

## Veron Chen (LKKAUTO)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Wednesday, 5 May 2021 5:24 PM  
**To:** Veron Chen (LKKAUTO); Admin-D (LKKAUTO); Cecilia Low; SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D202257/C02/GX4562J/TANKL / FW: OUR REF : 2104-21 // YOURREF : GX4562J ACCIDENT INVOLVING GX4562J AND SJV3650U

Dear Veron,

Merimen created.

Thank you.

### **NOTICE :**

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Wednesday, May 5, 2021 5:10 PM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D202257/C02/GX4562J/TANKL / FW: OUR REF : 2104-21 // YOURREF : GX4562J ACCIDENT INVOLVING GX4562J AND SJV3650U

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Dear Cecilia,

Kindly create claim in merimen

PERODUA MYVIEZI  
2010/298cc

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 21 April 2021 8:49 AM

**To:** 'Cecilia Low' <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Tan Kah Leong' <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D202257/C02/GX4562J/TANKL / FW: OUR REF : 2104-21 // YOURREF : GX4562J ACCIDENT INVOLVING GX4562J AND SJV3650U

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Sent:** Tuesday, 20 April, 2021 5:05 PM

**To:** Darren <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D202257/C02/GX4562J/TANKL / FW: OUR REF : 2104-21 // YOURREF : GX4562J ACCIDENT INVOLVING GX4562J AND SJV3650U

**Without Prejudice**

Dear Sirs

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection. Kindly liaise with our appointed motor surveyor for the inspection.

Thank you.

**Cecilia Low (Ms)**

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Darren <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Sent:** Tuesday, 20 April 2021 4:50 PM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D202257/C02/GX4562J/TANKL / FW: OUR REF : 2104-21 // YOURREF : GX4562J ACCIDENT INVOLVING GX4562J AND SJV3650U

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WITHOUT PREJUDICE

Dear Cecilia,

We refer to the list below, it is not acceptable.

We would like to propose to use one of the surveyors mentioned below

PRECISE APPRAISAL

ST APPRAISAL

CL APPRAISAL

Darren

Teamwork Garage Pte Ltd

53 Ubi Avenue 1

#01-24/#01-34 Paya Ubi Industrial Park

Singapore 408934

Tel: 68442475

Fax: 68442474

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**From:** [Cecilia Low](#)

**Sent:** Tuesday, 20 April 2021 4:12 PM

**To:** [Chong Boon Sen](#); [TEAMWORK](#); [Tan Kah Leong](#)

**Cc:** [Claims Dept of CTI](#)

**Subject:** RE: SNM21D202257/C02/GX4562J/TANKL / FW: OUR REF : 2104-21 // YOURREF : GX4562J ACCIDENT INVOLVING GX4562J AND SJV3650U

**Without Prejudice**

Dear Sirs

Please let us have a copy of your client's accident statement, if the same had not been furnished to us earlier.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK	FTA
Adrian Ling	Ben Chua
Kenneth Kong	Chow Bo Xiong
Marcus Chua	Gary Soon
Mohd Taufikh	Henry Ng
Steve Chen	Ng You Han

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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**Cecilia Low (Ms)**

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Tuesday, 20 April 2021 3:56 PM

**To:** TEAMWORK <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>; Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D202257/C02/GX4562J/TANKL / FW: OUR REF : 2104-21 // YOUR REF : GX4562J ACCIDENT INVOLVING GX4562J AND SJV3650U

Without Prejudice  
Save as to costs

Dear Cecilia,

Please conduct PRS for SJV3650U **(INSURED NOT REPORTED)**.

Note: officer in charge –Tan Kah Leong 63896193.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** TEAMWORK <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>  
**Sent:** Tuesday, 20 April 2021 10:58 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** TEAMWORK <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>  
**Subject:** OUR REF : 2104-21 // YOUR REF : GX4562J ACCIDENT INVOLVING GX4562J AND SJV3650U

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WITHOUT PREJUDICE

OUR REF : 2104-21  
YOUR REF : GX4562J

Dear Sir / Madam,  
PRE-REPAIR INSPECTION FOR SJV3650U  
ACCIDENT INVOLVING GX4562J AND SJV3650U ON 17.04.2021.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors.

Thank you and have a nice day.

Regards,

**Shu Shan**

Teamwork Garage Pte Ltd

Blk 53 Ubi Avenue 1

#01-24/34

Paya Ubi Industrial Park

Singapore 408934

Tel: 6844 2475

Fax:6844 2474