

RE: - AIG – RE: - AIG – RE: - AIG – OD / 6339460042SG / GBG9738K - Request, undertaking letter, interview...

From: operation@tlauto.com.sg

To: Deeban.Nadaraja@aig.com, denisetay@lkkauto.com, sur@lkkauto.com

Cc: ShengYang.Lim@aig.com, NurMariahHuibrechts.MohdRizal@aig.com, Theerthan.Parthiban@aig.com, operation@tlauto.com.sg

Sent: 30/4/2021 2:51:12 PM

Attachments:  [GBG9738K--Police Report.pdf](#)

Dear All,

The building is belong to Mindef Singapore (Changi Naval Base)

Please find attached police report for your information

Best Regards,

Candy Ong

Tong Luck Auto Pte Ltd

From: Nadaraja, Deeban

Sent: Thu, 29 Apr 2021 02:11:21 +0000

To: operation@tlauto.com.sg, denisetay@lkkauto.com, sur@lkkauto.com

Cc: Lim, Sheng Yang, Mohd Rizal, Nur Mariah Huibrechts, Parthiban, Theerthan

Subject: - AIG – RE: - AIG – RE: - AIG – OD / 6339460042SG / GBG9738K - Request, undertaking letter, interview form, police report, DL validity / driving license copy and brake test report

Hi Candy,

Thank you for speaking with me earlier.

As per our telephone conversation, kindly assist to verify insured collided into private property or government property.

We required police report if accident involving government property.

Thankyou

Best Regards.

Deeban Nadaraja

AIG

Express Claim Adjuster,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext : 1012793

E: Deeban.Nadaraja@aig.com

From: operation@tlauto.com.sg <operation@tlauto.com.sg>

Sent: Thursday, April 29, 2021 9:50 AM

To: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; denisetay@lkkauto.com; sur@lkkauto.com

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; operation@tlauto.com.sg

Subject: RE: - AIG – RE: - AIG – OD / 6339460042SG / GBG9738K - Request, undertaking letter, interview form, police report, DL validity / driving license copy and brake test report

Dear All,

Please find attached as per your request

Best regards,

Candy Ong

Tong Luck Auto Pte Ltd

From: Nadaraja, Deeban

Sent: Thu, 29 Apr 2021 00:29:33 +0000

To: operation@tlauto.com.sg, denisetay@lkkauto.com, sur@lkkauto.com

Cc: Lim, Sheng Yang, Mohd Rizal, Nur Mariah Huibrechts, Parthiban, Theerthan

Subject: RE: - AIG – RE: - AIG – OD / 6339460042SG / GBG9738K - Request, undertaking letter, interview form, police report, DL validity / driving license copy and brake test report

Dear Team,

Any update as per below request.

Kindly assist to verify is it private property or government property.

Thankyou

Best Regards.

Deeban Nadaraja

AIG

Express Claim Adjuster,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext : 1012793

E: Deeban.Nadaraja@aig.com

From: Nadaraja, Deeban

Sent: Wednesday, April 28, 2021 6:04 PM

To: operation@tlauto.com.sg; denisetay@lkkauto.com; sur@lkkauto.com

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Subject: AIGENCRYPT - AIG – RE: - AIG – OD / 6339460042SG / GBG9738K - Request, undertaking letter, interview form, police report, DL validity / driving license copy and brake test report

Dear Candy,

Any update as per below request.

Kindly assist to verify is it private property or government property.

Thankyou

Best Regards.

Deeban Nadaraja

AIG

Express Claim Adjuster,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext : 1012793

E: Deeban.Nadaraja@aig.com

From: Nadaraja, Deeban

Sent: Tuesday, April 27, 2021 2:21 PM

To: operation@tlauto.com.sg; denisetay@lkkauto.com; sur@lkkauto.com

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Subject: AIGENCRYPT - AIG – RE: - AIG – OD / 6339460042SG / GBG9738K - Request, undertaking letter, interview form, police report, DL validity / driving license copy and brake test report

Dear Candy,

Thank you for the email.

Kindly assist to amend insured's driving license number in GIA report and upload in Gears / Merimen.

Aside of that, noted that insured collided into building. Kindly assist to verify is it private property or government property.

GUDLA DURGA RAO G7865218T	Pag
21/06/1984 Outdoor 07/09/2020 7 MONTHS	

Thankyou

Best Regards.

Deeban Nadaraja

AIG

Express Claim Adjuster,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext : 1012793

E: Deeban.Nadaraja@aig.com

From: operation@tlauto.com.sg <operation@tlauto.com.sg>

Sent: Tuesday, April 27, 2021 12:11 PM

To: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; denisetay@lkkauto.com; sur@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; operation@tlauto.com.sg

Subject: RE: - AIG – OD / 6339460042SG / GBG9738K - Request, undertaking letter, interview form, police report, DL validity / driving license copy and brake test report

Dear All,

Please find attached documents as per your request.

Best Regards,

Candy Ong

Tong Luck Auto Pte Ltd

From: Nadaraja, Deeban

Sent: Tue, 27 Apr 2021 02:34:34 +0000

To: Denise Tay (LKKAuto), SUR, operation@tlauto.com.sg

Cc: Lim, Kok-Chong, Lim, Sheng Yang, Mohd Rizal, Nur Mariah Huibrechts, Parthiban, Theerthan

Subject: - AIG – OD / 6339460042SG / GBG9738K - Request, undertaking letter, interview form, police report, DL validity / driving license copy and brake test report

Dear Team,

Any update as per below request.

Thankyou

Best Regards.

Deeban Nadaraja

AIG

Express Claim Adjuster,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext : 1012793

E: Deeban.Nadaraja@aig.com

From: Nadaraja, Deeban

Sent: Thursday, April 22, 2021 10:09 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; operation@tlauto.com.sg

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Subject: AIGENCRYPT - AIG – OD / 6339460042SG / GBG9738K - Request, undertaking letter, interview form, police report, DL validity / driving license copy and brake test report

Dear Team,

Any update as per below request.

Thankyou

Best Regards.

Deeban Nadaraja

AIG

Express Claim Adjuster,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext : 1012793

E: Deeban.Nadaraja@aig.com

From: Nadaraja, Deeban

Sent: Wednesday, April 21, 2021 12:27 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; operation@tlauto.com.sg

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Subject: AIGENCRYPT - AIG – OD / 6339460042SG / GBG9738K - Request, undertaking letter, interview form, police report, DL validity / driving license copy and brake test report

Dear Team,

Kindly assist to provide insured's undertaking letter, interview form, police report and DL validity or driving license's copy.

Aside of that, noted that insured mention in his report "**The brake system seems not working**".

Kindly assist to provide insured's servicing report / service brake test report for our further review.

After making a right turn. When I stepped on the brake to slowed down and stopped. The brake system seems not working. Hence I decided to swerve to the right due to avoid with vehicle in front. My vehicle ended brushed onto the building wall. Just after the incident, I took a video to show that the braking system was not functioning very well. Refer to video footage.

Thankyou

Best Regards.

Deeban Nadaraja

AIG

Express Claim Adjuster,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext : 1012793

E: Deeban.Nadaraja@aig.com

From: Nadaraja, Deeban

Sent: Wednesday, April 21, 2021 12:22 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; operation@tlauto.com.sg

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Subject: AIGENCRYPT - AIG – OD / 6339460042SG / GBG9738K - Request DL validity / driving license copy and brake test report

Dear Team,

Kindly assist to provide insured's DL validity or driving license's copy.

Aside of that, noted that insured mention in his report "**The brake system seems not working**".

Kindly assist to provide insured's servicing report / service brake test report for our further review.

Thankyou

Best Regards.

Deeban Nadaraja

AIG

Express Claim Adjuster,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext : 1012793

E: Deeban.Nadaraja@aig.com