

Veron Chen (LKKAUTO)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Wednesday, 21 April 2021 9:04 AM
To: Admin-D (LKKAUTO); assignments; SUR
Cc: Teo, Grace
Subject: Please exclude front damage for SMH1689K ; RE: LKK/KK \ CMTD2101226/GPL - SMH1689K Claiming Against Your Insured: SMS7404T Accident Date: 19.04.2021
Attachments: RE: For your ref : SMS7404T ; Sompo ref : CMTD2101226/GPL ; Accident involving SMS7404T and SMH1689K on 19/04/2021 along Clementi Road; RE: Please forward footage ; RE: PRI \ CMTD2101226/GPL - SMH1689K Claiming Against Your Insured: SMS7404T Accident Date: 19.04.2021
Importance: High

Dear M/s LKK AUTO,

Following up from the email below and as captioned, please exclude the front damage of SMH1689K as enclose emails from insured, to M/s CHEW GOON, that there was prior collision for the front damages and Sompo will only handle the rear portion, thank you.

Best Regards
Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623
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From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, April 21, 2021 7:47 AM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: LKK/KK \ CMTD2101226/GPL - SMH1689K Claiming Against Your Insured: SMS7404T Accident Date: 19.04.2021

Hi LKK,

Attached herewith both reports.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Teo, Grace

Sent: Wednesday, April 21, 2021 7:44 AM

To: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>; Gnoh, Pau Loong <Pauloong.Gnoh@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: LKK/KK \ CMTD2101226/GPL - SMH1689K Claiming Against Your Insured: SMS7404T Accident Date: 19.04.2021

Without Prejudice

Our Reference: CMTD2101226/GPL

Your Reference: SMH1689K

Hi Kelly,

We refer to your email reply of 20.04.2021.

We will appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SMH1689K** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Tuesday, April 20, 2021 4:55 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: RE: PRI \ CMTD2101226/GPL - SMH1689K Claiming Against Your Insured: SMS7404T Accident Date: 19.04.2021

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Dear Grace,

According to your list, we prefer **LKK Auto Consultants** to survey the vehicle.

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	√

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: [Teo, Grace](#)

Sent: Monday, 19 April 2021 4:17 PM

To: [Chew Goon Motor\(ad3\)](#); [Claims - Motor Survey](#); [Gnoh, Pau Loong](#)

Cc: chewgoon@singnet.com.sg; [Eric](#)

Subject: PRI \ CMTD2101226/GPL - SMH1689K Claiming Against Your Insured: SMS7404T Accident Date: 19.04.2021

Our Reference: CMTD2101226/GPL

Your Reference: SMH1689K

Without Prejudice
EMAIL ONLY

Date: 19/04/2021

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S CHEW GOON MOTOR

Dear Kelly,

ACCIDENT INVOLVING SMS7404T & SMH1689K ON 19.04.2021

We refer to your Notice of Accident dated 19/04/2021.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/PauLoong.Gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	√
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

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From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Monday, April 19, 2021 3:53 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: SMH1689K Claiming Against Your Insured: SMS7404T Accident Date: 19.04.2021

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Dear Sir/Mdm,

Vehicle SMH1689K is lying at our workshop.
Could you provide us with a list of 10 surveyors name.

Please advise.

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

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