 2021 2:30 PM
To: Esther Lim
Subject: RE: Mandate - SURVEY ASSESSMENT - D21001296MFCV/1 LKK REF : CC4/FCI21005055/es3

Hi Esther,

We refer to our tele-conversation.

We have inform repairer to submit the LOD directly to you and we will submit our report and close off the matter.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Esther Lim <EstherLim@msfirstcapital.com.sg>
Sent: Tuesday, 4 May 2021 2:09 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Mandate - SURVEY ASSESSMENT - D21001296MFCV/1 LKK REF : CC4/FCI21005055/es3

Dear Asher

Liability is clear for DS.

Thank you.

Regards
Esther Lim
Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD INSURANCE GROUP**



Change of email address

EstherLim@msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, 4 May 2021 10:24 AM
To: Esther Lim <EstherLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D21001296MFCV/1 LKK REF : CC4/FCI21005055/es3

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 2214K AND PC 184Y ON 20/04/2021

We refer to the above matter.

Liability: 100%

Remark: 4VEH CC OID LAST

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Esther Lim <EstherLim@msfirstcapital.com.sg>
Sent: Friday, 23 April 2021 11:12 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D21001296MFCV/1 LKK REF : CC4/FCI21005055/es3

Dear Su Li

Please refer the the attached GIA report.

Thank you.

Regards

Esther Lim
Motor Claims

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We appreciate your kind understanding. Stay safe.

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Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of  INSURANCE GROUP



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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 22 April 2021 7:17 PM

To: Esther Lim <EstherLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: SURVEY ASSESSMENT - D21001296MFCV/1 LKK REF : CC4/FCI21005055/es3

YOUR REF: D21001296MFCV

LKK REF: CC4/FCI21005055/es3

Dear Sir / Madam,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, April 22, 2021 3:15 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: ESTHERLIM@MSFIRSTCAPITAL.COM.SG <ESTHERLIM@MSFIRSTCAPITAL.COM.SG>
Subject: RE: SURVEY ASSESSMENT - D21001296MFCV/1

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 23-04-21.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 22 April, 2021 3:05 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ESTHERLIM@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D21001296MFCV/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.