Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 3 February 2022 4:26 PM **To:** June Phua (Cheng Hoe Motor)

Subject: RE: LOD- SJN3649S vs SKJ5070G (OI) on D.O.A.: 20/04/2021 *** LKK REF:

CC4/AIG21005047/pa3

Attachments: DV_SJN 3649S.pdf

Without Prejudice

Dear Sirs/Mdm,

We confirm settlement at \$5,475.50(all-in) as per your LOD.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 21 December 2021 5:36 PM

To: June Phua (Cheng Hoe Motor) < chmotor@singnet.com.sg>

Subject: RE: LOD- SJN3649S vs SKJ5070G (OI) on D.O.A.: 20/04/2021 *** LKK REF: CC4/AIG21005047/pa3

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 18/12/2021.

We will look into the matter and get back to you.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards, **Hsiao Tong, Chew (Ms)** | Case Handler **LKK Auto Consultants Pte Ltd**Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: June Phua (Cheng Hoe Motor) < chmotor@singnet.com.sg>

Sent: Saturday, 18 December 2021 7:23 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: LOD- SJN3649S vs SKJ5070G (OI) on D.O.A.: 20/04/2021 *** LKK REF: CC4/AIG21005047/pa3

Dear Sir/ Madam,

LOD + doc are attached.

Kindly acknowledge receipt and advise settlement soonest.

Thank you.

Rgds June

Cheng Hoe Motor Pte Ltd

Tel: 67556142 Fax: 67557719

Email- chmotor@singnet.com.sg

On Wed Jun 16 2021 10:33:02 GMT+0800 (Singapore Standard Time) Hsiao Tong (LKKAuto)

<chewht@lkkauto.com> wrote:

----- Original Message ------Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$4,650.00**(before GST) with **05 repair days**

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew (Ms)
| Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com

Fax: 6741 4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

S(408933)

From:

Hsiao Tong (LKKAuto)

Sent: Thursday, 6 May 2021 3:28 PM

To: Cheng Hoe Motor Pte Ltd (AMK) < chmamk@singnet.com.sg>

Subject: RE: PRE-REPAIR INSPECTION REQUEST - SJN3649S vs SKJ5070G (OI) on D.O.A.:

20/04/2021 *** LKK REF: CC4/AIG21005047/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards, Hsiao Tong, Chew (Ms) | Case Handler LKK Auto Consultants Pte Ltd Phone: 6742-3197 | Email: chewht@lkkauto.com

| Fax: 6741 4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

S(408933)

From:

Cheng Hoe Motor Pte Ltd (AMK) < chmamk@singnet.com.sg>

Sent: Thursday, 6 May 2021 3:19 PM

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION REQUEST - SJN3649S vs SKJ5070G (OI) on D.O.A.:

20/04/2021 *** LKK REF: CC4/AIG21005047/pa3

Hi Hsiao Tong,

Would appreciate your kind assistance to advise on liability please.

Thank you.

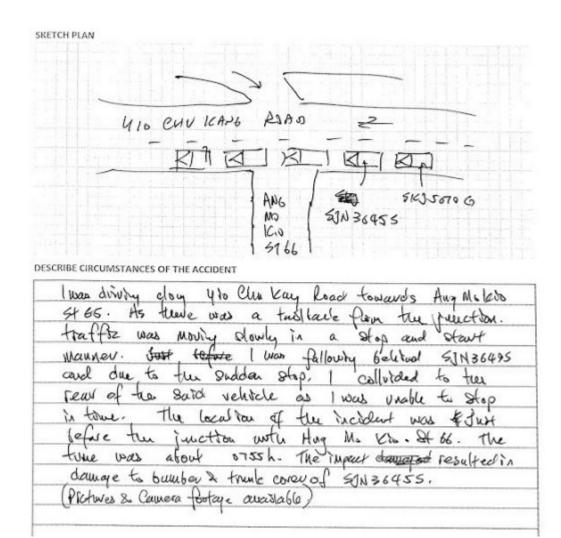
Rgds Dorlyn Li Cheng Hoe Motor Pte Ltd (AMK)

Tel: 64812001

On Thu Apr 22 2021 18:02:24 GMT+0800 (Singapore Standard Time) Mei Kwan (LKKAuto) < Meikwan@lkkauto.com> wrote:
------ Original Message -----Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Please provide us the following and arrange for survey.

- evidence i.e. video and scene photo (if any)
- estimated cost of repair
- GIA / police report

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong.**

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan

| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

| fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Cheng Hoe Motor Pte Ltd (AMK) < chmamk@singnet.com.sg>

Sent:

Thursday, April 22, 2021 11:40 AM

To:

AIG SGP, Claims-Survey < AIGSGP ClaimsSurvey@aig.com >; Abu Kassim, Noor

Mariesa < NoorMariesa. AbuKassim@aig.com >; Hor, Yinrul

< <u>Yinrul.Hor@aig.com</u>>; Mithoosingh, Aashweenjeetkaur

<<u>Aashweenjeetkaur.Mithoosingh@aig.com</u>>; Chan, Yoke Shi

<yokeshi.chan@aig.com>; Lim, Sheng Yang <<u>ShengYang.Lim@aig.com</u>>;

Parthiban, Theerthan < Theerthan Theerthan.Parthiban@aig.com; Cheng Hoe

<chmotor@singnet.com.sg>

Subject:

[EXTERNAL] Repair Survey (Single Joint Expert) - SJN3649S DOA 20/04/2021 (Yr insured SKJ5070G)

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

OUR CLIENT - SJN3649S

DOA - 20/04/2021 @ 0800HRS

YOUR INSURED: SKJ5070G

KIndly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards Dorlyn Li Cheng Hoe Motor Pte Ltd

Tel:64812001 Fax:64821296