

Veron Chen (LKKAUTO)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Wednesday, 21 April 2021 9:01 AM
To: Adeline Soh
Cc: Admin-D (LKKAUTO); assignments; SUR
Subject: RE: For your ref : SMS7404T ; Sompo ref : CMTD2101226/GPL ; Accident involving SMS7404T and SMH1689K on 19/04/2021 along Clementi Road

Dear Ms Soh,

Thank you for your email confirmation below, that there was prior collision by SMH1689K and your vehicle, SMS7404T did not push SMH1689K forward and we will convey this to our surveyor.

By email copy to M/s LKK AUTO,

Please take note for this case, pre-repair inspection of SMH1689K, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

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From: Adeline Soh <soh_adeline2003@yahoo.com.sg>

Sent: Tuesday, April 20, 2021 9:33 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Re: For your ref : SMS7404T ; Sompo ref : CMTD2101226/GPL ; Accident involving SMS7404T and SMH1689K on 19/04/2021 along Clementi Road

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,
Please see my reply below in brackets.

Sent from my iPhone

On 20 Apr 2021, at 11:36 AM, Gnoh, Pau Loong <PaulLoong.Gnoh@sompo.com.sg> wrote:

Dear Ms Soh,

Thank you for your email and we note your e-file report and photos as attached within.

In order for us to refute third party prior collision damages, we would appreciate your reply below :

- Please forward us any footage for this accident (sorry don't have, didn't manage to retrieve in time)
-
- Please confirm that the contact between your vehicle, SMS7404T and SMH1689K was slight and did not push forward to hit SMX3254J
(Yes, confirmed)
- Please confirm that there was already prior collision between SMH1689K and SMX3254J
(Yes, confirmed)

In the meantime, we provide the third party damage photos below as requested.





Best Regards

Gnoh Pau Loong

Claims Division

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<image001.png>

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<image002.png>

or

<image003.png>

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From: Adeline Soh <soh_adeline2003@yahoo.com.sg>

Sent: Tuesday, April 20, 2021 11:25 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Re: For your ref : SMS7404T ; Sompo ref : CMTD2101226/GPL ; Accident involving SMS7404T and SMH1689K on 19/04/2021 along Clementi Road

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Is obvious that the driver of SMH6189K is being dishonest.

- 1) Did he provide photo of his damaged vehicle ?
- 2) Did receive our photos ?

Sent from my iPhone

On 20 Apr 2021, at 10:33 AM, Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Ms Soh,

With reference above, we are the insurer for your vehicle, SMS7404T and we would appreciate if you could forward us any footage, scene photos for this accident.

We note in your e-file report, that the contact between both vehicles for SMS7404T and SMH1689K is very slight and did not push SMH1689K.

However, we have now receive the third party claim notification of SMH1689K and as screenshot below of the statement and sketch, allege that this is a chain collision.

In view of this, we enclose below our letter to you to notify you of this third party claim and we seek your assistance in the following :

- Please forward us any footage, scene photos for this accident
- Please confirm that the contact between your vehicle, SMS7404T and SMH1689K was slight and did not push forward to hit SMX3254J

- Please confirm that there was already prior collision between SMH1689K and SMX3254J

We await your assistance above, thank you.

<image004.png>

<image005.png>

<image006.png>

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555

<image001.png>

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