



# TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

PAGE: 1

M/S : AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 SHENTON WAY #07-16  
AIG BUILDING  
SINGAPORE 079120

ATTN : MOTOR CLAIM DEPT

TEL : 6419 3000 FAX : 6415 3723

YOUR REF NO :

CLAIM TYPE : OWN DAMAGE

ACCIDENT DATE : 07/04/2021

## ESTIMATE

NO : QUOT202104-000019(00)

DATE : 20/04/2021

POLICY NO : 999995580

VEH REG NO : GBG9738K

MAKE/MODEL : MERCEDES BENZ CITAN 109  
CDI EL 5MT 6DR

CHASSIS NO : WDF4156052U221537

ENGINE NO : K9KE628D403982

REG. DATE : 2017

## Estimate Repair Cost to Vehicle No : GBG9738K

Description	Quantity	Unit Price	Amount
		<u>S\$</u>	<u>S\$</u>
<b>PARTS</b>			
1 Support Panel	1	450.00	450.00
2 Headlamps assy - RH	1	580.00	580.00
3 Front apron panel	1	210.00	210.00
4 Front apron centre emblem	1	58.00	58.00
5 Front apron emblem nuts	2	7.00	14.00
6 Front fender - RH	1	320.00	320.00
7 Front fender inner shield - RH	1	185.00	185.00
8 Front fender inner shield clips - RH	20	5.50	110.00
9 Front bumper	1	1,080.00	1,080.00
10 Front bumper inner frame	1	125.00	125.00
11 Front bumper reinforcement	1	450.00	450.00
12 Front bumper side bracket - RH	1	42.00	42.00
13 Front bumper top panel (inner)	1	295.00	295.00
14 Front bumper centre grille	1	98.00	98.00
15 Front bumper fog lamp cover - RH / LH	2	98.00	196.00
16 Front bumper fog lamp - RH	1	115.00	115.00
17 Front bumper towing cover	1	28.00	28.00
18 Front bumper under cover	1	115.00	115.00
			4,471.00
		Add 10%	447.10
			4,918.10
<b>SPECIAL NET</b>			
19 Front number plate	1	40.00	40.00
			40.00
<b>LABOUR</b>			
20 To remove and refit air-con condenser, pipes and refill air-con gas	1	150.00	150.00
21 To check and rectify wiring system system	1	80.00	80.00
22 To panel beat and straighten bonnet, RH front fender inner panel, front chassis frame, including replacement of parts and align where necessary, to refit and adjust the same	1	1,000.00	1,000.00
23 To putty & spray paint on affected areas	1	1,200.00	1,200.00
24 To reset and re-programe headlamp fault code	1	250.00	250.00
			2,680.00



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REG. DATE : 2017

### Estimate Repair Cost to Vehicle No : GBG9738K

Description	Quantity	Unit Price	Amount
		<u>S\$</u>	<u>S\$</u>
		TOTAL	S\$ 7,638.10
		ADD GST @ 7%	534.67
		GRAND TOTAL	<u><u>S\$ 8,172.77</u></u>

SINGAPORE DOLLAR EIGHT THOUSAND ONE HUNDRED SEVENTY-TWO AND CENTS SEVENTY-SEVEN ONLY

FOR TONG LUCK AUTO PTE LTD

AUTHORISED SIGNATURE

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission	08/04/2021 23:30 (SGT)
Date of Accident	07/04/2021 13:00 (SGT)
Exact Location of Accident	210 Tanah Merah Coast Rd, Singapore 498805
Additional Location Information	-
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBG9738K
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#### INSURED/POLICYHOLDER

Is company?	Yes
Name Of Registered Owner	DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD
Company Reg No	1XXXXX778Z
Email Address	derrick.lee@daimler.com
Mobile Phone No	(Phone) +65-68498118
Alternative Phone No	(Office) +65-68498118

#### VEHICLE PARTICULARS

Manufacturer	Mercedes
Model	Citan
Variant	-
Exact purpose for which vehicle was being used at time of accident	Employment
Are you claiming under your own insurance policy for repair to your vehicle?	Yes
Vehicle Category	Commercial vehicle
Transmission	Auto
CC	0

#### INSURANCE COMPANY

Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Type of Coverage	Comprehensive
Fleet Policy	Yes
Policy Number	999995580
Cover Note Number	-

#### DRIVER

Name of Driver	GUDLA DURGA RAO
Passport No/FIN	GXXXX218T

Date Of Birth	21/06/1984
Occupation	Outdoor
Date Of Driving Pass	07/09/2020
Driving experience	7 MONTHS
Gender	Male
Mobile Number	(Phone) +65-89072469
Alt. Phone Number	-
Email Address	derrick.lee@daimler.com
Address	NA
Address complement	-
Postcode	-
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collided into Property
Weather Conditions	Clear
Road Surface	Dry

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	1
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other material or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

#### DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

#### CIRCUMSTANCES OF ACCIDENT

After making a right turn. When I stepped on the brake to slowed down and stopped. The brake system seems not working. Hence I decided to swerve to the right due to avoid with vehicle in front. My vehicle ended brushed onto the building wall. Just after the incident, I took a video to show that the braking system was not functioning very well. Refer to video footage.

#### ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Was there any audio recorded?	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	-
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	NA / Unknown
Name of Driver	-

Contact Number	-
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	Building wall
No. Of Passenger (Including Driver)	-

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

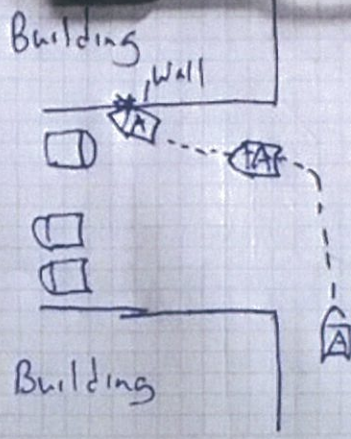
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

**VERIFY BY AJAX MARS (ARC)**  
**REPORTING OFFICER**  
**AIZAM BIN ATAN**

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



SKETCH PLAN



210 Tanah Merah  
Coast Rd  
(Naval Base)

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO ATTACHED STATEMENT.

A: GBG 9738K

Handwritten description of the accident circumstances, consisting of several diagonal lines drawn across the lined space.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

VERIFY BY AJAX MARS (ARC)  
REPORTING OFFICER  
AIZAM BIN ATAN

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

**ACCIDENT STATEMENT (2000 characters)**

After making a right turn. When I stepped on the brake to slowed down and stopped. The brake system seems not working. Hence I decided to swerve to the right due to avoid with vehicle in front. My vehicle ended brushed onto the building wall. Just after the incident, I took a video to show that the braking system was not functioning very well. Refer to video footage.

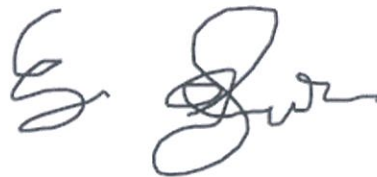
Taxi Voucher No.:

**DECLARATION**

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
AIZAM BIN ATAN

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

8 April 2021 at 4:30 PM

Date/Time:

8 April 2021 at 4:30 PM



**REPUBLIC OF SINGAPORE** **DRIVING LICENCE**

Licence Number: **G 7875218T**

Name: **GUDLA DURGA RAO**

Birth Date: **21 Jun 1984**

Issue Date: **27 Nov 2019**

Valid Till: **27/11/2024**

**003001767J**



**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES**

**Class 2B** Motorcycles  $\leq$  200cc / Electric Motorcycles  $\leq$  15kW

**Class 3** Ambulances / Motor cars  $\leq$  3000kg with  $\leq$  7 passengers, exclusive of the driver / motor tractors or vehicles  $\leq$  2500kg

**Class 9** 04 Nov 2009 07 Sep 2020

**G7875218T** **S / No. 9000354729**

**NP 428A**

Licence No: G7875218T



**S PASS**

Employment of Foreign Manpower Act (Chapter 81A)  
Republic of Singapore

Employer:  
**MTU ASIA PTE. LTD.**

Name:  
**GUDLA DURGA RAO**

S Pass No.  
**0 33545967**

Sector:  
**SERVICE**

**9054 8299**



**K0492762**

**VISIT PASS**

Immigration Regulations

Name:  
**GUDLA DURGA RAO**

FIN  
**G7875218T**

Date of Birth  
**21-06-1984**

Sex  
**M**

Nationality  
**INDIAN**

**MULTIPLE JOURNEY VISA ISSUED**

Download SGWorkPass App to check status



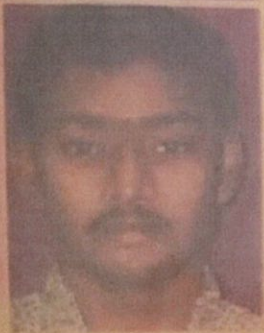
**YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.**





INDIAN UNION DRIVING LICENCE  
**ANDHRA PRADESH**

DRIVING LICENCE  
**DLFAP13769322004**



DURGA RAO G  
SATYANARAYANA  
2-66(B)  
ANDALURU  
VEERAVASABAM  
W GDT



*[Signature]*  
Signature

Issued on: 16-06-2004

*[Signature]*

Licencing Authority  
RTA-BHIMAVARAM

Class Of Vehicle

Non-Transport  
Transport

A,C

Original No.

DLFAP13769322004

Original LA.

RTA BHIMAVARAM

DOB

21/06/1984

Blood Gr.

Valid Countries:

All Contracted Countries

A - LMV ( Light Motor Vehicle Below 7500 Kgs. Wt )

B - ( TVEH, HGV, HPV ) C - ( Motor Cycle )

M4649206/08



HOTLINE TEL: (65) 6419-3000

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.Z.400

COMPREHENSIVE COMMERCIAL MOTOR	OWN DAMAGE EXCESS	S\$1,900.00 (1)
CERTIFICATE NO. 999993650/100833543-00000	WINDSCREEN EXCESS	S\$100.00
	(for policies with effect from 1st November 2002)	
	SUM INSURED	S\$1.00
	INSURING WITH COE/PAF	YES

1) VEHICLE REGISTRATION NO. GBG9738K

2) NAME OF INSURED Daimler Fleet Management Singapore Pte Ltd

3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT 1 Jan 2021

4) DATE OF EXPIRY OF INSURANCE 31 Dec 2021

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE \*

1) Any drivers who is driving on the Insured's order or with their permission.  
2) Additional Excess \$1500 or \$2500 applies to authorised drivers age below 21 or above 65 years old and or less than 2 years driving experience. Refer to policy for the applicable excess

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE \*

Use for the carriage of passengers or goods in connection with the Policyholder's business. Use for social, domestic, pleasure purposes and business purposes of any person to whom the Vehicle is hired. This Policy does not cover

1) use for driving tuition, driving test, racing, pace-making, reliability trial or speed-testing,  
2) use whilst drawing a trailer except the towing (other than for reward) of anyone disabled using a mechanically propelled vehicle; and 3) use for the carriage of passengers for hire or reward by any person to whom the Vehicle is hired.

In the event of accident claim, the repairs to the Vehicle must be carried out by either one of our AIG Authorized Repairers or a particular Repairer approved by AIG

LOSS OF USE NOT INCLUDED

\* NAMED DRIVER N/A

HIRE PURCHASE COMPANY NA

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 23 Feb 2021

AIG ASIA PACIFIC INSURANCE PTE. LTD.

030023-000  
JLT MANAGEMENT PTE LTD  
#09-02, 8 MARINA VIEW  
ASIA SQUARE TOWER 1  
SINGAPORE 018960

  
Authorized Representative

ORIGINAL

SSCNFY