

## **Shiau Chan (LKKAUTO)**

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 11 June 2021 12:25 PM  
**To:** 'Jaime Tay'; SUR  
**Subject:** RE: Third Party Claim Involving GBK5035K & GBB6542D on 17.04.2021 // EQI REF: DM21HO00613/JT

Dear Jaime,

Please be informed that we have inspected the vehicle GBK 5035K on 10/06/2021.

We are pending for estimate from repairer.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 20 April 2021 5:56 PM  
**To:** 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: Third Party Claim Involving GBK5035K & GBB6542D on 17.04.2021 // EQI REF: DM21HO00613/JT

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Tuesday, 20 April, 2021 4:40 PM  
**To:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Third Party Claim Involving GBK5035K & GBB6542D on 17.04.2021 // EQI REF: DM21HO00613/JT

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Grace,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS assignment on WP basis. Insured has not reported.**

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>

**Sent:** Tuesday, 20 April 2021 4:02 pm

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Subject:** RE: Third Party Claim Involving GBK5035K & GBB6542D on 17.04.2021 // EQI REF: DM21HO00613/JT

Dear Jaime

Thank you for your email.

We select LKK Auto Consultants to survey our client vehicle.

Please let us have the liability once your insured has reported.

Thank you

Regards,  
Grace Chin  
Modern Automotive Pte Ltd  
Blk 3023-A, Ubi Road 1 #01-61  
Singapore 408717

**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Sent:** Tuesday, 20 April 2021 3:55 pm

**To:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>

**Subject:** RE: Third Party Claim Involving GBK5035K & GBB6542D on 17.04.2021 // EQI REF: DM21HO00613/JT

## **Without Prejudice Save As To Costs**

Dear Sir,

Our insured has not reported the accident. We are not able to comment on liability.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Fax: 6284 1539  Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
<b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108

7) <b>JP Knights Pte Ltd</b>  Tel: 63450068  Fax: 63445328	8) <b>Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070
9) <b>Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432	10) <b>Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Regards,

Jaime Tay  
Executive | Claims



**EQ Insurance Company Limited**

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did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>  
**Sent:** Tuesday, 20 April 2021 3:27 pm  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Subject:** Re: Third Party Claim Involving GBK5035K & GBB6542D on 17.04.2021

Dear Sir

We refer to the above matter.

Kindly advise liability of the above accident as follow:

Your Insured: GBB6542D

Our Insured: GBK5035K

DOA: 17.04.2021

We enclosed herewith our client report for your perusal and kindly appoint surveyor to survey our client vehicle asap.

Thank you

Regards,  
Grace Chin  
Modern Automotive Pte Ltd  
Blk 3023-A, Ubi Road 1 #01-61  
Singapore 408717

Tel: 6748 4422

Fax: 6747 6720