

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Friday, 24 February 2023 10:54 AM
To: Meng Yan (LKK Auto); 'MTPRI'; assignments; SUR
Cc: 'Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)'; 'Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)'; 'Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA)'
Subject: RE: PRI for YQ3011M [JLC.2231.2021.PD(A)] - Our Insured: SG1734Y on 16/4/21 (NR)

Dear Hua Yen,

Please be informed that we are unable to conduct the inspection for YQ 3011M after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 20 April 2021 11:32 AM
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)' <ChanSiauChin@smrt.com.sg>; 'Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)' <TanWeiTeck@smrt.com.sg>; 'Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA)' <FooChitYan@smrt.com.sg>
Subject: RE: PRI for YQ3011M [JLC.2231.2021.PD(A)] - Our Insured: SG1734Y on 16/4/21 (NR)

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 20 April, 2021 10:25 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>
Subject: FW: PRI for YQ3011M [JLC.2231.2021.PD(A)] - Our Insured: SG1734Y on 16/4/21 (NR)

Ref: TBA

Dear LKK,

Kindly survey on "Without Prejudice" basis.

TP: YQ3011M
Insured: SG1734Y
Workshop: 7 GARAGE

Thank you.

Regards,

Hua Yen
Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: onghuayen@smrt.com.sg | www.smrt.com.sg



From: Caroline Cabrera [<mailto:Caroline@msfirstcapital.com.sg>]
Sent: 19 April 2021 15:49
To: MTPRI
Cc: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses); Esther Lim; ADMIN@JOHNLAUNCHAMBERS.COM
Subject: PRI for YQ3011M [JLC.2231.2021.PD(A)] - Our Insured: SG1734Y on 16/4/21 (NR)

Dear Hua Yen,

For PRI

Thank you & Regards,
Caroline Cabrera
Motor Claims

MS First Capital Insurance Ltd
36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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and notify the sender immediately by return e-mail.*

*As a response to the COVID19 outbreak, we are observing staggered working hours
and some of us are on Work From Home arrangement.
However, we are actively working to support our clients and partners.
We have access to e-mails and will work to respond in a timely manner.*

We appreciate your kind understanding. Stay safe.

From: Aini Binte <Aini@msfirstcapital.com.sg>
Sent: Monday, April 19, 2021 12:24 PM
To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>
Subject: FW: PRI - YQ3011M OUR REF: JLC.2231.2021.PD(A)

Dear Carol

PRI - SG1734Y/SMRT BUSES/NR

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

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us are on Work From Home arrangement. However, we are actively working to support our
clients and partners. We have access to e-mails and will work to respond in a timely manner.*

We appreciate your kind understanding. Stay safe.

From: ADMIN@JOHNLAUNCHAMBERS.COM <ADMIN@JOHNLAUNCHAMBERS.COM>
Sent: Monday, April 19, 2021 11:52 AM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Subject: PRI - YQ3011M OUR REF: JLC.2231.2021.PD(A)

WITHOUT PREJUDICE

OUR REF: JLC.2231.2021.PD(A)
YR REF: TO BE ADVISED
OUR VEH: YQ3011M

YR VEH: SG1734Y

DOA: 16/04/2021

LOC: ALONG KAMPUNG BARU ROAD BEFORE JUNCTION OF TELOK BLANGAH RD

19.04.2021

MS FIRST CAPITAL INSURANCE LTD

BY EMAIL

36, ROBINSON ROAD,
#16-01 CITY HOUSE
SINGAPORE 068877.

**ACCIDENT INVOLVING MOTOR VEHICLES YQ3011M AND SG1734Y ALONG KAMPUNG BARU ROAD
BEFORE JUNCTION OF TELOK BLANGAH RD
ON 16.04.2021.**

Dear Sir/Madam,

We act for the owner of the vehicle no. YQ3011M

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

7 GARAGE

2, Yishun Industrial St 1,
#02-06 Northpoint Bizhub
Singapore 768159
Person-In-Charge: Steven
Mobile Number: 8611 8899

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

Regards

JOLENE

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
DID: 88201169
FAX: 65926985

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