Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Thursday, 22 April, 2021 4:42 PM

To: 'Subramaniam, Divyashni'; Admin A; assignments

Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SJN3649S vs SKJ5070G (OI) on

D.O.A.: 20/04/2021

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com >

Sent: Thursday, 22 April, 2021 2:24 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SJN3649S vs SKJ5070G (OI) on D.O.A.: 20/04/2021

Hi,

Please refer to the enclosed request from Cheng Hoe Motor Pte Ltd (AMK).

Kindly carry out Policy coverage verification <u>first</u> before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thanks & Regards,

Divyashni Subramaniam AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: chmamk@singnet.com.sg Sent: Thursday, April 22, 2021 1:30 PM

To: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com >; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com >;

Hor, Yinrul < Yinrul < Yinrul.Hor@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKJ5070G AND SJN3649S ON 20/04/2021

20/04/2021
Hi,
Our Selection as follow :
Kenneth Kong - LKK Auto Consultants Pte Ltd
Thank you.
Rgds
Dorlyn Li
Cheng Hoe Motor Pte Ltd (AMK)
Tel: 64812001

From: Subramaniam, Divyashni

Sent: Thu, 22 Apr 2021 04:54:50 +0000

To: chmamk@singnet.com.sg

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKJ5070G AND SJN3649S ON 20/04/2021

(Moving forward, kindly drop and email at ClaimsDocManagement@aig.com and AIGSGP_ClaimsSurvey@aig.com to forward PRI requests)

Your Reference: SJN3649S Our Reference: SKJ5070G Dear Sir/Madam, We refer to your Notice of Accident of even date. We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert: Name of Surveyor **Company Name** Lawrence Ng Chun Kee **Priority Services** Jeffrey Ong Leng Kiat **Priority Services** Jimmy Lee **Priority Services** EC Looi Automobile Inspection Services Pte Ltd Pang Kiah Keen (Frankie) Formteam Adjusters Pte Ltd Ng You Han Formteam Adjusters Pte Ltd Soon HanXin (Gary)

Without Prejudice

Formteam Adjusters Pte Ltd

Chow Bo Xiong
Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)
Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee
LKK Auto Consultants Pte Ltd
Xing Guo Qiang
LKK Auto Consultants Pte Ltd
Marcus Chua
LKK Auto Consultants Pte Ltd
Mohamad Taufikh
LKK Auto Consultants Pte Ltd
Adrian Ling
LKK Auto Consultants Pte Ltd
Mohammed Rasul
LKK Auto Consultants Pte Ltd
Kenneth Kong
LKK Auto Consultants Pte Ltd
Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.
Thanks & Regards,
Divyashni Subramaniam
AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 Ext: 1012103
Divyashni.Subramaniam@aig.com www.aig.sg
From: Cheng Hoe Motor Pte Ltd (AMK) < chmamk@singnet.com.sg >
Sent: Thursday, April 22, 2021 11:40 AM
To: AIG SGP, Claims-Survey < <u>AIGSGP_ClaimsSurvey@aig.com</u> >; Abu Kassim, Noor Mariesa < <u>NoorMariesa.AbuKassim@aig.com</u> >; Hor, Yinrul < <u>Yinrul.Hor@aig.com</u> >; Mithoosingh, Aashweenjeetkaur < <u>Aashweenjeetkaur.Mithoosingh@aig.com</u> >; Chan, Yoke Shi < <u>yokeshi.chan@aig.com</u> >; Lim, Sheng Yang < <u>ShengYang.Lim@aig.com</u> >; Parthiban, Theerthan < <u>Theerthan.Parthiban@aig.com</u> >; Cheng Hoe < <u>chmotor@singnet.com.sg</u> >
Subject: [EXTERNAL] Repair Survey (Single Joint Expert) - SJN3649S DOA 20/04/2021 (Yr insured SKJ5070G
This message is from an external sender; be cautious with links and attachments.
Dear Sir,
OUR CLIENT – SJN3649S
DOA - 20/04/2021 @ 0800HRS
YOUR INSURED : SKJ5070G
KIndly provide us of your surveyor listing for the selection on the survey.
Thank you.
Regards
Dorlyn Li

Cheng Hoe Motor Pte Ltd

Tel:64812001

Fax: 64821296