Main Office: 8 Tuas Avenue 18 Singapore 638892 Tel: 6861 0007 Fax: 6861 3676 Finance: 8 Tuas Avenue 18 Singapore 638892 Tel: 6861 0007 Fax: 6862 3500 Website: www.goldbell.com.sg Co. Reg. No.: 198003963G

Industrial Vehicles. Financial Services. 41,000 Served. And Counting.

11<sup>th</sup> June 2021

Our Reference: YQ519K Your Reference: SMN6149M

Attn: Motor Claims Department
AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#09-16 AIG BUILDING
SINGAPORE 079120

Dear Sir/Madam,

Subject: Accident case between YQ519K & SMN6149M on 19/04/2021 at D'ALMEIDA STREET

We refer to the above case.

We are instructed by our client to file claim for the damages against your insured.

Our client has suffered loss and damage as a result of your Insured's negligence in the driving of vehicle No. SMN6149M

We quantify our client's claim as follows:

| 1. | Cost of Repair (\$3900 x 7% GST) | S\$ | 4173.00 |
|----|----------------------------------|-----|---------|
| 2. | Loss of Rental (\$180 x 7 days)  | S\$ | 1260.00 |
| 3. | Third Party Insurer Enquiry Fee  | S\$ | 2.00    |
|    | Total                            | S\$ | 5435.00 |

We hereby append the following relevant documents for your perusal:

I. Repair Bill Tax Invoice

II. Surveyor Finalized COR Email

III. Car Rental Invoice

IV. Third Party Insurer Enquiry Tax Invoice

Please let us know within the next 14 days from the receipt of this letter, whether you are prepared to accept all the above amount.

Best regards,

CATHERINE CHONG

Customer Service Advisor, Motor Claims

Goldbell Engineering Pte Ltd (HQ)

Mobile: 9736 1300

Email: CatherineChongKL@Goldbell.com.sg







#### **GOLDBELL ENGINEERING PTE LTD**

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Co Reg No : 198003963G

Appendix A

Industrial Vehicles. Financial Services. 41,000 Served. And Counting.

# LETTER OF AUTHORITY

I/We, <u>BRIGHTON DRY CLEAN & LAUNDRY FACTORY PTE. LTD.</u>, owner of <u>YQ519K</u> (Vehicle no.) hereby authorize <u>GOLDBELL ENGINEERING PTE LTD</u> to act on my/our behalf with respect to my/our claim for repair costs and/or rental and/or loss of use for my vehicle no. <u>YQ519K</u> that was damage pursuant to the accident which occurred on <u>19/04/2021</u> at/along <u>D'ALMEIDA STREET</u> involving vehicle no. <u>SMN6149M</u>.

I/We permit <u>GOLDBELL ENGINEERING PTE LTD</u> to have full discretion to settle my/our above-mentioned claim in a manner that they deem fit and to sign any discharge voucher or receive any payment on my/our behalf further to the settlement of my/our claim with payment cheque/s being made in favor of <u>GOLDBELL ENGINEERING PTE LTD</u>.

I/We authorize GOLDBELL ENGINEERING PTE LTD to have full discretion in the usage of my/our (owner and or driver) NRIC, work permit, driving license and whatsoever identification card, indemnity against PDPA terms and conditions.

I/We acknowledge that any settlement that GOLDBELL ENGINEERING PTE LTD may reach on my/our behalf is in full and final settlement of my/our property damage claims against the owner/ driver/ motor insurer of the third party vehicle bearing registration number SMN6149M and is on a without prejudice / without admission of liability basis insofar as the driver/ owner/ motor insurer of vehicle concerned.

| Date this day ofAPHIL (  | month) <u>2021</u> (year)     |
|--|-------------------------------|
| <u>Claimant</u><br>(Vehicle owner or Company repres <mark>entative)</mark>   | <u>Vehicle Driver</u>         |
| Signature  | L' Wei                        |
| TAN 000 GEK  | Li rvei                       |
| Full name as per Identiy card  | Full name as per Identiy card |
| STATE OF THE COLOR |                               |
| Company Stamp if applicable  | Company Stamp if applicable   |







# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, GOLDBELL ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$4,173.00</u> (Repair Cost), <u>S\$1,260.00</u> (Loss of <del>Use</del>/Rental), <u>S\$2.00</u> (Disbursement) for vehicle no. <u>YQ 519K</u> that was damaged pursuant to the accident which occurred on <u>19/04/2021</u> (date) along <u>D'ALMEIDA ST</u> (location) involving vehicle no/s <u>SMN 6149M</u>. This is pursuant to the inspection conducted on <u>26/04/2021</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>BRIGHTON DRY CLEAN & LAUNDRY FACTORY PTE. LTD</u> (the third party claimant") of vehicle no. <u>YQ 519K</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to YQ 519K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

| Dated this (day) of OF       | (month) 20 <u>\(\frac{1}{2}\) (year)</u> |
|------------------------------|--|
|                              | S PIE                                    |
| (LKK) WITH                   | * an                                     |
| Signed by appointed surveyor | Signed by "the workshop" (with chop)     |



Industrial Vehicles. Financial Services. 41,000 Served. And Counting.

SINGAPORE 079120

Attn: MR SAM TAN

**GOLDBELL ENGINEERING PTE LTD** 

Main Office: 8 Tuas Avenue 18 Singapore 638892 Tel: 6861 0007 Fax: 6861 3676 Finance: 8 Tuas Avenue 18 Singapore 638892 Tel: 6861 0007 Fax: 6862 3500 Website: www.goldbell.com.sg

Co. Reg. No.: 198003963G

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Page

AMOUNT SGD

**TAX INVOICE** 

GST Reg No.

: M9-0002514-E

Invoice No.
Invoice Date.

: EXI00276601

Account No.

: 10-06-2021

Quotation No.

: C00007460

Work Order No.

1323601117497

Service Centre.

: PAYA UBI

**PARTICULARS** 

Reg No

: YQ519K

AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 SHENTON WAY #09-16 AIG BUIDLING

Chassis No

: JAANMR85HJ7102760

Engine No

: 4JJ13U1835

Model No

: NMR85UH5A MT

Mileage

0

SRR No

. 0

ACCIDENT REPAIR: GBE/SVC/SALES-PU/103-1904

DATE OF ACCIDENT: 19/04/2021 POLICY NO: DMCVSNW00023512100

\*\*\*\* TP CLAIM - AIG INSURANCE \*\*\*

ITEM 1: TO REMOVE AND REFIT 4 PCS SLIDING DOOR TO ASSIST REPAIR PILLAR (INCLUDING SLIDING

DOOR EDGE DAMAGES)

ITEM 2: TO REMOVE AND REFIT SOME ALUMINIUM SHEET / CHECKER PLATE TO ASSIST REPAIR

ITEM 3: TO SUPPLY AND INSTALL LH SIDE SLIDING DOOR AND REAR PANEL WITH ALUMINIUM COMPOSITE PANEL

ITEM 4: TO SUPPLY AND INSTALL FRONT LH SIDE SUPPORT POLE WITH ALUMINIUM SHEET COVER

| Parts/Materials: | <u>Description</u>       | QTY | U/Price | <u>%</u> | <b>Net Price</b> | Ext Price |
|------------------|--------------------------|-----|---------|----------|------------------|-----------|
|                  | SLIDING DOOR HANDLE      | 1   | 250.00  | 0        | 250.00           | 250.00    |
|                  | SLIDING DOOR SPRING LOCK | 1   | 150.00  | 0        | 150.00           | 150.00    |
|                  |                          |     |         | Parts    | Charges:         | 400.00    |

### LABOUR CHARGES

LABOUR CHARGES (REFER

400.00

ITEM 1)

LABOUR CHARGES (REFER

500.00

ITEM 2)

LABOUR CHARGES (REFER 2200.00

ITEM 3)

400.00

LABOUR CHARGES (REFER ITEM 4)

Labour Charges : 3500.00

Sub Total:

3900.00

GST @ 7.00% for \$ 3900.00

273.00

**GRAND TOTAL (S\$):** 

4173.00















#### **GOLDBELL ENGINEERING PTE LTD**

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Co. Reg. No.: 198003963G

Industrial Vehicles. Financial Services. 41,000 Served. And Counting.

Page 2 / 2

Please make all cheques payable to GOLDBELL ENGINEERING PTE LTD.
When making payment, please quote our invoice numbers.
No receipts will be issued for Cheque Payments.

### Terms and conditions of sales

Interest at 1.5% per month will be charged on overdue account

This is a computer generated document. No signature is required.













# OKY PTE LTD

COMPANY REG NO 200205032G

51 Ubi Ave 1, #01-13 Paya Ubi Industrial Park, Singapore 408933 Tel (65) 6288 8645, Fax (65) 6844-3985

18th May 2021

Ref: Q20210521

Brighton Dry Clean & Laundry Factory Pte Ltd 51 Ubi Ave 1 #01-20 Paya Ubi Industrial Park Singapore 408933

Dear Ginette

RE: Vehicle Rental Agreement for 14ft lorry - box up with tail gate.

1. Rental details

a. Description of Vehicle (Make / Model): ISUZU / NMR85UH5A MT

b. Engine No.: 4JJ13L5510

c. Chassis No.: JAANMR85HJ7100928

d. Vehicle No.: YP8562L

 Duration of Rental: 7 days x @S\$180.00 (total amount S\$1260.00 payable on delivery)

Sincerely

OKY Pte Ltd

Vanessa Ang Accounts Director Agreed and accepted



# **OKY PTE LTD**

**COMPANY REG NO. 200205032G** 

51 Ubi Ave 1, #01-13 Paya Ubi Industrial Park, Singapore 408933. Tel (65) 6844-3950, Fax (65) 6844-3985

Invoice

To:

**Brighton Dry Clean & Laundry** 

Factory Pte Ltd 51 Ubi Ave 1 #01-20 Singapore 408933

Invoice No: Date:

20210035 24-May-2021

Currency

SGD

Quotation Ref. Q20210521

Customer ref: YQ519K

Terms COD

|                  |  |            | Amount |          |  |
|------------------|--|------------|--------|----------|--|
| 14i<br>Re<br>Vel | hicle Rental :- ft lorry box up lorry with tail gate ntal Date : 24 May 2021 to 30 May 2021 @\$180X7 days hicle nos.: YP8562L odel : ISUZU |            | \$     | 1,260.00 |  |
|                  |  | Subtotal : | \$     | 1,260.00 |  |

Remarks:

Total(SGD) \$ 1,260.00

CHEQUE SHOULD BE CROSSED & MADE PAYABLE TO: OKY PTE LTD

No receipt will be issued for cheque payment.

The invoice should be checked and any discrepancy to be notified to the revenue control supervisor within Interest charges at 1.5% per month will be levied on overdue invoices.

This is a computer generated invoice.No signature is required. E & O E

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SMN6149M

**Date of Accident** 

19/04/2021 苗

Reset

### % RESULT & RECEIPT

# **TP Insurer Enquiry**

Insurance AIG Asia Pacific Insurance Pte...

Period of Insurance 16/07/2019 - 15/07/2021

Requested By Chong Kai Ling (GOLDBELL EN...

Requested Date 20/04/2021 17:26

**Payment details** 

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): \$\$2

**General Insurance Association** 

Records Management Centre GST Registration No: **M400017735** 

## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Thursday, 22 April 2021 3:42 PM **To:** YSLIM@ELECTRON.COM.SG

Subject: ACCIDENT INVOLVING SMN 6149M(AIG) AND YQ 519K AT/ALONG INFRONT OF

INDIAN BANK RAFFLES PLACE D'ALMEIDA ST ON 19/04/2021

22 April 2021

Mr Lim Yok Seng [By Email Only]

Dear Sir/Madam,

You Ref: SMN6149M

Our Ref: CC6/AIG21004999/pa3

ACCIDENT INVOLVING SMN 6149M(AIG) AND YQ 519K AT/ALONG INFRONT OF INDIAN BANK RAFFLES PLACE

**D'ALMEIDA ST ON 19/04/2021** 

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from YQ519K against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

7/8/2021 Merimen e-Claims

### **Claim Audit**

|    | AUDIT T                 | DATI                        |  |                                |
|----|-------------------------|-----------------------------|--|--------------------------------|
|    | . On                    | Audit                       | Remarks  | Ву                             |
|    | 21 Apr<br>2021<br>13:24 | Clm Dtl<br>Modified         | Claimant's Name: -> BRIGHTON DRY CLEAN & LAUNDRY F.  | [A] HOW MEI<br>KWAN            |
| 2  | 21 Apr<br>2021<br>13:24 | Clm Veh<br>Model<br>Changed | (204278) ISUZU NMR85UH5A 3.0 D (M).  | [A] HOW MEI<br>KWAN            |
| 3  | 21 Apr<br>2021<br>13:24 | Clm Created                 | Reg No: YQ519K. Acct Date: 2021/04/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Goldbell Engineering Pte Ltd (UBI)  | [A] HOW MEI<br>KWAN            |
| 4  | 21 Apr<br>2021<br>13:24 | Adj Co<br>Assigned          | LKK Auto Consultants Pte Ltd (HQ):   | [A] HOW MEI<br>KWAN            |
| 5  | 21 Apr<br>2021<br>13:24 | Adj Next<br>Rpt<br>Changed  | Next Rpt:Final Rpt.Due Date:2021/04/30   | [A] HOW MEI<br>KWAN            |
| 6  | 21 Apr<br>2021<br>13:24 | Adj<br>Mandate Set          | Approved:0.00.Reinsp:Adj decides.  | [A] HOW MEI<br>KWAN            |
| 7  | 21 Apr<br>2021<br>13:24 | Clm Ins Co<br>Changed       | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)   | [I] Merimen<br>Administrator   |
| 8  | 21 Apr<br>2021<br>13:24 |                             | (19):Fastlane.   | [A] HOW MEI<br>KWAN            |
| 9  | 21 Apr<br>2021<br>13:24 | Adj<br>Adjuster<br>Assigned | [None] -> XING GUO QIANG   | [A] HOW MEI<br>KWAN            |
| 10 | 22 Apr<br>2021<br>13:45 | Video<br>Downloaded         | Downloaded Video - Accident  | [I] MdNoor,<br>Norsiah         |
| 11 | 22 Apr<br>2021<br>15:20 | Video<br>Downloaded         | Downloaded Video - Accident  | [A] CHEW<br>HSIAO TONG         |
| 12 | 29 Apr<br>2021<br>11:50 | Adj<br>Adjuster<br>Assigned | XING GUO QIANG -> MOHD TAUFIKH BIN HAMID   | [A] HOW MEI<br>KWAN            |
| 13 | 28 May<br>2021<br>10:02 | Video<br>Downloaded         | Downloaded Video - Accident  | [A] SIMON<br>HO LEONG<br>CHUAN |
| 14 | 22 Jun<br>2021<br>07:36 | Adj Rpt<br>Initiated        |  | [A] JOANNE<br>LEE KHANG<br>MIN |
| 15 | 22 Jun<br>2021<br>07:36 | Clm Dtl<br>Modified         | Claim Conclusion: -> 3.  | [A] JOANNE<br>LEE KHANG<br>MIN |
| 16 | 22 Jun<br>2021<br>07:36 | Clm Dtl<br>Modified         | JPJ Reg. Date: -> 2019/03/06.  | [A] JOANNE<br>LEE KHANG<br>MIN |
| 17 | 22 Jun<br>2021<br>07:36 | Clm Details<br>Notified     |  | [A] JOANNE<br>LEE KHANG<br>MIN |
| 18 | 25 Jun<br>2021<br>09:01 | Adj<br>Mandate<br>Request   | $ \label{local_constraints}  \text{Cur.Req:} 5435.00\text{:Liability: } 100\%(B26) * \text{Quantum: (a)CORw/GST: } \$4,173.00 + \text{(b)LOR}(7\text{days} \times \$180.00)\text{: } \$1,260.00 + \text{(c)LTA/GIA search fee: } \$2.00 = \text{Total: } \$5,435.00 * 7 \text{ recommendation repair days } 7 * F \text{ or your approval please.} $ | [A] CHEW<br>HSIAO TONG         |
| 19 | 01 Jul<br>2021<br>08:26 | Adj Next<br>Rpt<br>Changed  | Next Rpt:Final Rpt.Due Date:2021/04/30   | [I] MdNoor,<br>Norsiah         |
| 20 | 01 Jul<br>2021<br>08:26 | Adj<br>Mandate Set          | Approved:5435.00.  | [I] MdNoor,<br>Norsiah         |
|    | Dat                     | te From                     | Date To Audit Type None  | Go                             |

### **ACTIVITY**

[22/04/2021 15:36] CHEW HSIAO TONG:
Called OI, Mr Lim. Confirm accident. He stopped at the road side, he has checked before he opened his door, TP suddenly came and he had not time to react and close back the door, thus collision happened. Advised him that based on the accident scenario, liability is not in his favour under MAG. He understand and will let AIG to settle the matter at best. OI is aware of NCD issue.

| Merimen Billi | Merimen Billing for this case - Transaction History |              |          |   |  |        |             |        |  |
|---------------|---|--------------|----------|---|--|--------|-------------|--------|--|
| Bill Ref No   | Bill Date   | Bill Type    | Acc Type | Acc Name                                      | Co Name<br>(Branch)                                | Ref 1  | Ref 2       | Amount |  |
| 2688013       | 21 Apr 2021<br>14:22:19                             | Video Upload | Motor    | AIG Asia<br>Pacific<br>Insurance Pte.<br>Ltd. | AIG Asia<br>Pacific<br>Insurance Pte.<br>Ltd. (SG) | YQ519K | Low, Xianyu | xx.xx  |  |
| 2688019       | 21 Apr 2021   | TP Case      | Motor    | LKK Auto                                      | AIG Asia   | YQ519K | SMN6149M    | 11.00  |  |

|         | 14:30:51                | (Insurer)                |       | Consultants<br>Pte Ltd             | Pacific<br>Insurance Pte.<br>Ltd. (Express) |        |          |       |
|---------|-------------------------|--------------------------|-------|------------------------------------|---|--------|----------|-------|
| 2703128 | 22 Jun 2021<br>07:36:18 | OD/TP Case<br>(Adjuster) | Motor | LKK Auto<br>Consultants<br>Pte Ltd | LKK Auto<br>Consultants<br>Pte Ltd (HO)     | YQ519K | SMN6149M | 11.00 |