

Veron Chen (LKKAuto)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Monday, 14 June 2021 3:22 PM
To: Admin-D (LKKAuto); Admin A; Mei Kwan (LKKAuto)
Subject: RE: Claims ref no. CDMPG21000693 SLM2910A-(PRE-INSPECTION) ; YOUR REF : SMX6822A -DOA ON 09/04/2021

Dear LKK,

Insured adamant that the damage on the third party vehicle was before the accident.

He wants to challenge the cost of repair.

Kindly advise any paint transfer or photo to show insured that the damage was caused by the insured driver.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

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From: ERGO Insurance Pte. Ltd. (Claims Department)

Sent: Tuesday, 20 April 2021 2:11 pm

To: Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Admin A (admin-a@lkkauto.com) <admin-