

**RE: SURVEY ASSESSMENT - D21001296MFCV/1 LKK REF : CC4/FCI21005055/es3**

Esther Lim &lt;EstherLim@msfirstcapital.com.sg&gt;

Fri 4/23/2021 11:12 AM

**To:** Su Li (LKK Auto) <suli@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com> 1 attachments (1 MB)

IV -GBJ2214K.pdf;

Dear Su Li

Please refer the the attached GIA report.

Thank you.

Regards  
Esther Lim  
Motor Claims

**As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.**

**We appreciate your kind understanding. Stay safe.**

**MS First Capital Insurance Ltd** | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of  **INSURANCE GROUP****Change of email address**[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)

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**From:** Su Li (LKK Auto) <suli@lkkauto.com>**Sent:** Thursday, 22 April 2021 7:17 PM**To:** Esther Lim <EstherLim@msfirstcapital.com.sg>**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>**Subject:** Re: SURVEY ASSESSMENT - D21001296MFCV/1 LKK REF : CC4/FCI21005055/es3

**YOUR REF: D21001296MFCV**

**LKK REF: CC4/FCI21005055/es3**

Dear Sir / Madam,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, April 22, 2021 3:15 PM

**To:** 'Claim Workflow System' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [ESTHERLIM@MSFIRSTCAPITAL.COM.SG](mailto:ESTHERLIM@MSFIRSTCAPITAL.COM.SG) <[ESTHERLIM@MSFIRSTCAPITAL.COM.SG](mailto:ESTHERLIM@MSFIRSTCAPITAL.COM.SG)>

**Subject:** RE: SURVEY ASSESSMENT - D21001296MFCV/1

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 23-04-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Thursday, 22 April, 2021 3:05 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG); [ESTHERLIM@MSFIRSTCAPITAL.COM.SG](mailto:ESTHERLIM@MSFIRSTCAPITAL.COM.SG)

**Subject:** PRI: SURVEY ASSESSMENT - D21001296MFCV/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**