

Veron Chen (LKKAUTO)

From: Operation / Candy Ong <operation@tlauto.com.sg>
Sent: Wednesday, 30 June 2021 4:52 PM
To: 'Pauline Tham'; SUR; Admin-D (LKKAUTO); assignments
Cc: 'Claims Dept of CTI'
Subject: RE: OUR REF: SNM21D202123/C02/SMK8410K/THAMYL & YOUR REF: GBG8279A -- LOD
Attachments: GBG8279A---LOD.pdf

Dear Pauline,

The above mentioned vehicle had completed the repairs and to our client's satisfaction

Please find attached LOD and relevant documents for your kind attention and necessary action

The original copy will mail out to you by today

Kindly let us have your offer at an earlier date .

Thanks & regards,
Candy Ong

***Tong Luck Auto Pte Ltd***

160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

From: Pauline Tham [mailto:pauline.tham@sg.cntaiping.com]
Sent: Thursday, April 22, 2021 11:53 AM
To: Operation / Candy Ong <operation@tlauto.com.sg>; 'SUR' <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D202123/C02/SMK8410K/THAMYL & YOUR REF: GBG8279A TO CONDUCT PRS
Importance: High

[Confidential]

Without Prejudice

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Pauline Tham
Sent: Wednesday, April 21, 2021 6:03 PM
To: Operation / Candy Ong <operation@tlauto.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D202123/C02/SMK8410K/THAMYL & YOUR REF: GBG8279A TO CONDUCT PRS

[Confidential]

Without Prejudice

Dear Candy

Thanks for reply

Dear LKK

Please conduct PRS

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

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3 Anson Road #16-00 Springleaf Tower Singapore 079909
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From: Operation / Candy Ong <operation@tlauto.com.sg>
Sent: Wednesday, April 21, 2021 5:51 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D202123/C02/SMK8410K/THAMYL & YOUR REF: GBG8279A TO CONDUCT PRS

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Dear Pauline,

We hereby confirm and agreed to nominate Kenneth Kong (LKK) to conduct the PRI survey of our client's vehicle

Best Regards,
Candy Ong
Tong Luck Auto Pte Ltd

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]
Sent: Wednesday, April 21, 2021 5:14 PM
To: operation@tlauto.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D202123/C02/SMK8410K/THAMYL & YOUR REF: GBG8279A TO CONDUCT PRS

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI
Sent: Wednesday, April 21, 2021 4:55 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; operation@tlauto.com.sg
Subject: OUR REF: SNM21D202123/C02/SMK8410K/THAMYL & YOUR REF: GBG8279A TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Pauline,

Please conduct PRS-**GBG8279A** soonest possible.

Officer In Charge: Pauline Tham- DID 63896541.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Operation / Candy Ong <operation@tlauto.com.sg>
Sent: Wednesday, April 21, 2021 3:38 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Accident involving vehicle no.: GBG8279A & SMK8410K on 12/04/2021 along PIE towards Tuas (TP Claim)

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Dear All,

We have our client's instruction to notify you the above accident

Enclosed herewith documents for your information and necessary action

Kindly let us have your surveyor list and arrange for PRI survey of our client's vehicle at an earlier date

Best Regards,
Candy Ong
Tong Luck Auto Pte Ltd