



LETTER OF DEMAND

Your Ref: CC3/AG21004944/pa 3

Our Ref: SME 43457

To: ATG

Dear Sirs,

ACCIDENT INVOLVING SME 43457 & GBK 8166X ON 19/04/2021

We are claiming on behalf of our client Joshua Poh Eng Heng

owner of vehicle number SME 43457 involved in accident on 19/04/2021

with vehicle GBK 8166X along/at openspace carpark in front B1K 566/564

Description of claims:

Cost of Repairs \$ 7794.30 (incl 7% GST)

Loss of Use/Rental \$ - X - Days = \$ 8KW (incl 7% GST)

Search Fee \$ 745 (incl 7% GST)

Miscellaneous Fee \$ - (incl 7% GST)

TOTAL \$ 7801.75 (incl 7% GST)

We are claiming in full and final settlement of \$ 7801.75
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this 27/05/2021

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
JOSHUA
POH ENG HENG
566 PASIR RIS STREET 51
#10-114
Singapore 510566

Document no. 12033109921
Document date 12-05-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021015657/ 1
Job order date 23-04-2021
Service Advisor SHU SHI TANG

License plate SME4345Z	Model code 5E33BD	First registration 28-09-2018	VIN TMBBP7NE4J0329934	Model Octavia Ambition 1.0 I TSI 85kW DSG	Mileage 47,653
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
5E0807221N	Cover For FRT BUMPER	1	pcs.	1,371.14	#1	1,371.14	1,467.12
5E0919485G	Sensor bracket	1	pcs.	12.93	#1	12.93	13.84
5E0919486G	Sensor bracket	1	pcs.	12.93	#1	12.93	13.84
5E0919485F	Sensor bracket	1	pcs.	12.93	#1	12.93	13.84
5E0919486F	Sensor bracket	1	pcs.	12.93	#1	12.93	13.84
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	78.91	#1	78.91	84.43
D 822150A1	Bonding Agent For Plastic	1	pcs.	62.81	#1	62.81	67.21
5E2941016C	Halogen He H/LAMP RH OS CD 26/4/21	1	pcs.	959.00	#1	959.00	1,026.13
5E0821106C	Fender RH	1	pcs.	616.26	#1	616.26	659.40
N 90959602	Riveted Cap Nut	4	pcs.	2.23	#1	8.92	9.54
5E0821142A	Fender - B FENDER BRACKET RH	1	pcs.	95.63	#1	95.63	102.32
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	SPRAY PAINT	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT DOA: 19/04/2021 TP VEH: GBK8166X SURVEY BY: RASUL LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	6,524.39	7%	509.91	7,284.39	7,794.30
Total	760.00	6,524.39		509.91	7,284.39	7,794.30



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
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GST No.: M200985052



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Dealer	30001
Job order number	2021015657/ 1
Job order date	23-04-2021
Service Advisor	SHU SHI TANG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
JOSHUA
POH ENG HENG
566 PASIR RIS STREET 51
#10-114
Singapore 510566

License plate	Model code	First registration	VIN	Model	Mileage
SME4345Z	5E33BD	28-09-2018	TMBBP7NE4J0329934	Octavia Ambition 1.0 I TSI 85kW DSG	47,653

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Apr 2021 / 16:01:01

Receipt Date/Time : 19 Apr 2021 / 16:01:01

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210419-002805

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBK8166X As at 19 Apr 2021/11:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBK8166X Enquiry Fee 20210419160002769713	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	512972XXXXXX6171		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, JOSHUA POH ENG HENG (the third party claimant) of BLK 566 PACIF RIS ST. 51 #10-114 S/510566 (address), owner of SME 4345Z (vehicle no.) hereby authorize _____ (“the workshop”) to act for me with respect to my claim for repair costs and/or rental and/or loss of use (“claim”) for my vehicle no SME 4345Z that was damaged pursuant to the accident which occurred on 19. 4. 2021 (date) along CARTARK IN FRONT BLK 566/564 ST. 5 PACIF RIS (location) involving vehicle no/s 9BK 8166X (“the accident”).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this _____ (day) of _____ (month) 20____ (year)

x *Joshua*

Signed by “the third party claimant”
(with chop if applicable)


81090001

Signed by “the workshop”
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, _____ ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ _____ (Repair Cost), S\$ _____ (Loss of Use/Rental), S\$ _____ (Disbursement) for vehicle no. SM6 4345Z that was damaged pursuant to the accident which occurred on 19/4/2011 (date) along CAR PARK BLK 566/564 ST. 5 PAIR TRIS (location) involving vehicle no/s SM6 4345Z. This is pursuant to the inspection conducted on _____ (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner JOSHUA POH ENG HENG ("the third party claimant") of vehicle no. SM6 4345Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SM6 4345Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of _____ (month) 20____ (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

