

Re: [EXT] Re: LOD FOR ACCDT INVOLVING SME4345Z & GBK8166X ON 19.4.2021 ***
LKK REF: CC3/AIG21004944/pa3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 18/6/2021 12:36 PM

To: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

 1 attachments (195 KB)

DV_SME4345Z.pdf;

Without Prejudice

Hi Meiy,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 7,794.30 (payable to Volkswagen Group Singapore Pte Ltd)
2. Loss of Rental (6days x \$80.00)(w/GST)	\$ 513.60 (payable to BKW Rent A Car Pte Ltd)
3. LTA/GIA Search Fee	\$ 7.45 (payable to Volkswagen Group Singapore Pte Ltd)
Total	\$ 8,315.35

Please duly sign the DV enclosed and return to us for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Saturday, 5 June 2021 1:05 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: RE: [EXT] Re: LOD FOR ACCDT INVOLVING SME4345Z & GBK8166X ON 19.4.2021 *** LKK REF: CC3/AIG21004944/pa3

Thanks Hsiao Tong and please help to expedite 😊

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>

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GROUP SINGAPORE



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Internal

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 5 June 2021 12:38 PM

To: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

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Without Prejudice

Dear Sirs/Mdm,

We are seeking mandate from AIG and will get back to you asap.

Kindly bears with us for time being.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

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Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Saturday, 5 June 2021 11:56 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: RE: LOD FOR ACCDT INVOLVING SME4345Z & GBK8166X ON 19.4.2021 *** LKK REF: CC3/AIG21004944/pa3

Good Morning Hsiao Tong,

Any update ?

Thanks and Best Regards,

Meiy

Insurance Service Advisor

Aftersales

Volkswagen Group Singapore Pte Ltd

247 Alexandra Road

Singapore 159934

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From: Wong Meiy (VGS - SG/Singapore)
Sent: Monday, 31 May 2021 2:13 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: LOD FOR ACCDT INVOLVING SME4345Z & GBK8166X ON 19.4.2021 *** LKK REF: CC3/AIG21004944/pa3

Dear Hsiao Tong,

Noted and please help to expedite ,Thank you.

Thanks and Best Regards,

Meiy
 Insurance Service Advisor
 Aftersales

Volkswagen Group Singapore Pte Ltd
 247 Alexandra Road
 Singapore 159934

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 27 May 2021 8:21 AM
To: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: [EXT] RE: LOD FOR ACCDT INVOLVING SME4345Z & GBK8166X ON 19.4.2021 *** LKK REF: CC3/AIG21004944/pa3

Without Prejudice

Hi Meiy,

We acknowledge receipt of your email dated 25/05/2021.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Tuesday, 25 May 2021 8:38 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: LOD FOR ACCDT INVOLVING SME4345Z & GBK8166X ON 19.4.2021 *** LKK REF: CC3/AIG21004944/pa3

Dear Hsiao Tong,

LOD as attached for your kind action ,Thank you.

Thanks and Best Regards,

Meiy

Insurance Service Advisor

Aftersales

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