

**Veron Chen (LKKAuto)**

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**From:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Sent:** Tuesday, 20 April 2021 4:29 PM  
**To:** Chew Goon Motor(ad3)  
**Cc:** chewgoon@singnet.com.sg; Eric; Teo, Grace  
**Subject:** RE: Please forward footage ; RE: PRI \ CMTD2101226/GPL - SMH1689K Claiming Against Your Insured: SMS7404T Accident Date: 19.04.2021

Dear Sir / Madam,

With reference to your email below, it is unfortunate that your client's private hire vehicle did not have the recording although there is in-car camera.

We wish to highlight for this case, that there was prior collision between your client's vehicle, SMH1689K and SMX3254J. Our insured then had a slight contact to your clients rear right area.

We enclose below our insured's sketch, statement and scene photos below for your easy reference.

In view of this, we wish to inform that this is not a chain collision as what your client allege and we will survey the damage of the rear right as stated by our insured.

As the same time, we wish to inform that our insured's rights are expressly reserved in this matter.

Please revert for the survey to be conducted on a without prejudice and without admission of liability basis, thank you.

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 19.04.21 @ around 9.05am, I was on  
elementi Road towards city direction.  
In front Involving Vehicle A No: SMX 3254.  
Vehicle A had collided onto vehicle B  
front and collided onto vehicle B rear.  
this accident. Both vehicle B & m

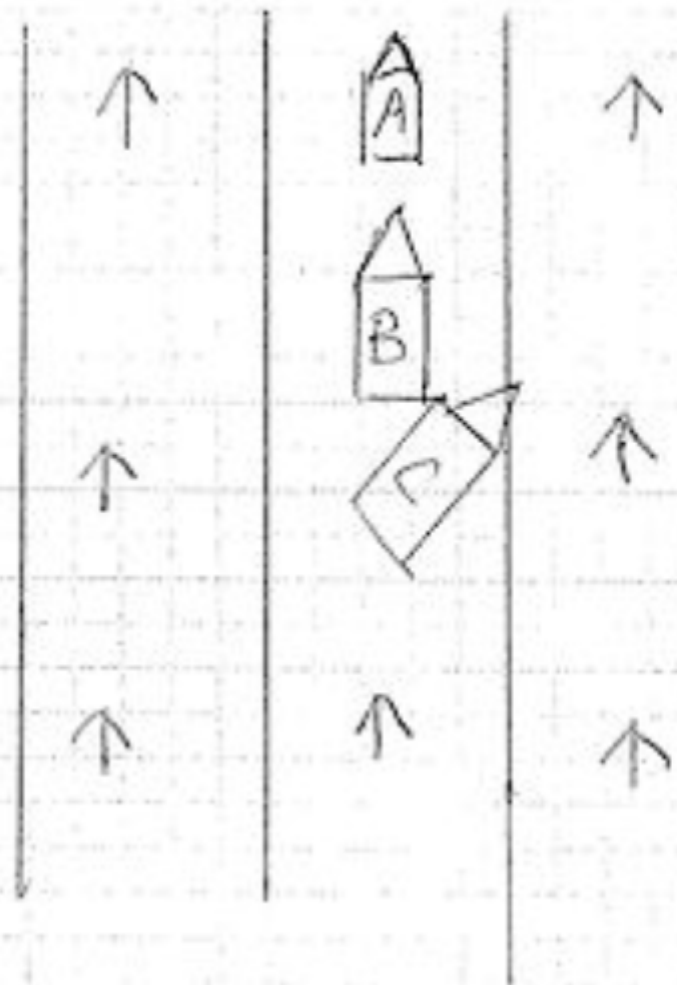
# SKETCH PLAN

(City)  
Clementi Road

A: SMX 3254J

B: SMH 1689K

C: SMS 7404T









Best Regards  
**Gnoh Pau Loong**  
Claims Division  
D: 6329 5217 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

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**From:** Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>  
**Sent:** Tuesday, April 20, 2021 3:08 PM  
**To:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Cc:** chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>  
**Subject:** RE: Please forward footage ; RE: PRI \ CMTD2101226/GPL - SMH1689K Claiming Against Your Insured: SMS7404T Accident Date: 19.04.2021

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

No video.

**Thanks & Regards,**  
Kelly

**Chew Goon Motor**  
Blk 10, Ang Mo Kio Ind Park 2A,  
Ave 5 #01-15 , 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6484 1626  
Fax : 6484 0465

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**From:** [Gnoh, Pau Loong](#)  
**Sent:** Tuesday, 20 April 2021 10:04 AM  
**To:** [Chew Goon Motor\(ad3\)](#)  
**Cc:** [chewgoon@singnet.com.sg](#); [Eric](#); [Teo, Grace](#)  
**Subject:** Please forward footage ; RE: PRI \ CMTD2101226/GPL - SMH1689K Claiming Against Your Insured: SMS7404T Accident Date: 19.04.2021  
**Importance:** High

Dear Kelly,

With reference above, please forward the footage for this case, thank you.



Best Regards  
**Gnoh Pau Loong**  
Claims Division  
D: 6329 5217 | T: 6461 6555



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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Monday, April 19, 2021 4:17 PM

**To:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Cc:** [chewgoon@singnet.com.sg](mailto:chewgoon@singnet.com.sg); Eric <[eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg)>

**Subject:** PRI \ CMTD2101226/GPL - SMH1689K Claiming Against Your Insured: SMS7404T Accident Date: 19.04.2021

Our Reference: CMTD2101226/GPL

Your Reference: SMH1689K

**Without Prejudice**  
**EMAIL ONLY**

Date: 19/04/2021

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S CHEW GOON MOTOR**

Dear Kelly,

**ACCIDENT INVOLVING SMS7404T & SMH1689K ON 19.04.2021**

We refer to your Notice of Accident dated 19/04/2021.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/ [PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	

	Lawrence Ng	
	Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

**[Working From Home with effect from 06 April 2020]**

Best Regards  
**Grace Teo**  
 Claims Division  
 D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**  
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**From:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>  
**Sent:** Monday, April 19, 2021 3:53 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Cc:** [chewgoon@singnet.com.sg](mailto:chewgoon@singnet.com.sg); Eric <[eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg)>  
**Subject:** SMH1689K Claiming Against Your Insured: SMS7404T Accident Date: 19.04.2021

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Vehicle SMH1689K is lying at our workshop.

Could you provide us with a list of 10 surveyors name.

Please advise.

Thanks & Regards,  
Kelly

**Chew Goon Motor**

Blk 10, Ang Mo Kio Ind Park 2A,

Ave 5 #01-15 , 16 & 17,

Ang Mo Kio Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465

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