Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Monday, 26 April 2021 11:33 AM **To:** SUKHOON.CHOI@GMAIL.COM

Cc: Admin A

Subject: ACCIDENT INVOLVING SLV 9151E & SMP 7909U ALONG/AT JUNCTION ALEXANDRA

ROAD TO AYE ON 19/04/2021

OUR REF: CC3/QBE21000748/T1ra3

CHOI SUK HOON - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLV 9151E & SMP 7909U ALONG/AT JUNCTION ALEXANDRA ROAD TO AYE ON 19/04/2021

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMP 7909U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. QBE Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)