

RE: accident involving SBS Transit bus SBS6184P and vehicle no: YN1491P had taken place at/Along X junction btw Whitley Rd & Bukit Timah Rd on 09/04/2021. (DM21HO00565-JG)

Joel Goh <joel.goh@eqinsurance.com.sg>

Fri 17/9/2021 1:20 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

1 attachments (198 KB)

Official CBR.pdf;

Dear Denise

Attached breakdown received from SBS.

Announcement

-
In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-

00 Tower Block MND

Complex Singapore

069110

did 65 6500 6772 | tel 65

6223 9433 ext 772 |

fax 65 6223 4190

www.eqinsurance.com.sg

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, 17 September 2021 11:40 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Joel Goh <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Subject: Re: accident involving SBS Transit bus SBS6184P and vehicle no: YN1491P had taken place at/Along X junction btw Whitley Rd & Bukit Timah Rd on 09/04/2021. (DM21HO00565-JG)

Dear Joel,

We did not receive any estimate from them. Able to forward LOD for review?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 15 September 2021 4:59 pm

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Subject: RE: accident involving SBS Transit bus SBS6184P and vehicle no: YN1491P had taken place at/Along X junction btw Whitley Rd & Bukit Timah Rd on 09/04/2021. (DM21HO00565-JG)

Dear Joel,

Thank you for your email.

Dear Denise,

Kindly assist.

FYNA Our Ref : CS/EQI21004998/Gtf3

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 15 September, 2021 4:55 PM
To: 'assignments' <assignments@lkkauto.com>
Subject: RE: accident involving SBS Transit bus SBS6184P and vehicle no: YN1491P had taken place at/Along X junction btw Whitley Rd & Bukit Timah Rd on 09/04/2021. (DM21HO00565-JG)

Dear LKK

Please advise if this survey report is ready.
We have received LOD from SBS

Announcement

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Best Regards,
Joel Goh

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From: Joel Goh
Sent: Wednesday, 21 April 2021 9:19 AM
To: 'assignments' <assignments@lkkauto.com>
Subject: RE: accident involving SBS Transit bus SBS6184P and vehicle no: YN1491P had taken place at/Along X junction btw Whitley Rd & Bukit Timah Rd on 09/04/2021. (DM21HO00565-JG)

Dear LKK

Attached insured's accident report for your attention.

Announcement

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Best Regards,
Joel Goh

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From: Joel Goh

Sent: Wednesday, 21 April 2021 9:17 AM

To: 'Yao Tianhao' <yaoth@sbstransit.com.sg>

Cc: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Ang Kiat Siang <angkiats@sbstransit.com.sg>; Aw Boon Huan <awbh@sbstransit.com.sg>; Zakaria Bin Ahmad <zakaria@sbstransit.com.sg>; Jumahat Bin Munasar <jumahat@sbstransit.com.sg>; Ang Chong Boon <angcb@sbstransit.com.sg>; Norlela Binte Ahmad Yusoff <norlelabay@sbstransit.com.sg>; 'assignments' <assignments@lkkauto.com>

Subject: RE: accident involving SBS Transit bus SBS6184P and vehicle no: YN1491P had taken place at/Along X junction btw Whitley Rd & Bukit Timah Rd on 09/04/2021. (DM21HO00565-JG)

Without Prejudice

Save As To Cost

Dear Tianhao

Thank you for your confirmation.
We will arrange accordingly.

Dear LKK

Please assist on this PRS.

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Best Regards,

Joel Goh

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From: Yao Tianhao <yaoth@sbstransit.com.sg>

Sent: Wednesday, 21 April 2021 8:33 AM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Ang Kiat Siang <angkiats@sbstransit.com.sg>; Aw Boon Huan <awbh@sbstransit.com.sg>; Zakaria Bin Ahmad

<zakaria@sbstransit.com.sg>; Jumahat Bin Munasar <jumahat@sbstransit.com.sg>; Ang Chong Boon <angcb@sbstransit.com.sg>; Norlela Binte Ahmad Yusoff <norlelabay@sbstransit.com.sg>

Subject: Re: accident involving SBS Transit bus SBS6184P and vehicle no: YN1491P had taken place at/Along X junction btw Whitley Rd & Bukit Timah Rd on 09/04/2021. (DM21HO00565-JG)

Hi Joel,

We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.

Tks,
Tianhao

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From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, April 21, 2021, 7:57 AM
To: Yao Tianhao
Cc: Linda Yeung Fook Mooi; Ang Kiat Siang; Aw Boon Huan; Zakaria Bin Ahmad; Jumahat Bin Munasar; Ang Chong Boon; Norlela Binte Ahmad Yusoff
Subject: RE: accident involving SBS Transit bus SBS6184P and vehicle no: YN1491P had taken place at/Along X junction btw Whitley Rd & Bukit Timah Rd on 09/04/2021. (DM21HO00565-JG)

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Without Prejudice
Save As To Costs

Dear Tianhao

We shall be appointing our surveyor to attend to the pre-repair survey of your client’s vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Best Regards,
Joel Goh

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From: Yao Tianhao <yaoth@sbstransit.com.sg>**Sent:** Tuesday, 20 April 2021 7:25 PM**To:** EQI PRS <EQIPRS@eqinsurance.com.sg>**Cc:** Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Ang Kiat Siang <angkiats@sbstransit.com.sg>; Aw Boon Huan <awbh@sbstransit.com.sg>; Zakaria Bin Ahmad <zakaria@sbstransit.com.sg>; Jumahat Bin Munasar <jumahat@sbstransit.com.sg>; Ang Chong Boon <angcb@sbstransit.com.sg>; Norlela Binte Ahmad Yusoff <norlelabay@sbstransit.com.sg>**Subject:** accident involving SBS Transit bus SBS6184P and vehicle no: YN1491P had taken place at/Along X junction btw Whitley Rd & Bukit Timah Rd on 09/04/2021.

Dear EQ,

PLS REPLY ALL IN EMAIL

Please be informed that an accident involving SBS Transit bus SBS6184P and vehicle no: YN1491P had taken place at/Along X junction btw Whitley Rd & Bukit Timah Rd on 09/04/2021.

2. TAC report was lodged, the Report number is: W/1649/2021. BC reported on 14/04/2021.

Kindly let us know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you within the next 2 working days, we shall proceed to repair our vehicle without further notice to you.

*** We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

TO ARRANGE FOR THE INSPECTION:**PLS CALL**SBST Workshop:

4. Workshop Address: **Hougang Depot 4, Defu Avenue 1 Singapore 539536**

5. Name of Contact person (s): Aw Boon Huan, Zakaria Bin Ahmad, Jumahat Bin Munasar, Mohamed Hairi Bin Haron, Mohammad Hafiq Bin Rahamat

6. Office number: 63837815, 6383 6942, 6383 7819.

7. Email of contact person: awbh@sbstransit.com.sg

ansit.com.sg, zakaria@sbstransit.com.sg, jumahat@sbstransit.com.sg, mhairibh@sbstransit.com.sg, mhafiqbr@sbstransit.com.sg

Thanks and Regards,

Tianhao

Bus Safety (Investigation)

SBS Transit Ltd

DID: 6383 7267

Fax: 6283 1393

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9/23/21, 4:14 PM

Mail - Denise Tay (LKKAuto) - Outlook

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SBS Transit Ltd [Registration No. 199206653M]

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